

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SNA4356B/2208102

30th August 2022

WITHOUT PREJUDICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SNA 4356 B AND SLE 6012 H
ON 02TH AUGUST 2022 AT 1900 HRS AT ECP TOWARDS CITY**

Dear Sirs,

We refer to the above matter.

Our Client Woo Zhi De Edmund the registered owner of SNA 4356 B.

You are the insurer of motor vehicle no. SLE 6012 H, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SLE 6012 H, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) A Lump-sum repair & LTA search bill
- b) GIA report & car rental bill
- c) An authorisation letter from the owner (SNA 4356 B)

We are claiming as follows: -

LTA search fee	S\$ 2.00
Lump-sum repair bill	S\$ 2,889.00
Car rental bill (2 Days)	S\$ 321.00

S\$ 3,212.00
=====

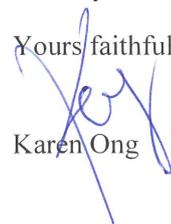
Dollar: Three Thousand Two Hundred And Twelve Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

ACCIDENT INVOLVING VEHICLE
SNA 4356 B AND SLE 6012 H ON 02TH AUGUST 2022 AT 1900HRS
AT ECP TOWARDS CITY

Letter Of Authority And Undertaking

I / We Woo Zhi De Edmund (NRIC NO) S8602016E of
B1K 286C Compassvale Crescent #08-121 Singapore 543286

the owner / driver of Vehicle No. SNA 4356 B hereby authorise your
esteem company Specialists Motor Pte Ltd

as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.

I / We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists Motor Pte Ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I / We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I / We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I / We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my /our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost / expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my /our behalf.
8. I / We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date : 3 Aug 22

/RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SPECIALISTS MOTOR PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,889.00 (Repair Cost), S\$214.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SNA 4356B that was damaged pursuant to the accident which occurred on 02/08/2022 (date) along ECP TOWARDS CITY (location) involving vehicle no/s SLE 6012H. This is pursuant to the inspection conducted on 08/08/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner WOO ZHI DE EDMUND (the third party claimant”) of vehicle no. SNA 4356B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNA 4356B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30th (day) of September (month) 2022 (year)



CKS

Signed by appointed surveyor



Signed by “the workshop” (with chop)

SPECIALISTS MOTOR PTE LTD

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SM/SNA4356B/2208102

30th August 2022

TAX INVOICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

Date Of Accident : 02nd August 2022
Location : ECP towards City
Third Party Claim Vehicle No : SLE 6012 H
Repair Cost for Vehicle No : SNA 4356 B BMW 318i

Lump-sum repairs	S\$ 2,700.00
	<u>S\$ 2,700.00</u>
Add 7% GST	S\$ 189.00
	<u><u>S\$ 2,889.00</u></u>

S/Dollars :- Two Thousand Eight Hundred And Eighty Nine Only.

SPECIALISTS MOTOR PTE LTD



ACE DRIVE

Our Ref: HA202208-000109

Breakdown Hotline : 9297 2485

Date : 24 August, 2022

To : MR. WOO ZHI DE, EDMUND

BLK 286C #08-121
COMPASSCALE CRESCENT
SINGAPORE 543286

From : FARAHIN

Delivery to hirer

50 Ubi Ave 3 Frontier
#05-06
S(408866)

Date : 25/08/2022
Time : 10:00

Collection from hirer

50 Ubi Ave 3 Frontier
#05-06
S(408866)

Date : 27/08/2022
Time : 09:59

RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo.	NRIC/Passport
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1	MR. WOO ZHI DE, EDMUND	94313862	13/01/1986	S8602016E S8602016E
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Car Make & Model : TOYOTA YARIS CROSS 1.5X
Reg. No. : SNF8209R
Rental Period : 25/08/2022 10:00 - 27/08/2022 09:59
Rental Type : SHORT TERM
Rental Rate : \$ 150.00 Per Day (Excl. GST)
Security Deposit : \$ 0.00 (Excl. GST)
Singapore Dollars : ZERO DOLLARS ONLY

Bank Transfer Details :

Account Holder : ACE DRIVE PTE LTD
1) DBS Account No: 003-918921-4
Bank Code - 7171
DBS Swift Code: DBSSSGSG
2) DBS Paynow : ACE DRIVE PTE. LTD.
UEN : 201004348K

Maximum Speed Limit : *mileage excess charges = 2% X Daily rate \$ 150.00 X excess mileage(KM)*
Mileage Cap : UNLIMITED = \$ 3.00 /KM

Remarks:

- Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).
- All Payments must be issued to "Ace Drive Pte Ltd".
- All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- Kindly send your cash payment request to payment@acedrive.sg.
- Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- Please request for an official receipt for all cash payments made to our designated employees.
- Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- 20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- Delivery/pick up services available @ \$50/trip with additional \$20/- for requests less than 3 days before start of rental. \$50 chargeable for bookings on Sunday / Public Holiday.
- Any excess in mileage will be charged at 2% of rental amount per kilometer.
- Signee is fully responsible to inform other name driver of our terms & conditions.
- All other terms and conditions apply, please see overleaf.
- All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:



Authorized Signature



WOO ZHI DE, EDMUND

E. & O.E

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

sle6012h

Date of Accident

02/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/07/2022 - 26/07/2023**

Requested By **Tham HL (SPECIALISTS MOTO...**

Requested Date **03/08/2022 10:50**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 August 2022 5:15 PM
To: JUNWEN_1983@YAHOO.COM.SG
Subject: Claim Notification - ACCIDENT INVOLVING SLE 6012H(AIG) AND SNA 4356B AT/ALONG EAST COAST PARK SINGAPOR ON 02/08/2022

04 Aug 2022

LOI CHURN MUN (LU JUNWEN)

[By Email Only]

Dear Sir/Madam,

You Ref: SLE6012H

Our Ref: CC6/AIG22007419/pa3

ACCIDENT INVOLVING SLE 6012H(AIG) AND SNA 4356B AT/ALONG EAST COAST PARK SINGAPOR ON 02/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNA4356B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Aug 2022 23:01	Clim Dtl Modified	Claimant's Name: -> WOO ZHI DE EDMUND. Claimant's ID: -> SXXXX016E.	[A] HOW MEI KWAN
2	03 Aug 2022 23:01	Clim Veh Model Changed	(204243) BMW 318I 1.5 SEDAN LED NAV (A).	[A] HOW MEI KWAN
3	03 Aug 2022 23:01	Clim Created	Reg No: SNA4356B. Acct Date: 2022/08/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	03 Aug 2022 23:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Aug 2022 23:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/15	[A] HOW MEI KWAN
6	03 Aug 2022 23:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Aug 2022 23:01	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	03 Aug 2022 23:01	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Aug 2022 23:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	03 Aug 2022 23:01	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	07 Sep 2022 13:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	07 Sep 2022 13:38	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	07 Sep 2022 13:38	Clim Dtl Modified	JPJ Reg. Date: -> 2016/10/14.	[A] JOANNE LEE KHANG MIN
14	07 Sep 2022 13:38	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	08 Sep 2022 11:28	Adj Mandate Request	Cur.Req:3105.00:Liability: 100%(B27) *Quantum: (a)CORw/GST:\$2,889.00 + (b)LORw/GST(2days x \$100.00): \$214.00 + (c)Search fee: \$2.00 = Total: \$3,105.00 *3 recommendation repair days. *For your approval please.	[A] CHEW HSIAO TONG
16	28 Sep 2022 17:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/15. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	28 Sep 2022 17:24	Adj Mandate Set	Approved:3105.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type 

ACTIVITY

[04/08/2022 17:12] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2826296	04 Aug 2022 10:20:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNA4356B	SLE6012H	11.00
2840362	07 Sep 2022 13:38:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNA4356B	SLE6012H	11.00

