

Hsiao Tong (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Friday, 4 November 2022 12:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: SNM22D205436/C02/KHONGLH - [SEEK MANDATE] - Direct Settlement - Accident Involving YP8947K (OI : CTI) and SLW5983S (TP : LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

Dear Hsiao Tong,

We refer to our tele-conversation.

Based on the video footage, TPV seems to be just moving off and picking up speed.

If the driver has been traveling from far, he/she would have slowed down in prior and not been affected by the red stationary vehicle.

It is on the onus of the claimant to substantiate their claim.

Please advise TP to provide longer version of their client's video footage to proof did not move from stationary.

Also, TP workshop is an ARC.

We maintain BOLA scenario for settlement.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 26 October 2022 2:54 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - Direct Settlement - Accident Involving YP8947K (OI : CTI - TBA) and SLW5983S (TP : LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

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Your ref: **TBA**

LKK ref : CC6/CTI22007418/Kga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8947K(CHINA TAIPING) AND SLW5983S(TP) ON 02/08/2022

We refer to the above matter.

Please be informed that third party rejected our offer at 50/50. Based on third party video, third party vehicle was driving within his lane and our insured cut into third party's lane and resulted the accident. We are of the view that our driver is more liable for the collision.

We seek your approval to offer repairer **"CITY AUTO PTE LTD"** at **\$9,398.33(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 16,727.05		\$11,103.41 (\$10,377.02 + 7%GST)
2. Loss of Rental (5days x \$120.00)(w/GST)	\$ 642.00		\$ 642.00 (5days x \$120.00)(w/GST)
			\$11,745.41
		@ 80%	\$ 9,396.33
3. LTA/GIA Search Fee	\$ 2.00		\$ 2.00
Total	\$ 17,371.05		<u>\$ 9,398.33</u>

Surveyor recommended 4days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 22 August 2022 4:33 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

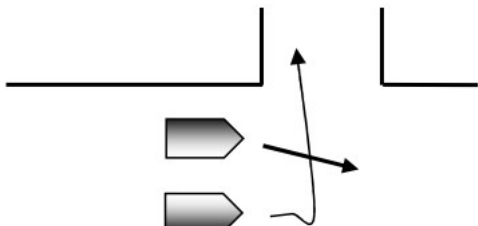
Subject: RE: Direct Settlement - Accident Involving YP8947K (OI : CTI - TBA) and SLW5983S (TP : LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

Hi Cecilia,

City Auto is an ARC.

Maintain 50/50, closest scenario – BOLA S14(a).

Thank you

14.	(a)		Vehicle X – Moving out from Stationary/ Parked position Vehicle Y – Overtaking to turn into another lane Reason: Both vehicles should exercise consideration	50%	50%
STRAIGHT ROAD / With / Without lane					

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, 18 August 2022 3:18 pm

To: Billy Tan <billy.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP8947K (OI : CTI - TBA) and SLW5983S (TP : LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

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Hi Billy,

TP disagree with 80% as keep insisting that OI change the lane.

However, based on our opinion 50/50 maintained. As TP moving off from stationary. TP got no longer version of footage to prove their client is not moving off from stationary.

As such, kindly let us have your approval / instruction. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Thursday, 4 August 2022 12:31 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP8947K (OI : CTI - TBA) and SLW5983S (TP : LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

Hi Mei Kwan,

Kindly assist to obtain a longer video footage of your client.

Thanks

Regards

Billy Tan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, August 03, 2022 10:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP8947K (OI : CTI - TBA) and SLW5983S (TP : LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)