Mei Kwan (LKKAuto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Thursday, 4 August 2022 11:50 AM

To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)

Cc: Claims Dept of CTI

Subject: RE: SNM22D205436/C02/YP8947K/TANKW / FW: Direct Settlement - Accident Involving

YP8947K (OI: CTI - TBA) and SLW5983S (TP: LKK REF - CC6/CTI22007418/ga3) on

02/08/2022

Attachments: bill - 2022-08-04T114823.260.pdf

Categories: HMK

[Confidential]

Hi Mei Kwan,

Attached GIA report, password will be OI vehicle in cap

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 04, 2022 11:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto)

<CeciliaChong@lkkauto.com>; Billy Tan <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205436/C02/YP8947K/TANKW / FW: Direct Settlement - Accident Involving YP8947K (OI: CTI -

TBA) and SLW5983S (TP: LKK REF - CC6/CTI22007418/ga3) on 02/08/2022

Dear Sir,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D205436/C02/YP8947K/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 3 August 2022 10:49 PM

To: Claims Dept of CTI < com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP8947K (OI: CTI - TBA) and SLW5983S (TP: LKK REF -

CC6/CTI22007418/ga3) on 02/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note: no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)