



## FALCON - AIR

Your ref: CC6/CTI22007416/pa3

Our Ref: SBU5807Y

14<sup>th</sup> Oct 2022

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #15-00

SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Dept

Dear Sirs/Madam,

ACCIDENT INVOLVING MOTOR VEHICLES SBU 5807Y AND XE 750H ROCHER ROAD (NEAR FU LU SHOU BUILDING) ON 30/07/2022

We are the repairer of motor vehicle registration no.: SBU 5807Y which was involved in the above accident.

Our investigation reveals that the owner of motor vehicle registration no.: XE 750H was insured with your organization at the time of accident.

Arising out of the above accident, owner of vehicle no.: SBU 5807Y sustained damages and is now claiming the following cost of repairs and other consequential loss suffered as itemized below:-

## COMPUTATION

1. Cost of Repairs (Inv no: TI004036)	\$2,835.50
2. Rental of another vehicle (Inv no: SM028896)	\$ 428.00
3. TP Insurer Search (Inv no: SM053952)	\$ 2.00
Total	<u>\$3,265.50</u>

Enclosed are the above Invoices and Letter of Authority for your reference.

Your prompt attention and settlement of the above claim would be very much appreciated.

Thank You & Best Regards,

  
Ms Lynn Teo  
Manager - Claims Dept (Sin Ming)  
Email: [lynn@falconair.com.sg](mailto:lynn@falconair.com.sg)  
Tel: 6452 0880

LETTER OF AUTHORITY

To : CLAIMS DEPT

ACCIDENT INVOLVING SBU5807Y and XE750H

ON 30/07/2022 ALONG ROCHOR ROAD (NEAR FU LU SHOU BUILDING)

I, CHEN JINGYA GRACE Co Reg No /  
NRIC No. S873152H

of 26 GENTLE ROAD, SINGAPORE (309147)

owner of Motor Vehicle Registration No. SBU5807Y do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate and settle, on my behalf, my claim against the parties involved in the above mentioned accident. **I also authorise the said insurers to make all payments in favour of Falcon-Air Auto Services Pte Ltd directly.**



01 SEP 2022

Date & Signature of Owner

"WITHOUT PREJUDICE  
to any  
PERSONAL INJURIES"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00060082204 Claim No : SNM22D205379/C02/XE750H/TANKL

Claimant : CHEN JINGYA

Amount : S\$3,265.50  
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED SIXTY FIVE AND  
CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SBU5807Y  
Insured Vehicle No. : XE750H

Date of Loss : 30/07/2022  
Place of Accident : ROCHER ROAD (NEAR FU LU SHOU BUILDING)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : Chan & Chan Engineering Pte Ltd  
Driver Name : Rengasamy Murugesan

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,835.50
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	428.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	3,265.50

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Claimant Name : 陈静雅

NRIC No : S8771752H

Signature : CHEN JINGYA

Date : 10/03/2023



**FALCON-AIR**

CHINA TAIPING INSURANCE (S) PTE LTD  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER 079909  
ATTN: MOTOR CLAIMS DEPT  
Attention : Motor Claim Department  
Contact : 63896111 Fax No. : 62247478/62247175

**Tax Invoice : TI004036**

Date : 27/09/2022  
Vehicle Num. : SBU 5807Y  
Make/Model : TOYOTA ALTIS CLASSIC CVT-2015  
Chassis/Eng# : MR053REH104539988  
Accident Date : 30/07/2022  
Claim No. :  
Reference : TP - MSIG AGT CHINA TAIPING  
Policy No. : A300506344 QMX

Amount S\$

**LUMP SUM REPAIRS**

INCLUSIVE OF SUPPLYING PARTS AND LABOUR,  
PANEL BEATING AND SPRAY PAINTING

2,650.00

E. & O.E.	Total S\$ :	2,650.00
	7% GST S\$ :	185.50
	Amount Due S\$ :	2,835.50

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for FALCON AIR AUTO SERVICES PTE LTD

**FALCON-AIR AUTO SERVICES PTE LTD**

[a subsidiary of Falcon-Air Holdings Pte Ltd]

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

**Branches:** Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

**Websites:** www.falconair.com.sg **E-mail:** email@falconair.com.sg



24 HRS HOTLINE:  
6456 2552

FALCON-AIR RENT-A-CAR PTE LTD

CO. REG. NO.: 1988-04415-W  
GST REG. NO.: M2-0084125-5

TAX INVOICE

MARK OO! YIT MIN S8679286!  
16 GENTLE ROAD  
SINGAPORE 309147  
Contact : 84396894

Tax Invoice : SM028896

Date : 03/09/2022  
POWOW No : FAAS-SBU5807Y  
Reference : SJQ7466K  
Attention :  
Terms :  
Page No : 1

S/N	Particular	Quantity	Unit Price	Amount S\$
1.	SJQ7466K Toyota Premio 1.5A From : 30.08.22 To :03.09.22 @\$100/day Date Out : 30.08.2022 Time Out : 0940hrs Mileage Out : 205391	4	100.00	400.00

Date In : 03.09.2022  
Time In : 1030hrs  
Mileage In : 205409  
Total KM Driven : 18km

Driver (add) :

Others :

Deposit :  
Refund :

Total S\$ : 400.00  
7% S\$ : 28.00  
Amount Due S\$ : 428.00

Hirer is responsible for the first \$ \_\_\_\_\_ .00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ \_\_\_\_\_ .00 excess for collision/damage to third party's vehicle for each and every accident/damage.  
Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

FALCON-AIR RENT-A-CAR PTE LTD

X  
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



24 HRS HOTLINE:  
6456 2552

FALCON-AIR RENT-A-CAR PTE LTD

CO. REG. NO.: 1988-04415-W  
GST REG. NO.: M2-0084125-5

TAX INVOICE

FALCON-AIR

Rental Agreement : SM028896

MARK OOI YIT MIN S86792861  
26 GENTLE ROAD  
SINGAPORE 309147  
Contact : 84396894

Date : 30/08/2022  
POWVO No : FAAS-SBU5807Y  
Reference : SJQ7466K  
Attention :  
Terms :  
Page No : 1

S/N	Particular	Quantity	Unit Price	Amount S\$
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SJQ7466K Toyota Premio 1.5A

From : 30.08.22 To : 2\$

Date Out : 30.08.2022

Time Out :  
Mileage Out : 8.40km

Date In :  
Time In :  
Mileage In :  
Total KM Driven :

Driver (add) :

Others :

Deposit :  
Refund :

PO 2509 PO 20 0501

Total S\$ : 0

Hirer is responsible for the first \$ 2500 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

FALCON-AIR RENT-A-CAR PTE LTD

X  
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

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Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

### VEHICLE CHECKOUT / CHECK IN LIST

Station of Hire : SIN MING / TAMPINES / PANDAN

Rental Agreement No. : Im 028896

Vehicle Regn. No. : S207966

Time/Date Out : 0840 30 08 2022  
 Hour Day Mth Year

Time/Date In : 1030 03 09 2022  
 Hour Day Mth Year

PETROL LEVEL 6 Bars

E 1/4 1/2 3/4 F

↑ indicate petrol level out  
 ↓ indicate petrol level in

MILEAGE

OUT	<u>205391</u>
IN	<u>409</u>

**Vehicle OUT**  
Indicate Damage before Hirer takes over

**Vehicle IN**  
Indicate New Damage (if any) when Hirer returns

**EXTERIOR**

Out		In
<input type="checkbox"/>	Windscreen	<input type="checkbox"/>
<input type="checkbox"/>	Key Tag	<input type="checkbox"/>
<input type="checkbox"/>	Hub Caps / Sports Rim	<input type="checkbox"/>
<input type="checkbox"/>	Spare Tyre	<input type="checkbox"/>
<input type="checkbox"/>	Tyre Jack / Tools ( _____ Nos.)	<input type="checkbox"/>
<input type="checkbox"/>	Breakdown Sign	<input type="checkbox"/>

**INTERIOR**

Out		In
<input type="checkbox"/>	Radio / Single / Multi CD	<input type="checkbox"/>
<input type="checkbox"/>	Ash Tray	<input type="checkbox"/>
<input type="checkbox"/>	Cigarette Lighter	<input type="checkbox"/>
<input type="checkbox"/>	I.U Working	<input type="checkbox"/>
<input type="checkbox"/>	Valid Road Tax (exp. _____)	<input type="checkbox"/>
<input type="checkbox"/>	Upholestry	<input type="checkbox"/>

Remarks \_\_\_\_\_

Remarks \_\_\_\_\_

Checked Out By : \_\_\_\_\_

Checked In By : \_\_\_\_\_

Acknowledged By Hirer : \_\_\_\_\_  
 Name / Signature  
 (Signifies acceptance of the veh. damages)

New damage / No new damages 0

Accepted By Hirer : \_\_\_\_\_  
 Name / Signature  
 Date: \_\_\_\_\_

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

XE750H

Date of Accident

30/07/2022



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **16/06/2022 - 15/06/2023**

Requested By ..... **Florence Loh (FALCON-AIR AU...**

Requested Date ..... **01/08/2022 08:46**

#### Payment details

Request Amount: **\$\$1.87**

GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 22 August 2022 5:02 PM  
**To:** general@cce.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING XE 750H(CHINA TAIPING) AND SBU 5807Y AT/ALONG ROCHOR ROAD ON 30/07/2022

22 Aug 2022

**Chan & Chan Engineering Pte Ltd**  
Driver: Rengasamy Murugesan

[By Email Only]

Dear Sir/Madam,

**You Ref: XE750H**

**Our Ref: CC6/CTI22007416/pa3**

**ACCIDENT INVOLVING XE 750H(CHINA TAIPING) AND SBU 5807Y AT/ALONG ROCHOR ROAD ON 30/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SBU5807Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 5 January 2023 12:19 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

### Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$3,265.50(all-in) for the third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 4 January 2023 3:19 pm  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to our below email.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 30 October 2022 11:36 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Your ref: **SNM22D205379/C02/XE750H/TANKL**

LKK ref : CC6/CTI22007416/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE750H(CHINA TAIPING) AND SBU5807Y(TP) ON 30/07/2022**

We refer to the above matter.

The accident occurred when our driver encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**FALCON-AIR AUTO SERVICES PTE LTD**" at **\$3,265.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,042.38	\$ 2,835.50 (\$2,650.00 + 7%GST)
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,472.38</b>	<b><u>\$ 3,265.50</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 2 September 2022 12:12 pm

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntai ping.com](mailto:KahLeong.Tan@sg.cntai ping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Kah Leong,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, August 22, 2022 4:59 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntai ping.com](mailto:KahLeong.Tan@sg.cntai ping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Sirs/mdm,

We attached here with a copy of third party video footage for your easy reference. We are of the view that liability is not in our driver's favour as he had encroached into third party and collided with third party.

We will proceed DS with third party repairer.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, 12 August 2022 4:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Mei Kwan,

Password is LKK12345

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Tan Kah Leong

**Sent:** Friday, 12 August 2022 4:18 pm

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will send in separate email.

**NOTICE :**

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Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 10 August 2022 3:17 pm  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 4 August 2022 10:55 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D205379/C02/XE750H/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 3 August 2022 9:43 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Falcon Air Auto Services Pte Ltd  
- Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)