

[SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 30/10/2022 11:36 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

📎 3 attachments (2 MB)

LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; Letter to OI_XE750H_.pdf;

Your ref: **SNM22D205379/C02/XE750H/TANKL**

LKK ref : CC6/CTI22007416/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE750H(CHINA TAIPING) AND SBU5807Y(TP) ON 30/07/2022

We refer to the above matter.

The accident occurred when our driver encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**FALCON-AIR AUTO SERVICES PTE LTD**" at **\$3,265.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,042.38	\$ 2,835.50 (\$2,650.00 + 7%GST)
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,472.38	<u>\$ 3,265.50</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 2 September 2022 12:12 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Kah Leong,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, August 22, 2022 4:59 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Sirs/mdm,

We attached here with a copy of third party video footage for your easy reference. We are of the view that liability is not in our driver's favour as he had encroached into third party and collided with third party.

We will proceed DS with third party repairer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 12 August 2022 4:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Mei Kwan,

Password is LKK12345

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong
Sent: Friday, 12 August 2022 4:18 pm
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will send in separate email.

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Regards

Tan Kah Leong
Senior Executive
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 10 August 2022 3:17 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 4 August 2022 10:55 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: O/R: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D205379/C02/XE750H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 3 August 2022 9:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Falcon Air Auto Services Pte Ltd
- Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)