

## Hsiao Tong (LKKAuto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 5 January 2023 12:19 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

### Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$3,265.50(all-in) for the third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 4 January 2023 3:19 pm  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sirs,

We refer to our below email.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 30 October 2022 11:36 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Your ref: **SNM22D205379/C02/XE750H/TANKL**

LKK ref : CC6/CTI22007416/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE750H(CHINA TAIPING) AND SBU5807Y(TP) ON 30/07/2022**

We refer to the above matter.

The accident occurred when our driver encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**FALCON-AIR AUTO SERVICES PTE LTD**" at **\$3,265.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,042.38	\$ 2,835.50 (\$2,650.00 + 7%GST)
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,472.38</b>	<b><u>\$ 3,265.50</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 2 September 2022 12:12 pm

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntai ping.com](mailto:KahLeong.Tan@sg.cntai ping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Kah Leong,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, August 22, 2022 4:59 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntai ping.com](mailto:KahLeong.Tan@sg.cntai ping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Sirs/mdm,

We attached here with a copy of third party video footage for your easy reference. We are of the view that liability is not in our driver's favour as he had encroached into third party and collided with third party.

We will proceed DS with third party repairer.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, 12 August 2022 4:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [PASSWORD] SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Mei Kwan,

Password is LKK12345

Thank you.

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Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Tan Kah Leong

**Sent:** Friday, 12 August 2022 4:18 pm

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will send in separate email.

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Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 10 August 2022 3:17 pm  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 4 August 2022 10:55 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D205379/C02/XE750H/TANKL / FW: Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D205379/C02/XE750H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 3 August 2022 9:43 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving XE750H (OI : CTI - TBA) and SBU5807Y (TP : LKK REF - CC6/CTI22007416/pa3) on 30/07/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Falcon Air Auto Services Pte Ltd  
- Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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