

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 9 March 2023 8:50 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNM22D205450/C02/YP7842K/TANCHC / FW: Direct Settlement - Accident Involving YP7842K (OI : CTI - TBA) and SHD6320X (TP : LKK REF - CC3/CTI22007414/Rea3) on 03/08/2022

Hi Ezlyna,

Case had transfer to me.

Please counter offer as follow:

COR \$6,900.00

LOR \$70.00 (1days)

LOI \$45.00

Veh in from 03.08.2022 @12:28pm to 19.08.2022 @ 11:25am

Claimant get courtesy veh from 04.08.2022 @10am to 19.08.2022 @ 03:20apm

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Friday, January 6, 2023 12:41 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM22D205450/C02/YP7842K/CHEESC / FW: Direct Settlement - Accident Involving YP7842K (OI : CTI - TBA) and SHD6320X (TP : LKK REF - CC3/CTI22007414/Rea3) on 03/08/2022

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Your ref: OUR REF: SNM22D205450/C02/YP7842K/CHEES

LKK ref : CC3/CTI22007414/Rea3

Dear So Chow,

ACCIDENT INVOLVING YP7842K (CHINA TAIPING) AND SHD6320X (TP) ON 03/08/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$7,625.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 22,483.60	\$ 6,900.00
2. Loss of Rental (16 days x \$70)	\$ 1,120.00	\$ 700.00 (10 days x \$70)
3. Loss of Income (0.75 day x \$60)	\$ 45.00	\$ 25.00 (0.5 x \$50)
Total	\$ 23,648.60	\$ 7,625.00

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 12 August 2022 3:11 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D205450/C02/YP7842K/CHEESC / FW: Direct Settlement - Accident Involving YP7842K (OI : CTI - TBA) and SHD6320X (TP : LKK REF - CC3/CTI22007414/Rea3) on 03/08/2022

Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 5 August 2022 9:53 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D205450/C02/YP7842K/CHEESC / FW: Direct Settlement - Accident Involving YP7842K (OI : CTI - TBA) and SHD6320X (TP : LKK REF - CC3/CTI22007414/Rea3) on 03/08/2022

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D205450/C02/YP7842K/CHEESC.

Dear So Chow,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 4 August 2022 6:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP7842K (OI : CTI - TBA) and SHD6320X (TP : LKK REF - CC3/CTI22007414/Rea3) on 03/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6320X at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)