

Our Ref : SMZ522U / TP#1697  
Your Ref : SLT4976K /

**WITHOUT PREJUDICE**

Date : 18th February 2023

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 Cecil Street  
#04/05/06 IOB Building  
Singapore 049711

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMZ522U & SLT4976K ON 01/08/2022  
ALONG BRICKLAND ROAD TOWARDS KJE/BKE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	4,821.00	
- Loss of use	S\$	600.00	(\$100.00 X 06 Days)
- LTA / GIA Search Fee	S\$	7.45	
<b>Grand Total</b>	<b>S\$</b>	<b><u>5,428.45</u></b>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) PUSPANGATHAN S/O NANDAKUMAR ('the third-party claimant') of  
(Address) 29 Transit Road #01-22 S(778905) registered owner of  
(Vehicle Number) SMZ522U hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SMZ522U that was  
damaged pursuant to the accident which occurred on 01/08/2022 along Brickland  
Road Towards KJE/BKE Expressway involving vehicle number SLT4976K.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 01 day of August year 2022.

  
\_\_\_\_\_  
Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

## EXPRESS SETTLEMENT

### **DISCHARGE VOUCHER** III- Direct Settlement (PODS)

India Ref: MFL2022D0004137  
Claimant Ref: SMZ522U

We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,819.92 (repair cost), S\$ 500.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMZ522U that was damaged pursuant to the accident which occurred on 01/08/2022 (date) at BRICKLAND RD TOWARDS BKE (location) involving vehicle no. SLT4976K (insured vehicle). This is pursuant to the inspection conducted on 08/08/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PUSPANATHAN S/O NANDAKUMAR ("the third party claimant") of vehicle no. SMZ522U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMZ522U (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


We/I authorize you to pay the total amount of S\$ 5,327.37 to OPTIMA WERKZ PTE LTD

Dated this 12 day of July 2023

**CLAIMANT:**

Signature:   
Signed by "the workshop" (with chop)  
Name: Joseph Low  
NRIC: SXXX 7906  
Address: Blk 10 Amk Ind Park YA  
#01-05 S(568047)  
Nationality: Singaporean  
Occupation: Admin

**WITNESS:**

Signature:   
Signed by appointed Surveyor  
Name: LKK Auto Consultants Pte Ltd  
NRIC: 199607198R  
Address: 51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET  
#04-00/06-00 IOB BUILDING  
SINGAPORE 049711

Tel: 63476100  
Fax: 62257743

INV NO. : 322201900  
INVOICE DATE : 18/02/2023  
REF : TP#1697  
VEH NO. : SMZ522U  
MAKE : MERCEDES BENZ  
CAR MODEL : E200  
CURRENT MILEAGE:  
ADVISOR : NGAI KAR KIT  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT FENDER RH	1	PCS	SR	938.79	938.89
FRONT SPORT RIM RH	1	PCS	SR	1,696.50	1,696.50
FRONT DOOR SIDE MIRROR RH	1	PCS	SR	1,138.50	1,138.50
FRONT FENDER INNER SHIELD CLIPS	1	PCS	SR	50.00	50.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX & READJUST ACCIDENT AREAS.	1	JOB	SR	250.00	250.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT ACCIDENT AREAS.	1	JOB	SR	350.00	350.00
TO FRONT WHEEL ALIGNMENT & BALANCING.	1	JOB	SR	20.00	20.00
TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	20.00	20.00



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CAR MODEL : E200  
CURRENT MILEAGE:  
ADVISOR : NGAI KAR KIT  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 01/08/2022 @ 10:54 HRS  
CLAIMANT: PUSPANATHAN S/O NANDAKUMAR  
TP VEHICLE: SLT4976K

Singapore Dollars: Four Thousand Eight Hundred Twenty-One Only

SUB TOTAL	SGD	4,463.89
GST 8.00%	SGD	357.11
TOTAL	SGD	4,821.00
OUTSTANDING	SGD	4,821.00

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR
	4,463.89

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Aug 2022 / 08:26:32

Receipt Date/Time : 02 Aug 2022 / 08:26:32

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220802-000237

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

<b>Amount Before GST (S\$)</b>	<b>GST Amount (S\$)</b>	<b>Amount After GST (S\$)</b>
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Result of Insurance Enquiry - SLT4976K

As at 01 Aug 2022/10:54:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SLT4976K

Enquiry Fee

20220802082530598244

7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

526471XXXXXX4227

eNETS Credit Card 7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Aug 2022 20:50	<b>Clim Dtl Modified</b>	Claimant's Name: -> PUSPANATHAN S/O NANDAKUMAR. Claimant's ID: -> SXXXX810C.	[A] HOW MEI KWAN
2	03 Aug 2022 20:50	<b>Clim Veh Model Changed</b>	(205537) MERCEDES-BENZ E200 AMG LINE 2.0 (A).	[A] HOW MEI KWAN
3	03 Aug 2022 20:50	<b>Clim Created</b>	Reg No: SMZ522U. Acct Date: 2022/08/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	03 Aug 2022 20:50	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Aug 2022 20:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/15	[A] HOW MEI KWAN
6	03 Aug 2022 20:50	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Aug 2022 20:50	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	03 Aug 2022 20:50	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	27 Feb 2023 09:25	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100% Remark: BOLA 15 applicable. OI changed lane & collided onto TP which was travelling straight. For your approval pls.	[A] Ezlyna
10	27 Feb 2023 09:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/15. Mandate Remarks: Liability is clear. We are keen on direct settlement	[I] Gabriel Wee
11	27 Feb 2023 09:44	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear. We are keen on direct settlement	[I] Gabriel Wee
12	24 Apr 2023 14:15	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	24 Apr 2023 14:15	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	24 Apr 2023 14:15	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/11/05.	[A] JOANNE LEE KHANG MIN
15	24 Apr 2023 14:15	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	30 May 2023 16:45	<b>Adj Mandate Request</b>	Cur Req:5427.37:PODS Liability: 100% *Quantum: \$5,427.37. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	30 May 2023 17:02	<b>Adj Mandate Set</b>	Approved:5427.37.	[I] Gabriel Wee

Date From  
 Date To  
 Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2826223	04 Aug 2022 08:54:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMZ522U	SLT4976K	11.00
2952856	24 Apr 2023 14:15:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ522U	SLT4976K	11.00

