

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 3 August 2022 3:20 PM
To: Prestina; assignments@lkkauto.com; Admin A
Cc: General
Subject: RE: SNM22D205376/C02/SJP2115L/TARE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 30.07.2022 at about 1019 hours along 643 AMK AVENUE 5 CARPARK GANTRY involving SNB 8476G and SJP 2115L (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with JK LAW (WORKSHOP TBA) to conduct survey.

Aside to JKL,

Please advise which workshop.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Prestina <prestina@jklc.com.sg>
Sent: Wednesday, 3 August 2022 2:48 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: General <general@jklc.com.sg>
Subject: RE: SNM22D205376/C02/SJP2115L/TARE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 30.07.2022 at about 1019 hours along 643 AMK AVENUE 5 CARPARK GANTRY involving SNB 8476G and SJP 2115L (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

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WITHOUT PREJUDICE
OUR REF: JK.22.SNB 8476G.LAM.PD

Dear Sirs,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

- | | | |
|--------------------------------|---|---------------|
| 1. Prestige Appraiser Services | - | Louis S.C. Ng |
| 2. Auto Performance Appraisal | - | Lek Boon Hwee |

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B
58 Pagoda Street
#02-01
Singapore 059217
DID: +65 6980 0138
Email: prestina@jklc.com.sg

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, August 3, 2022 10:41 AM

To: Prestina <prestina@jklc.com.sg>

Cc: General <general@jklc.com.sg>

Subject: RE: SNM22D205376/C02/SJP2115L/TARE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 30.07.2022 at about 1019 hours along 643 AMK AVENUE 5 CARPARK GANTRY involving SNB 8476G and SJP 2115L (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 3 August 2022 10:17 AM

To: 'Prestina' <prestina@jklc.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: General <general@jklc.com.sg>

Subject: O/R: SNM22D205376/C02/SJP2115L/TARE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 30.07.2022 at about 1019 hours along 643 AMK AVENUE 5 CARPARK GANTRY involving SNB 8476G and SJP 2115L (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Without Prejudice
Save as to costs

Dear Irene,

Please conduct PRS for SNB 8476G.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Prestina <prestina@jklc.com.sg>

Sent: Tuesday, 2 August 2022 3:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: General <general@jklc.com.sg>

Subject: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 30.07.2022 at about 1019 hours along 643 AMK AVENUE 5 CARPARK GANTRY involving SNB 8476G and SJP 2115L (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

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OUR REF: JK.22.SNB 8476G.LAM.PD

Dear Sir/Mdm,

We are instructed by **TAN SIEW LIN JANICE** to notify you of a road traffic accident on **30.07.2022 at about 1019 hours along 643 AMK AVENUE 5 carpark gantry** involving our client's vehicle registration number **SNB 8476G** and vehicle registration number **SJP 2115L** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B
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Singapore 059217
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Email: prestina@jklc.com.sg