

**Rajes**

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 3 August 2022 3:16 PM  
**To:** Benz Rally; SUR; assignments  
**Cc:** Claims Dept of CTI; svautosurveyor@gmail.com  
**Subject:** RE: PRI ARRANGEMENT FOR SNC 7212 C - MERCEDES GLB200 / Claim Ref: SNM22D205308/C02/YQ3431J/TANCHC  
**Attachments:** GIA Report.pdf; PARF\_COE Rebate Enquiry.pdf

**WITHOUT PREJUDICE**

Dear Sir,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Benz Rally <benzrallyfirm@gmail.com>  
**Sent:** Wednesday, 3 August 2022 3:13 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; svautosurveyor@gmail.com  
**Subject:** Re: PRI ARRANGEMENT FOR SNC 7212 C - MERCEDES GLB200 / Claim Ref: SNM22D205308/C02/YQ3431J/TANCHC

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline

We thank you for your email.

However, our client is not agreeable to engage your surveyor.

In view of this, do you consider our surveyor from Harvester Appraisal or Allied Appraisal.

Please advise.

Regards

Jackie Koh

On Wed, 3 Aug 2022 at 15:08, Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D205308/C02/YQ3431J/TANCHC**

**Your reference: SNC 7212 C**

Dear Sirs,

**ACCIDENT INVOLVING YQ3431J & SNC7212C ON 28/07/2022**

We refer to your email of 03/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Wednesday, 3 August 2022 1:02 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [svautosurveyor@gmail.com](mailto:svautosurveyor@gmail.com)

**Subject:** FW: PRI ARRANGEMENT FOR SNC 7212 C - MERCEDES GLB200

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline                      without prejudice

We refer to the conversation you had with our client, Ms Jesski over the issue of liability.

Attached herewith are the GIA report of our client and also the video footage for your perusal.

Please allow us to have your opinion and at the same time, please arrange a PRI of our client vehicle at the following address.

3P VEH NO – YQ 3431 J

DOA – 28/07/2022

3P INS – CHINA TAIPING

**SV AUTOWORKS PTE LTD**  
[BLK 8 KAKI BUKIT AVE 4](#)

PREMIRE @ KAKI BUKIT #02-24  
S(415875)  
Tel : 6242 4328 Ms Jesski Low

Regards.

Jackie Koh  
Admin