

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 3 August 2022 2:11 PM
To: thomas@boxfresh.com.sg; assignments@lkkauto.com; sur@lkkauto.com
Cc: kmeu@boxfresh.com.sg; Eu carrie
Subject: RE: SNM22D205393/C02/XE4281T/LEEPG / FW: Notification of Accident between SBS6384D and XE4281T on 30/07/2022 10:31 (SGT) at Near Tampines Wafer Fab Pk, Singapore
Attachments: NOA SBS6384D.pdf

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>

Sent: Wednesday, 3 August 2022 2:05 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: kmeu@boxfresh.com.sg; Eu carrie <carrie@boxfresh.com.sg>
Subject: RE: SNM22D205393/C02/XE4281T/LEEPG / FW: Notification of Accident between SBS6384D and XE4281T on 30/07/2022 10:31 (SGT) at Near Tampines Wafer Fab Pk, Singapore

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms Lee

Thank you for your response.

We will accept LKK as the SJE for the inspection.

The bus is available in our workshop at 154 Gul Circle.

Kindly contact me prior to the inspection

Thanks and regards

Thomas Hoo
Business Development Manager
Box Fresh Pte Ltd
HP: 97898644
Mail : thomas@boxfresh.com.sg

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, August 3, 2022 12:38 PM
To: thomas@boxfresh.com.sg; kmeu@boxfresh.com.sg; 'carrie@boxfresh.com.sg' <carrie@boxfresh.com.sg>
Subject: RE: SNM22D205393/C02/XE4281T/LEEPG / FW: Notification of Accident between SBS6384D and XE4281T on 30/07/2022 10:31 (SGT) at Near Tampines Wafer Fab Pk, Singapore

Without Prejudice
Save As To Costs

Our reference: SNM22D205393/C02/XE4281T/LEEPG
Your reference: SBS6384D

Dear Sirs,

We refer to your email of 02/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 3 August 2022 10:40 am

To: thomas@boxfresh.com.sg; kmeu@boxfresh.com.sg; 'carrie@boxfresh.com.sg' <carrie@boxfresh.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D205393/C02/XE4281T/LEEPG / FW: Notification of Accident between SBS6384D and XE4281T on 30/07/2022 10:31 (SGT) at Near Tampines Wafer Fab Pk, Singapore

Without Prejudice

Dear Cecilia,

Please conduct PRS for SBS6384D.

Note: officer in charge Cecilia Lee 63896530.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>

Sent: Tuesday, 2 August 2022 5:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: kmeu@boxfresh.com.sg; Eu carrie <carrie@boxfresh.com.sg>

Subject: Notification of Accident between SBS6384D and XE4281T on 30/07/2022 10:31 (SGT) at Near Tampines Wafer Fab Pk, Singapore

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To whom it may concern

Attached is the NOA and the relevant documents pertaining to the claim.

Look forward to your acknowledgement and process of the claim.

Thanks and regards

Thomas Hoo
Business Development Manager
Box Fresh Pte Ltd
HP: 97898644

Mail : thomas@boxfresh.com.sg