

## Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 3 August 2022 1:52 PM  
**To:** Yan (LKK Auto); Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Admin; wally.tan@borneomotors.com.sg  
**Subject:** FW: Own damage claim for SMF8988L  
**Attachments:** 03082022081301-0001.pdf

Hi LKK,

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>  
Sent: Wednesday, 3 August 2022 8:20 am  
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
Subject: RE: Own damage claim for SMF8988L

Dear Pualine,

Please arrange for survey the above vehicle at 2 Pandan Crescent.

Thank you

Wally  
98476178

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 29 July 2022 4:12 pm

To: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Subject: FW: Own damage claim for SMF8988L

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Hi Wally

Kindly get Insured to do an addendum if he/she wants to claim OD, accident reporting shows Reporting Only.

Hence, we shall ignore this email.

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

pauline.soh@ergo.com.sg |  
[https://urldefense.com/v3/\\_\\_http://www.ergo.com.sg\\_\\_;!!Cx6w5kGySA!1RpjHzFxWWewkY7HrU7VQIHx4L-36QUuUKCMNCRmu5UaXRYJRpzYiywjbNWwvTjfApGcCjmbIjLEWZp8ZqqnD0\\$](https://urldefense.com/v3/__http://www.ergo.com.sg__;!!Cx6w5kGySA!1RpjHzFxWWewkY7HrU7VQIHx4L-36QUuUKCMNCRmu5UaXRYJRpzYiywjbNWwvTjfApGcCjmbIjLEWZp8ZqqnD0$)

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-----Original Message-----

From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Sent: Thursday, 28 July 2022 5:17 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: Own damage claim for SMF8988L

Dear Sir/Madam,

Reference to the above mentioned.

Please find attached herein a copy of our client estimation and relevant documents for your kind perusal.

Your kind attention into the above is greatly appreciated.

Regards

Wally

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