

Veron Chen (LKKAUTO)

From: Admin <support@insurlogic.net>
Sent: Monday, 15 August 2022 2:58 PM
To: Veron Chen (LKKAUTO); Ivy Yong
Subject: Re: Own damage claim for SMF8988L

Hi Ivy,

Pre review done and uploaded in merimen

Pre Review By : Insurlogic
Amount : \$7166.90
Check: \$18,993.50
Total: \$26,160.40
Repair Duration: 3 days

On Mon, Aug 15, 2022 at 2:48 PM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Ivy,

Documents uploaded.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin <support@insurlogic.net>
Sent: Monday, 15 August 2022 2:44 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: Own damage claim for SMF8988L

Hi Veron,

Please upload your adjusted estimate or merimen perlim report in merimen

Best Regards

On Mon, Aug 15, 2022 at 1:53 PM Ivy Yong <ivy.yong@ergo.com.sg> wrote:

Dear Insurelogic,

Please let us have your SR.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3

Singapore 038988

DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Monday, 15 August 2022 12:42 pm

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Ivy Yong <ivy.yong@ergo.com.sg>

Subject: RE: Own damage claim for SMF8988L

Hi Ivy

Please assist, thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 15 August 2022 12:32 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Pauline Soh <pauline.soh@ergo.com.sg>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: Own damage claim for SMF8988L

Dear Pauline,

Kindly assist for OD approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Veron Chen (LKKAuto)
Sent: Friday, 12 August 2022 4:48 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: Own damage claim for SMF8988L

Dear Pauline,

Kindly assist for OD approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 3 August 2022 2:39 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: Own damage claim for SMF8988L

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 3 August 2022 1:52 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Admin <support@insurlogic.net>; wally.tan@borneomotors.com.sg

Subject: FW: Own damage claim for SMF8988L

Hi LKK,

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Sent: Wednesday, 3 August 2022 8:20 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: Own damage claim for SMF8988L

Dear Pualine,

Please arrange for survey the above vehicle at 2 Pandan Crescent.

Thank you

Wally

98476178

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 29 July 2022 4:12 pm

To: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Subject: FW: Own damage claim for SMF8988L

CAUTION: This email originated from outside of the organization (Inchcape).

Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Wally

Kindly get Insured to do an addendum if he/she wants to claim OD, accident reporting shows Reporting Only.

Hence, we shall ignore this email.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg |

https://urldefense.com/v3/__http://www.ergo.com.sg__;!!Cx6w5kGySA!1RpjHzFxWW

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-----Original Message-----

From: Wally Tan PTCBC <wally.tan@borneomotors.com.sg>

Sent: Thursday, 28 July 2022 5:17 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: Own damage claim for SMF8988L

Dear Sir/Madam,

Reference to the above mentioned.

Please find attached herein a copy of our client estimation and relevant documents for your kind perusal.

Your kind attention into the above is greatly appreciated.

Regards

Wally

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