

Huey Yon (LKKAuto)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>
Sent: Monday, 21 November 2022 2:52 PM
To: admin-d; assignments; SUR
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd)
Subject: RE: PRI for SLD7227D – Our Insured: SMB88H on 29/07/2022 Our Ref: D22002354MFBP/SMRTBUSES/CL/TPD-1

Our Ref: BUS/07/22/5054/KC

Dear Yan,

We have received 3P claim.
Kindly expedite & let us hvave your report soon. THnaks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 4 August 2022 10:22 am
To: MTPRI <MTPRI@smrt.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: PRI for SLD7227D – Our Insured: SMB88H on 29/07/2022 Our Ref: D22002354MFBP/SMRTBUSES/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Please be informed that survey conducted.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 4 August 2022 9:10 AM
To: assignments <assignments@lkkauto.com>; YAN <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; csongauto csongauto <csongauto.claims@yahoo.com>
Subject: FW: PRI for SLD7227D – Our Insured: SMB88H on 29/07/2022 Our Ref: D22002354MFBP/SMRTBUSES/CL/TPD-1

Dear Yan,

Kindly follow up.

Thanks & Regards
Hua Yen

From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Wednesday, 3 August 2022 6:20 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: Re: PRI for SLD7227D – Our Insured: SMB88H on 29/07/2022 Our Ref: D22002354MFBP/SMRTBUSES/CL/TPD-1

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Without Prejudice,

Dear Sir / Madam,

Till date the vehicle have not been surveyed, kindly assist to expedite over at your end.

Refer to attached GIA Report for your reference.

Thank you

Warmest Regards,

Ms Ong
C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5
#B1-01 Northstar @ AMK Singapore 569880
Tel: 6484 1933 | Fax: 6481 1916
E-Mail: csongauto.claims@yahoo.com

On Tuesday, 2 August 2022 at 06:29:28 pm SGT, jwg reporting <csongauto.claims@yahoo.com> wrote:

Dear Sir / Madam,

We would like to appoint Bryan Ang from LKK Auto Consultant to conduct the PRS.

Thank you

Warmest Regards,

Ms Ong
C. S. Ong Auto Pte Ltd

7030, Ang Mo Kio Avenue 5
#B1-01 Northstar @ AMK
Singapore (569880)
Tel: 6484 1933 | Fax: 6481 1916

On Tuesday, August 2, 2022, 5:26 PM, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB88H as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong

4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Tuesday, 2 August 2022 9:14 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; csongauto csongauto <csongauto.claims@yahoo.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: PRI for SLD7227D – Our Insured: SMB88H on 29/07/2022 Our Ref: D22002354MFBP/SMRTBUSES/CL/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Monday, 1 August 2022 5:47 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: Re: PRI ARRANGEMEMNT SLD7227D | ACC ON 29/07/2022 INV VEH NO. SLD7227D (OUR REF) & SMB88H (YOUR REF)

Without Prejudice,

Dear Chris,

Refer to attached GIA Draft.

Thank you

Warmest Regards,

Ms Ong

C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5
#B1-01 Northstar @ AMK Singapore 569880
Tel: 6484 1933 | Fax: 6481 1916
E-Mail: csongauto.claims@yahoo.com

On Monday, 1 August 2022 at 12:29:00 pm SGT, Lim Gan Koon (Chris)
<chrislim@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Ms Ong,

We refer to your email below.

Kindly note that our Insured had not reported the accident yet.

Pls forward us a copy of your client's GIA report.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 |Email: ChrisLim@msfirstcapital.com.sg
|Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Saturday, 30 July 2022 5:39 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Subject: PRI ARRANGEMEMNT SLD7227D | ACC ON 29/07/2022 INV VEH NO. SLD7227D (OUR REF) & SMB88H (YOUR REF)

Without Prejudice,

RE: ACCIDENT INVOLVING SLD7227D ALONG JALAN ANAK BUKIT ON 29/07/2022 @ 0845HRS.

We refer to the above matter.

We are instructed to notify you of a road accident on **29-JULY-2022** at about **0845** hours along **JALAN ANAK BUKIT** involving our client's vehicle registration number **SLD7227D** and vehicle registration number **SMB88H** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08
AMK Autopoint

Singapore 568047

Warmest Regards,

Ms Ong

C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5
#B1-01 Northstar @ AMK Singapore 569880
Tel: 6484 1933 | Fax: 6481 1916
E-Mail: csongauto.claims@yahoo.com