

## Yan (LKK Auto)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 2 August 2022 5:14 PM  
**To:** Claims; Siew Chin; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D205373/C02/SKG7054G/TANKW / FW: Arrange for survey - Acc on 29.07.2022 invlg SMF 5529 Z & SKG 7054 G

[Confidential]

Without Prejudice

Dear Lily,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims

**Sent:** Tuesday, August 02, 2022 5:12 PM

**To:** Billy Tan <billy.tan@sg.cntaiping.com>; Siew Chin <siewchin@procarcare.com.sg>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>

**Subject:** RE: SNM22D205373/C02/SKG7054G/TANKW / FW: Arrange for survey - Acc on 29.07.2022 invlg SMF 5529 Z & SKG 7054 G

[Confidential]

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Hi Billy

Please arrange Marcus Chua (LKK)

Thank you

Regards,

**Lily LIM**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Tuesday, August 2, 2022 5:11 PM

**To:** Siew Chin <[siewchin@procarcare.com.sg](mailto:siewchin@procarcare.com.sg)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205373/C02/SKG7054G/TANKW / FW: Arrange for survey - Acc on 29.07.2022 invlg SMF 5529 Z & SKG 7054 G

[Confidential]

## Without Prejudice

Dear Sirs / Madam,

### **ACCIDENT INVOLVING SKG7054G & SMF5529Z on 29/07/2022**

We refer to your email of 2/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, August 02, 2022 5:07 PM

**To:** [siewchin@procarcare.com.sg](mailto:siewchin@procarcare.com.sg); Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205373/C02/SKG7054G/TANKW / FW: Arrange for survey - Acc on 29.07.2022 invlg SMF 5529 Z & SKG 7054 G

Without Prejudice

Dear Billy,

Please conduct PRS for SMF 5529 Z.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Siew Chin <[siewchin@procarcare.com.sg](mailto:siewchin@procarcare.com.sg)> **On Behalf Of** Claims  
**Sent:** Tuesday, 2 August 2022 2:20 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>  
**Subject:** Arrange for survey - Acc on 29.07.2022 invlg SMF 5529 Z & SKG 7054 G

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Please refer to attached and arrange for survey.

Vehicle not in workshop

Thanks You.

Regards,

**Siew Chin**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@proccare.com.sg](mailto:claims@proccare.com.sg)

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