

## Huey Yon (LKKAuto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 11 October 2022 2:49 PM  
**To:** Huey Yon (LKKAuto)  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

CDMCG22001552

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Tuesday, 11 October 2022 10:16 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Dear Pauline,

Kindly provide us claim no.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 2 August 2022 5:05 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: 'Admin' <[support@insurlogic.net](mailto:support@insurlogic.net)>

**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 3.8.22.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** Tuesday, 2 August 2022 3:47 PM

**To:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>; [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

**Subject:** FW: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Hi LKK,

\*\*\* Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Tuesday, 2 August 2022 3:07 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Dear Pauline,

Kindly assign LKK Adrian Ling. Please find attached our client GIA report as requested.

Thank you.

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Tue, Aug 2, 2022 at 2:53 PM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Zeph,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhillah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

#### **ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Tuesday, 2 August 2022 10:11 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph





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