

**From:** ERGO Insurance Pte. Ltd. (Claims Department) [claims@ergo.com.sg](mailto:claims@ergo.com.sg)  
**Subject:** FW: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022  
**Date:** 2 August 2022 at 3:47 PM  
**To:** Yan (LKK Auto) [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com), Admin A [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com), Mei Kwan (LKKAuto) ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com))  
**Cc:** Admin [support@insurlogic.net](mailto:support@insurlogic.net), [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)



Hi LKK,

\*\*\* Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.  
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Tuesday, 2 August 2022 3:07 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Dear Pauline,

Kindly assign LKK Adrian Ling. Please find attached our client GIA report as requested.

Thank you.

Best regards

Orson

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277

On Tue, Aug 2, 2022 at 2:53 PM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Zeph,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Tuesday, 2 August 2022 10:11 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>;  
Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBG2610R; Our Vehicle SKT8366G Accident involving SKT8366G & GBG2610R On 1 Aug 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

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SKT8366G GIA  
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