

Huey Yon (LKKAUTO)

From: joshua@falconair.com.sg
Sent: Thursday, 15 December 2022 2:48 PM
To: Finalization
Cc: Huey Yon (LKKAUTO); anna@falconair.com.sg
Subject: RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U
DOA:15/07/2022

Dear Sir/Mdm,

COR confirmed. And 7 repair days.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: Finalization <finalization@lkkauto.com>
Sent: Thursday, 15 December 2022 1:20 pm
To: joshua@falconair.com.sg
Cc: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

Hi Joshua,

Kindly refer our finalize \$8500 (L/S, before GST). 7 days.

Thanks.

case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Wednesday, 14 December 2022 5:07 PM

To: Finalization <finalization@lkkauto.com>

Cc: anna@falconair.com.sg

Subject: FW: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

Dear Huey Hon,

Kindly assist to Finalize this case.

Thanks and regards,

Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Wednesday, 3 August 2022 10:47 am

To: guoqiang@lkkauto.com

Cc: SUR Ikk <sur@lkkauto.com>; assignments Ikk <assignments@lkkauto.com>

Subject: FW: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

Dear Guo Qiang,

Please see attach for check items, adjusted estimate and after paint photos,

Kindly confirm COR at L/S \$9,700.00 before GST and 7 repair days.

Thanks and regards,

Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 2 August 2022 4:43 pm
To: joshua@falconair.com.sg; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

[Confidential]

Without Prejudice

Dear Joshua,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Tuesday, July 19, 2022 10:41 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mr Chee,

Kindly assign Marcus from LKK to survey this vehicle.

Thanks and regards,

Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Monday, 18 July 2022 6:50 pm

To: 'joshua@falconair.com.sg' <joshua@falconair.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

Hi Team

We refer to your email of 15/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN

3. If we do not hear from you within two days of this letter, you shall have deemed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Friday, July 15, 2022 2:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

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Dear Sir/Mdm,

Please see attach for SGC394P accident report.

Kindly assist with the list of 10 surveyors.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997