

**From:** Billy Tan billy.tan@sg.cntaiping.com  
**Subject:** RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022  
**Date:** 2 August 2022 at 4:43 PM  
**To:** joshua@falconair.com.sg, SUR sur@lkkauto.com, assignments assignments@lkkauto.com  
**Cc:** Claims Dept of CTI claimsdept@sg.cntaiping.com

BT

[Confidential]

## Without Prejudice

Dear Joshua,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)  
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**From:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg) <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>  
**Sent:** Tuesday, July 19, 2022 10:41 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mr Chee,

Kindly assign Marcus from LKK to survey this vehicle.

Thanks and regards,  
Joshua Ng  
Falcon-Air Auto Services (Tampines)  
Tel: 67897997

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Monday, 18 July 2022 6:50 pm  
**To:** 'joshua@falconair.com.sg' <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D204928C02 - 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

Hi Team

We refer to your email of 15/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg) <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>

**Sent:** Friday, July 15, 2022 2:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** 3pty claim for SGC394P against your insured PC2752U DOA:15/07/2022

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Dear Sir/Mdm,

Please see attach for SGC394P accident report.

Kindly assist with the list of 10 surveyors.

Thanks and regards,

Joshua Ng

Falcon-Air Auto Services (Tampines)

Tel: 67897997