

**From:** ERGO Insurance Pte. Ltd. (Claims Department) [claims@ergo.com.sg](mailto:claims@ergo.com.sg)  
**Subject:** RE: PRI - SMC9359L CLAIMING AGAINST SLM5621P (ERGO), DOA: 31.07.22  
**Date:** 2 August 2022 at 3:42 PM  
**To:** Kaitlyn Chio [kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg), Yan (LKK Auto) [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com), Admin A [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com),  
Mei Kwan (LKKAuto (Meikwan@lkkauto.com)) [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)  
**Cc:** Admin [support@insurlogic.net](mailto:support@insurlogic.net)



Hi LKK,

\*\*\* Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.  
**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Tuesday, 2 August 2022 3:03 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** RE: PRI - SMC9359L CLAIMING AGAINST SLM5621P (ERGO), DOA: 31.07.22

Dear Pauline,

We appointed LKK.  
Kindly advise who is the officer in charge for this case.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//WERKZ™ PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

**Tel:** (+65) 6472 1313

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** 02 August 2022 15:00  
**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Subject:** FW: PRI - SMC9359L CLAIMING AGAINST SLM5621P (ERGO), DOA: 31.07.22

Dear Kaitlyn

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhillah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Tuesday, 2 August 2022 8:23 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** PRI - SMC9359L CLAIMING AGAINST SLM5621P (ERGO), DOA: 31.07.22

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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