

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 2 August 2022 3:11 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: PRS - SNM22D205326C02 - : ACCIDENT INVOLCING SMX1849G AND SKF4867C on 29/07/2022

Hi All

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ANDY <andy@falconair.com.sg>
Sent: Tuesday, August 2, 2022 1:31 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; 'Florence Loh' <fa_autoservices@falconair.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Francine Ng' <francine.gail@falconair.com.sg>; Florence Loh <fa_autoservices@falconair.com.sg>
Subject: RE: PRS - SNM22D205326C02 - : ACCIDENT INVOLCING SMX1849G AND SKF4867C on 29/07/2022

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Dear Sir,

Kindly assign

3. Kenneth Kong

Best regards,
Andy
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]
Sent: Tuesday, August 02, 2022 1:02 PM
To: 'Florence Loh' <fa_autoservices@falconair.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Francine Ng <francine.gail@falconair.com.sg>; andy <andy@falconair.com.sg>
Subject: PRS - SNM22D205326C02 - : ACCIDENT INVOLCING SMX1849G AND SKF4867C on 29/07/2022

Hi Florence

We refer to your email of 01/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Monday, August 1, 2022 11:12 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Francine Ng <francine.gail@falconair.com.sg>; andy <andy@falconair.com.sg>

Subject: ACCIDENT INVOLCING SMX1849G AND SKF4867C on 29/07/2022

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Dear Sir/Madam,

We are assisting our client with third party claim against your insured vehicle SKF4867C.

Attach SAS report, video footage and TP Insurer search for your kind attention.

Please advise liability.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862