

Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 2 August 2022 3:19 PM
To: Admin-D (LKKAuto); assignments; SUR
Cc: Chan, Shu Hui Agnes
Subject: FW: LKK/MC\ CMTD2202613/AGC - SKZ557T ACC ON 26.07.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJZ8650R [Our Ref. TCL.MH.ro.50286.22.at]
Attachments: SKZ557T.zip

Hi LKK,

Attached herewith our insured's sas report
(No TP report submitted)

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Claims - Motor Survey

Sent: Tuesday, August 2, 2022 3:11 PM

To: Ruby Ong <ruby@htapartners.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Eurosuccess0202@gmail.com

Subject: LKK/MC\ CMTD2202613/AGC - SKZ557T ACC ON 26.07.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJZ8650R [Our Ref. TCL.MH.ro.50286.22.at]

Without Prejudice

Our Reference: CMTD2202613/AGC
Your Reference: TCL.MH.ro.50286.22.at

Dear Ruby,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SJZ8650R** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Tuesday, August 2, 2022 2:33 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Eurosucccess0202@gmail.com

Subject: RE: PRI \ CMTD2202613/AGC(nr) - SKZ557T ACC ON 26.07.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJZ8650R [Our Ref. TCL.MH.ro.50286.22.at]

Importance: High

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WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint **LKK Auto Consultants / Marcus Chua (East)** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SJZ 8650R**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313
www.htapartners.com.sg

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From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Tuesday, 2 August 2022 12:41 PM

To: Ruby Ong <ruby@htapartners.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Eurosucces0202@gmail.com

Subject: PRI \ CMTD2202613/AGC(nr) - SKZ557T ACC ON 26.07.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJZ8650R
[Our Ref. TCL.MH.ro.50286.22.at]

Our Reference: CMTD2202613/AGC
Your Reference: TCL.MH.ro.50286.22.at

Date: 02/08/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S HIN TAT AUGUSTINE & PARTNERS

Hi Ruby,

ACCIDENT INVOLVING SKZ557T & SJZ8650R ON 26.07.22

We refer to your Notice of Accident dated 01/08/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	
		Kenneth Kong (North)	
		Steve Chen (West)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Monday, August 1, 2022 3:09 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Eurosucces0202@gmail.com

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJZ 8650R [Our Ref. TCL.MH.ro.50286.22.at]

Importance: High

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Your ref : SKZ 557T

WITHOUT PREJUDICE

Our ref : TCL.MH.ro.50286.22.at

1 August 2022

Sompo Insurance Singapore Pte Ltd

By Email Only

Motor Claims Department

50 Raffles Place

#05-01 Singapore Land Tower

Singapore 0486

VERY URGENT

Dear Sir / Madam

CLAIMANT : LAVANYA D/O ANAPALAKAN

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SJZ 8650R & SKZ 557T AT SINGAPORE IMMIGRATION WOODLANDS CHECKPOINT ON 26 JULY 2022 @ 2234HRS

We are instructed by Lavanya s/o Anapalakan to notify you of a road traffic accident on 26 July 2022 at about 2234hrs at Singapore Immigration Woodlands Checkpoint involving our client's vehicle registration number **SJZ 8650R** and vehicle registration number SKZ 557T driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary

M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

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