

## Yan (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 2 August 2022 12:16 PM  
**To:** Nancy Lam; SUR; assignments  
**Cc:** Chee So Chow  
**Subject:** RE: PRS - SNM22D205221/C02/CHEESC - Our client's vehicle no.SJN206G (AC); Your insured's vehicle no. GBL1427J(CHINA) DOA 22 JULY 2022 - PRI  
**Attachments:** Accident Assist SG - Pre-Repair Notice (CHINA)(GBL1427J).pdf

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Nancy,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Our Insured have yet to report the accident.

Kindly hold hands on the matter while we are liaising with Insured for the report.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

**OIC: So Chow**

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Nancy Lam <nancy@crossbordersllc.com>

**Sent:** Tuesday, 2 August 2022 12:07 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Subject:** PRS - SNM22D205221 - Our client's vehicle no.SJN206G (AC); Your insured's vehicle no. GBL1427J(CHINA) DOA 22 JULY 2022 - PRI

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**WITHOUT PREJUDICE**

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear So Chow

1. Please reply the email as below.
2. Kindly advised has your insured reported?

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Nancy Lam <nancy@crossbordersllc.com>

**Sent:** Friday, 29 July 2022 9:08 am

**To:** 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

**Cc:** Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

**Subject:** PRS - SNM22D205221 - Our client's vehicle no.SJN206G (AC); Your insured's vehicle no. GBL1427J(CHINA) DOA 22 JULY 2022 - PRI

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Dear So Chow

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- |    |                           |   |
|----|---------------------------|---|
| a) | Marc Ananda               | United Appraisal and Management Pte Ltd |
| b) | Dennis Yap                | PAL'S Appraiser Pte Ltd                 |
| c) | Yap Teck Lee              | LCW Appraiser Pte Ltd                   |
| d) | Yap Teck Chye             | MC-Coy Appraiser Pte Ltd                |
| e) | Dixon Yeo                 | Treasure Appraiser Pte Ltd              |
| f) | Andrew How                | Prominent Appraiser Services            |
| g) | Alan Cheong K.H.          | C L Appraiser Pte Ltd                   |
| h) | T.T. Rajan                | ST Appraisal Services                   |
| i) | Sebastian Lim             | Constact Appraiser Services             |
| j) | Aeon Auto Consultants LLP |   |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Thursday, 28 July 2022 7:13 pm

**To:** 'Corene Chong' <[corene@crossborderllc.com](mailto:corene@crossborderllc.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [celeste@crossborderllc.com](mailto:celeste@crossborderllc.com); [huiting@crossborderllc.com](mailto:huiting@crossborderllc.com); Nancy Lam <[nancy@crossborderllc.com](mailto:nancy@crossborderllc.com)>

**Subject:** PRS - SNM22D205221 - Our client's vehicle no.SJN206G (AC); Your insured's vehicle no. GBL1427J(CHINA) DOA 22 JULY 2022 - PRI

Dear Corene

We refer to your email of 26/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>  
**Sent:** Tuesday, July 26, 2022 2:43 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com); [huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com); Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>  
**Subject:** Our client's vehicle no.SJN206G (AC); Your insured's vehicle no. GBL1427J(CHINA) DOA 22 JULY 2022 - PRI

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**WITHOUT PREJUDICE**

Dear Sirs

1. Please find attached our PRI notice dated 26 July 2022 for your kind attention.

Thank You.

Regards

Corene

TEL: 6438 1323 (ext 2004)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

**\* IMPORTANT - CROSSBORDERS LLC COVID 19 ADVISORY \***

**Please take note that we will only allow clients to enter our premises and masks are to be on at all times during the appointment.**

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