

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel: 67556142 Fax: 67557719 Email: chmotor@singnet.com.sg

TP INSURER:

China Taiping Insurance (Singapore) Pte. Ltd. (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:

THIRD PARTY

LOW POH NYUK

Ref. No:

TP/CHINA(YN8563U)

Policy No:

SLC9421B

Date of Loss:

26/07/2022

Vehicle Reg. No.:

Driveable?

Party At Fault:

UNKNOWN

Driver (Insured):

CHUA PEI XIN

Driver (TP): Make/Model:

HONDA VEZEL, 1.5 1.5X CVT (A)

Vehicle Reg. Date:

30/05/2016

Vehicle Colour:

BLUE

RU11117505

Engine No: Odometer:

L15B4037508 0 KM

Chassis No:

Paint Type:

Total Loss?

NO

Est. Duration of Repair (day)

11 Sung & Resurry After Paint 8day

Remarks:

VEHICLE CURRENTLY LYING AT YISHUN WORKSHOP.

Present Location:

CHENG HOE MOTOR PTE LTD (YISHUN)

COST OF CLAIMS		Amount
Parts		5,211.00
Miscellaneous Items		1,415.00
Labour		3,090.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (S\$)	9,716.00
	+ GST 7.00% (S\$)	680.12
	Nett Amount (S\$)	10,396.12

This claim is handled by: SHARON CHIONG BENG CHOON

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 29 Jul 2022)

Parts: Labour: M1-SUV

HONDA VEZEL 1.5 1.5X CVT (A) (Catalogue:Merimen Singapore 1.0) Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLC9421B)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF

ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

o. Qty Part No.	Particulars		Disc	%Depr	Amount
1	*1 PC REAR BUMPER	Bu	0.00	0.00	*180.00 F
1	*1 PC REAR BUMPER LOWER UNDER COVER	C+1	0.00	0.00	*75.00 F
1	*6 PCS REAR BUMPER LOWER UNDER COVER CLIPS @2/PC	Mu	0.00	0.00	** *12.00 F
1	*1 PC REAR BUMPER LH SIDE PAD	Bu	0.00	0.00	*68.00 F
1	*1 PC REAR BUMPER LH RETAINER		0.00	0.00	P/7 *12.00 F
1	*1 PC REAR BUMPER LH REFLECTOR	CM	0.00	0.00	*40.00 F
1	*1 PC REAR BUMPER RH REFLECTOR		0.00	0.00	1~ *40.00 F
1	*1 PC REAR RH FENDER WHEEL ARCH TRIM		0.00	0.00	*55.00 F
1	*1 PC TAILGATE		0.00	0.00	*570.00 F
) 1	*2 PCS TAILGATE DAMPER STRUT @90/PC	Su-	0.00	0.00	*180.00 F
1	*1 PC TAILGATE EMBLEM (VEZEL)	Na	0.00	0.00	*35.00 F
1	*1 PC TAILGATE OUTER GARNISH	cm	0.00	0.00	*125.00 F
3 1	*1 PC TAILGATE OUTER GARNISH EMBLEM (H)	na	0.00	0.00	*15.00 F
1 1	*1 PC TAILGATE REFLECTOR LH	cm	0.00	0.00	*138.00 F
5 1	*1 PC TAILGATE REFLECTOR RH	CM	0.00	0.00	*138.00 F
5 1	*1 PC TAILGATE INNER TRIM BOARD	cm	0.00	0.00	*105.00 F
1	*1 PC TAILGATE INNER TRIM BOARD LH UPPER		0.00	0.00	*25.00 F
1	*1 PC TAILGATE INNER TRIM BOARD RH UPPER	In	0.00	0.00	
) 1	*1 PC TAILGATE INNER PULL POCKET	nu	0.00	0.00	*20.00 F
) 1	*1 PC TAILGATE INNER LOCK	Tn	0.00	0.00	*75.00 F
1 1	*1 PC LH TAILLAMP	cm	0.00	0.00	
2 1	*1 PC RH TAILLAMP	w	0.00	0.00	
1	*1 PC 3RD BRAKE LAMP	Sin	0.00	0.00	
1 1	*1 PC REAR NUMBER PLATE LAMP	34	0.00	0.00	
5 1	*1 PC SPARE TYRE PANEL	B	0.00	0.00	
3 1	*1 PC SPARE TYRE TOP COVER BOARD	Jin	0.00	0.00	*155.00 F
7 1	*1 PC REAR FENDER INNER TRIM LH	14		0.00	
, . B 1	*1 PC REAR FENDER INNER TRIM RH	546	0.00	0.00	*185.00 F
9 1	*10 PCS REAR FENDER INNER TRIM CLIPS @2/PC	NN	0.00	0.00	
0 1	*1 PC REAR END PANEL	By	0.00	0.00	
1 1	*1 PC REAR END PANEL INNER TRIM	nu	0.00	0.00	*55.00 F
2 1	*1 PC REAR WIPER ARM	wil		0.00	*45.00 F
3 1	*1 PC REAR WIPER ARM COVER		0.00	0.00	*8.00 F
1	*1 PC REAR WIPER BLADE	Air		0.00	
5 1	*1 PC REAR WIPER MOTOR	By	0.00	0.00	*115.00 F
5 1	*1 PC REAR EXHAUST MUFFLER	K	0.00	0.00	*370.00 F
7 1	*1 PC REAR EXHAUST MOUNTING	In	0.00	0.00	
3 1	*1 PC REAR TOOL BOX TRAY	Sn	0.00	0.00	
9 1	*1 PC REAR WINDSCREEN GLASS	Shotters	0.00	0.00	
0 1	*1 SET REAR WINDSCREEN GLASS MOULDING	ner	0.00	0.00	

F=Franchise part.

Total Parts (S\$)

5,211.00 2 x03

Report was unsubmitted during this print-out. Generated using Merimen e-Claims IEAS

2962,40

Estimates on Miscellaneous Items

No Qty Particulars

Amount

2 1 1 PC REAR CAMERA 3 1 1 PC REAR FLOOR RUBBER TRAY 220.00 7	Mis 1	scella 1	neous Items 1 PC REAR BUMPER LOWER SKIRT EXTENSION	mis 250,00 L
3 1 1 PC REAR FLOOR RUBBER TRAY 220.00 🛪	2	1		In 320.00 7
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	1	1		NU 35.00 -

6 1 1 SET REVERSE CAMERA

1 SET REVERSE SENSOR

short . 350.00 L

200.00

Sub Total (S\$)

1,415.00

Estimates on Labour

No	Particulars	Lab.Type		Amount	
Lab	<u>our Items</u>				
1	TOWING	New		50.00	_
2	REMOVE & REFIX REAR WINDSCREEN GLASS	New		120.00	-
3	REMOVE & REFIX SEAT ASSY, CARPET, GARNISH, TOP ROOF LINING AND WASH CUSHION	New		120.00	100
4	REMOVE & REFIX REAR BUMPER ASSY,TAILGATE,REAR WIPER ASSY,LOCK ASSY,TOP SPOILER,LOWER SKIRT,TO CUT,WELD & RENEW REAR END PANEL,REAR COMPARTMENT,TO STRAIGHTEN,KNOCK & REPAIR REAR BOTH CHASSISS,REAR BOTH FENDERS AND REALIGN THE SAME	New		1,300.00 100d	
5	REMOVE & REFIX REAR EXHAUST AND CHECK SYSTEM	New		60.00	-
6	PUTTY & RESPRAY ON REAR BUMPER, REAR PANEL, REAR BOTH FENDERS, TAILGATE, REAR COMPARTMENT	New	10001	1,300.00	
7	REMOVE & REFIX REAR SENSORS, REVERSE CAMERA, CCTV CAMERA, SMART KEY AND RESET SYSTEM	New		50.00	_
8	RUSTPROOFING	New		90.00	De
	Gross Labo	ur Cost (S\$)		3,090.00	

Report was unsubmitted during this print-out. Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

2616.60

57,00 to

6243.60

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	226J
Vehicle Details	
Vehicle No.:	SLC9421B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	26 Jul 2022
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	L15B4037508
Chassis No.:	RU11117505
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$20,662.00
Original Registration Date:	30 May 2016
First Registration Date:	30 May 2016
Transfer Count:	2
Actual ARF Paid:	\$10,927.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2026
PARF Rebate Amount:	\$7,102.00
Intended COE Rebate Details	
COE Expiry Date:	29 May 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,889.00
COE Rebate Amount:	\$18,396.00
Total Rebate Amount:	\$25,498.00

The information contained herein is correct as at 26 Jul 2022

SC1|227R000C / CHENG HOE MOTOR PTE LTD[768761] ENTRY DATE & TIME: 27/07/2022 18:16 (SGT) SUBMITTED BY: CHIONG BENG CHOON VERSION: 1 (27/07/2022 18:16 (SGT))



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate

- 3. Information provided must be as truthful and accurate as possible. Any while insight section of policy liability.

 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

 5. Any false reporting may be referred to the Police for investigation.

 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 27/07/2022 18:16 (SGT) Reported by Date of Accident 26/07/2022 09:15 (SGT) Exact Location of Accident Singapore Additional Location Information MIDDLE ROAD /BENCOOLEN STREET Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Honda

Vehicle Registration Number **SLC9421B**

INSURED/POLICYHOLDER

Is company? No Name Of Registered Owner YEONG KIM WENG NRIC No SXXXX226J Email Address sandylow469@gmail.com Mobile Phone No (Phone) +65-96411979 Alternative Phone No

VEHICLE PARTICULARS

Model Vezel Variant Exact purpose for which vehicle was being used at time of Private hire accident Are you claiming under your own insurance policy for repair to No - Claiming third party your vehicle? Vehicle Category Private car Transmission Auto 1500

INSURANCE COMPANY

Name of Insurance Company NTUC Income Insurance Co-operative Ltd Policy Number / Cover Note Number 5122748873-01

DRIVER

Name of Driver LOW POH NYUK NRIC No SXXXX595F Date Of Birth 02/10/1966 Occupation Outdoor

Date Of Driving Pass 08/07/1989 Driving experience 33 YEARS Gender Female Mobile Number (Phone) +65-90401228 Alt. Phone Number **Email Address** sandylow469@gmail.com Address BLK 476A YISHUN ST. 44 Address complement 09-30 Postcode 761476 Is the driver the policyholder? No If No, Relationship of the Driver with the Insured Spouse Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT Type of Accident Collision - Head to Rear Weather Conditions DRIZZLING Road Surface Wet OTHER INFORMATION Was any foreign vehicle involved in the accident? No Number of vehicles involved in the accident 2 Was anybody injured in the Accident? Yes Was any injured conveyed to hospital by ambulance? Yes Was any other vehicle or property damaged? Yes Number of Passengers (Including Driver) Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No Translator's name Translator's ID Translator's phone number Translator's email Original language used in the statement **DETAILS OF POLICE ACTION** Was the accident reported to the police? Police Station Name Woodlands Division Headquarters Police Station Phone No (Phone) +65-18004660000 Police Station Address 1 Woodlands St 12 Singapore 738622 Was notice of intended Prosecution given? If yes, against whom? CIRCUMSTANCES OF ACCIDENT REFER POLICE REPORT ATTACH ATTACHMENT(S) Are accident photos available for attachment? Yes Was there any video captured by Car Camera? Yes Reasons for not uploading a video of the accident SD CARD WITH TRAFFIC POLICE DETAILS OF OTHER VEHICLE PROPERTY 1 Vehicle Registration Number YN8563U Vehicle Manufacturer Vehicle Model

Vehicle Variant

Vehicle Colour Yellow Vehicle Category Commercial vehicle Name of Driver CHUA PEI XIN NRIC No SXXXX502D Contact Number (Phone) +65-94516845 Address Address complement Postcode Insurance Company Name Nature Of Damage **FRONT** Details of property damaged in accident **FRONT** No. Of Passenger (Including Driver)

INJURED PERSONS DETAILS

INJURED 1

Name of injured person	LOW POH NYUK
Gender	Female
Phone No	(Phone) +65-90401228
Address	-
Address Complement	-
Post Code	-
Approximate Age Years Old	1-
Injuries Sustained	NECK/ CHEST/ HEAD
Injured person in which vehicle?	SLC9421B
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	Yes

escribe	Circumstance	of the Ac	cident											
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I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel (Name as in NRIC/ID card)

SKETCH PLAN

VEHNO: SLC947B DATE OF ACC: 16/7/2009:15am

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Actual Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Traffic Police Department for investigation.

- 6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

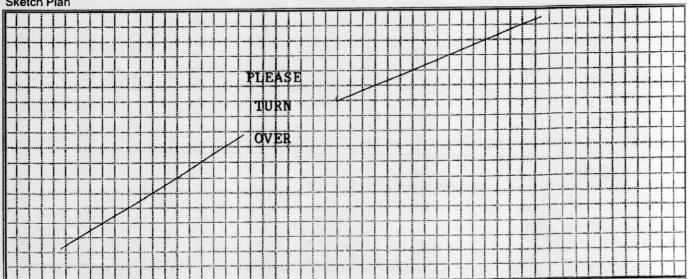
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Per (Name as in NRIC/ID card)

Sketch Plan





L/20220726/7045

1 of

Report No. L/20220726/7045

POLICE REPORT (NP299)

Police Station Of Origin Woodlands Division HQ 1 Woodlands Street 12 SINGAPORE 738622 Tel No:1800-4660000

Date/Time Report Made	Vide Rep	ort No.	Station Diary No.			
26/07/2022 19:23						
Name Of Informant	Address					
LOW POH NYUK	476A YIS	HUN STR	EET 44 #09-30 SI	NGAPORE 761476		
ID Type / ID No.	Contact N	lo.				
NRIC NO / S1752595F	Home/Office: Mobile:					
			90401228			
Nationality	Email Address					
SINGAPORE CITIZEN	SANDYL	OW469@0	GMAIL.COM			
Occupation	Sex	Age	Date of Birth	Race		
Customer service officer/clerk	Female	55	02/10/1966	Chinese		
Institution/School Name	Language					
	English	06	1			
Date/Time Of Incident	Location Of Incident 476A YISHUN STREET 44 #09-30 SINGAPORE 761476					
26/07/2022 09:10 - 26/07/2022 09:15	4/6A YIS	HUN SIR	EET 44 #09-30 ST	NGAPORE 101410		
Brief details.						

On 26 July 2022, at about 9.15am, I was driving my vehicle bearing vehicle registration number SLC9421B at MIDDLE ROAD. As I was approaching the traffic light, it turned from amber to red, I then came to a complete stop.

While I was waiting for the traffic light to turn green, suddenly a vehicle came from behind and slammed into the rear of my car. I felt a great impact and I was thrown forward despite wearing my seat belt. i hit my head and I lost consciousness. after i regain conscious. I felt extreme pain in my neck, chest and my head felt very heavy. I was then conveyed to Raffles Hospital and currently warded in Raffles Hospital ICU.

Signature Of Officer Recording The Report:	Signature Of Informant:
Not applicable	The identity of the person making this report has been authenticated by Singpass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 26/07/2022 19:23
Officer In-Charge Of Case:	Classification Of Case:





POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. L/20220726/7045

*There is an in-car camera in my vehicle and traffic police already taken the footage.

This is the first time such an incident happened, I am reporting this incident as I am a victim of a traffic accident and for my insurance claim.

Victim Person Name	LOW POH NYUK		
ID Type	NRIC NO	ID No	S1752595F
Gender	Female	Age	55
Race	Chinese	Language	English
Occupation	Customer service officer/clerk	Address	476A YISHUN STREET 44 #09 30 SINGAPORE 761476
Mobile No	90401228	Is Informant A Victim?	Yes

Not applicable	The identity of the person making this report has been authenticated by Singpass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 26/07/2022 19:23
Officer In-Charge Of Case:	Classification Of Case:



Efficient Towing Services 402B Fernvale Lane #22-229 Singapore 792402

Ah Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

biSATE3

NO. 105569

CASH SALE / JOB ORDER

CASH SALE / JOB ORDER	Date: 26/7/22
Messrs:	Jump Start/Changing of battery Tyre Replacement Cccident/Breakdown Multi/Basement
由 Location: MIDD (E PD) 到 To: (019 YI SHUW # 01-374 银额 (其他	With Load/Cargo Box King Dolly Transport Charge Low Body Kit
Cash \$ Others:	Door Opening Service Crane Up/Winch Out Collect Doc/Key
注意: 本公司对所拖之车辆,在進行中如有任何损失或破坏, 一概由车主自行负责。 Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed	Repo Woodlands and Tuas Checkpoint