

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 2 August 2022 1:17 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: FW: PRS - SNM22D205265-REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMU 4180Y [Our Ref. TCL.ro.50277.22.ess]

Importance: High

Hi Team

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, August 2, 2022 12:09 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eurosuccess0202@gmail.com
Subject: RE: PRS - SNM22D205265-REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMU 4180Y [Our Ref. TCL.ro.50277.22.ess]
Importance: High

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WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam

We have been informed by the repairer that the pre-repair inspection assignment has not been relayed to LKK/Marcus Chua as the SJE.

Kindly expedite urgently.

Thank you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: Ruby Ong

Sent: Friday, 29 July 2022 12:23 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eurosucces0202@gmail.com

Subject: RE: PRS - SNM22D205265-REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMU 4180Y [Our Ref. TCL.ro.50277.22.ess]

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint **Marcus Chua** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SMU 4180Y**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Thursday, 28 July 2022 7:53 PM

To: Ruby Ong <ruby@htapartners.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eurosucces0202@gmail.com

Subject: PRS - SNM22D205265-REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMU 4180Y [Our Ref. TCL.ro.50277.22.ess]

Dear Ruby

We refer to your email of 27.07.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, July 27, 2022 2:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eurosucccess0202@gmail.com
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMU 4180Y [Our Ref. TCL.ro.50277.22.ess]
Importance: High

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Our Ref : TCL.ro.50277.22.ess **URGENT**
Your Ref : SKW 3485M

27 July 2022

China Taiping Insurance Co (Singapore) Pte Ltd By Email Only
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir / Madam

CLAIMANT: LEE HOCK JOO JIM
NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMU 4180Y & SKW 3485M ALONG COLLYER QUAY ON 27 JULY 2022 @ 0827HRS

We are instructed by Lee Hock Joo Jim to notify you of a road traffic accident on 27 July 2022 at about 0827hrs along Collyer Quay involving our client's vehicle registration number **SMU 4180Y** and vehicle registration number SKW 3485M driven by your authorised / insured driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

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