

Rajes

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 2 August 2022 8:34 AM
To: kentsengcarservices@gmail.com; SUR; assignments
Subject: RE: SNM22D205327/C02/GBF6038Y/TANCHC / FW: Request for surveyor: Accident Involving SKX 9201 X & GBF 6038 Y On 30.07.2022
Attachments: SKX9201X GIA Full.pdf

WITHOUT PREJUDICE

Dear Sebastian,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: kentsengcarservices@gmail.com <kentsengcarservices@gmail.com>

Sent: Tuesday, 2 August 2022 8:26 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: SNM22D205327/C02/GBF6038Y/TANCHC / FW: Request for surveyor: Accident Involving SKX 9201 X & GBF 6038 Y On 30.07.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Jacqueline

Good day,

Thank you for the list, we would like to choose LKK to conduct the SJE.

Besides, kindly advise on your insured's reporting status and if possible the liability as well.

Kindly contact Susan 91004390 for survey time and date.

Thank You
Best Regards
Sebastian.

On 1/8/2022 3:07 pm, Jacqueline Tan wrote:

Without Prejudice

Our reference: SNM22D205327/C02/GBF6038Y/TANCHC

Your reference: SKX 9201 X

Dear Sirs,

ACCIDENT INVOLVING GBF 6038 Y & SKX 9201 X ON 30/07/2022

We refer to your email of 01/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 1 August 2022 3:06 pm

To: kentsengcarservices@gmail.com; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205327/C02/GBF6038Y/TANCHC / FW: Request for surveyor: Accident Involving SKX 9201 X & GBF 6038 Y On 30.07.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKX 9201 X.

Note: officer in charge Jacqueline Tan 63896185.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: kentsengcarservices@gmail.com <kentsengcarservices@gmail.com>

Sent: Monday, 1 August 2022 10:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request for surveyor: Accident Involving SKX 9201 X & GBF 6038 Y On 30.07.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Officer

Good day,

Kindly advise on the following matter:

1. OIC for case liaising.
2. Advise on your insured's GIA reporting status.
3. Please provide us a list of surveyors to choose from.

Below will be the survey details upon confirming the surveyor.

Kindly send your surveyor to do a survey for the following accident claim:

Our vehicle: **SKX 9201 X**

Your Insured: GBF 6038 Y

Subject: Accident Involving SKX 9201 X & GBF 6038 Y On 30.07.2022

Workshop: Kent Seng Car Services

Address: Blk 1017 Yishun Industrial Park A #01-240 Singapore 768759

An Estimate & GIA Report will be provided to the surveyor upon his arrival.

Please confirm with us via email, fax (64841482) or phone (91004390).

Thank You

Best Regards

Susan (91004390)

Kent Seng Car Services