

**Rajes**

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 1 August 2022 4:36 PM  
**To:** justina@satsg.sg; jerry@satsg.sg; john@dreamselection.net; garry@dreamsg.sg; vinnie@dreamsg.sg; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D205296/C02/XE6780G/TANKW / FW: REQUEST PRE-REPAIR INSPECTION OF XE6780G (China Tai Ping Insurance) & SMM3140L Accident Along Ho Chiang Road.

[Confidential]

Without Prejudice

Dear Justina,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANT Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** justina@satsg.sg <justina@satsg.sg>  
**Sent:** Monday, August 01, 2022 4:23 PM  
**To:** Billy Tan <billy.tan@sg.cntaiping.com>; jerry@satsg.sg; john@dreamselection.net; garry@dreamsg.sg; vinnie@dreamsg.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D205296/C02/XE6780G/TANKW / FW: REQUEST PRE-REPAIR INSPECTION OF XE6780G (China Tai Ping Insurance) & SMM3140L Accident Along Ho Chiang Road.

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Dear Sir,

Kindly be informed that we would like to engage our own independent surveyor for above case.

Best regards,

Justina Hong  
SAT (SG) Pte. Ltd.  
8 Kaki Bukit Ave 4 #03-41/42  
Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6748 1141, Fax: 6749 1141  
Mobile : 84898268

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**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Monday, August 1, 2022 9:54 AM  
**To:** 'jerry@satsg.sg' <[jerry@satsg.sg](mailto:jerry@satsg.sg)>; [john@dreamselection.net](mailto:john@dreamselection.net); 'justina@satsg.sg' <[justina@satsg.sg](mailto:justina@satsg.sg)>; 'garry@dreamsg.sg' <[garry@dreamsg.sg](mailto:garry@dreamsg.sg)>; 'vinnie@dreamsg.sg' <[vinnie@dreamsg.sg](mailto:vinnie@dreamsg.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D205296/C02/XE6780G/TANKW / FW: REQUEST PRE-REPAIR INSPECTION OF XE6780G (China Tai Ping Insurance) & SMM3140L Accident Along Ho Chiang Road.

[Confidential]

## Without Prejudice

Dear Sirs / Madam,

### **ACCIDENT INVOLVING XE6780G & SMM3140L on 28/07/2022**

We refer to your email of 29/07/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, August 01, 2022 9:50 AM

**To:** 'jerry@satsg.sg' <[jerry@satsg.sg](mailto:jerry@satsg.sg)>; [john@dreamselection.net](mailto:john@dreamselection.net); 'justina@satsg.sg' <[justina@satsg.sg](mailto:justina@satsg.sg)>; 'garry@dreamsg.sg' <[garry@dreamsg.sg](mailto:garry@dreamsg.sg)>; 'vinnie@dreamsg.sg' <[vinnie@dreamsg.sg](mailto:vinnie@dreamsg.sg)>; Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205296/C02/XE6780G/TANKW / FW: REQUEST PRE-REPAIR INSPECTION OF XE6780G (China Tai Ping Insurance) & SMM3140L Accident Along Ho Chiang Road.

Without Prejudice

Dear Billy,

Please conduct PRS for SMM3140L.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [jerry@satsg.sg](mailto:jerry@satsg.sg) <[jerry@satsg.sg](mailto:jerry@satsg.sg)>  
**Sent:** Friday, 29 July 2022 1:53 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [john@dreamselection.net](mailto:john@dreamselection.net); [justina@satsg.sg](mailto:justina@satsg.sg); [garry@dreamsg.sg](mailto:garry@dreamsg.sg); [vinnie@dreamsg.sg](mailto:vinnie@dreamsg.sg)  
**Subject:** REQUEST PRE-REPAIR INSPECTION OF XE6780G (China Tai Ping Insurance) & SMM3140L Accident Along Ho Chiang Road.

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Your Ref: XE6780G  
Our Ref: SI2022-07-05

Dear Motor Claim Office In – Charge,

We Act for **Dream Collection Pte. Ltd** the owner **SMM3140L** which was involved in the above captioned accident. We are instructed by our client that the accident was caused by the negligence of the driver of motor vehicle no. **XE6780G**

Our search show that you are insurers of the motor vehicle no. **XE6780G**. We are putting effort in align with the insurers to direct settle save as to cost. Please Kindly send us the list of your preferred Surveyor.

We are pleased to inform your that our client's vehicle is available for pre-repair inspection at the following address:

M/s SAT (SG) PTE LTD

**8 Kaki Bukit Avenue 4  
#03-41/42 Premier @ Kaki Bukit  
Singapore 415875**

**Please request your assessor to contact Mr Jerry Wong of SAT (SG) PTE LTD at mobile no. 8339 2339 within forty-eight (48) hours from the receipt of this fax arrange for the inspection.**

Regards,  
Jerry Wong

Mobile: 8339 2339  
Did: 6748 1141  
Fax: 6749 1141  
Email: [jerry@dreamsg.sg](mailto:jerry@dreamsg.sg)