

Veron Chen (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 23 September 2022 4:59 PM
To: Veron Chen (LKKAuto)
Subject: RE: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

CDMCG22001536

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 23 September 2022 4:03 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

Dear Pauline,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 2 August 2022 9:36 AM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: RE: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 1 August 2022 4:59 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> <Meikwan@lkkauto.com>; sm_automotive@hotmail.com

Cc: Admin <support@insurlogic.net>

Subject: FW: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

Dear Yun Li,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: sm automotive <sm_automotive@hotmail.com>
Sent: Monday, 1 August 2022 3:47 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

Without Prejudice

Hi Pauline

Please kindly arrange for LKK -Adrian, thanks.

Enclosed sketch plan for your reference, once we receive the complete GIA from the reporting center will forward to you.

Regards,
Yun Li

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, August 1, 2022 2:39 PM
To: sm_automotive@hotmail.com <sm_automotive@hotmail.com>
Subject: FW: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

Dear Yun Li,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong

LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

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From: sm automotive <sm_automotive@hotmail.com>
Sent: Monday, 1 August 2022 10:51 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: GBE2089G CLAIMING AGAINST YP9197B DOA: 29.07.2022

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,
Yun Li

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

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