

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 1 August 2022 4:56 PM
To: June Phua (Cheng Hoe Motor); 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D205149/C02/SFV6880A/LEWLC /FW: Repair Survey (Single Joint Expert) - GZ8855C

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, 1 August 2022 4:52 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D205149/C02/SFV6880A/LEWLC /FW: Repair Survey (Single Joint Expert) -GZ8855C

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Hi Jenny,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Jenny Lew

Sent: Monday, August 1, 2022 2:30 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Claims Dept of CTI

Subject: RE: SNM22D205149/C02/SFV6880A/LEWLC /FW: Repair Survey (Single Joint Expert) -GZ8855C

Without Prejudice

Our reference: SNM22D205149/C02/SFV6880A/lewlc

Your reference: GZ8855C

Dear Sirs / Madam,

ACCIDENT INVOLVING SFV6880A & GZ8855C on 24/07/2022

We refer to your email of 31/07/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 1 August 2022 12:44 pm
To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D205149/C02/SFV6880A/LEWLC /FW: Repair Survey (Single Joint Expert) -GZ8855C

Without Prejudice

Dear Jenny,

Please conduct PRS for GZ8855C.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Sunday, 31 July 2022 2:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Repair Survey (Single Joint Expert) -GZ8855C

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Dear Sir,

OUR CLIENT : GZ8855C
D
A
TE O
F ACC : 24/7/22
Y
OUR INS
URED : SFV6880A

Attached our client report.

Kin
dly provide us
of your surveyor listing for the selection on the survey.

Also, pls advise who is the claim handler?

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142

Fax : 67557719