

Veron Chen (LKKAUTO)

From: Naz (LKKAUTO)
Sent: Wednesday, 3 August 2022 6:07 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims)
Cc: Bryan Ang (LKKAUTO); Veron Chen (LKKAUTO)
Subject: Re: OD Fire Case - Vehicle No. SMD9920K - DOA. 31/7/22 - Ref : DMPC2200326H/CT
Attachments: SMD 9920K DRIVER INTERVIEW STATEMENT.pdf

Dear Ms Tan,

I have interviewed the Insured. Attached herewith is the written statement. I have conducted the vehicle inspection. There are no aftermarket electrical or electronic components installed in the Insured Vehicle. From my preliminary investigation, the cause of the fire seems to be electrical within the engine compartment.

I have also requested from the Insured to send me the photos he took of the incident together with the Insured Vehicle's latest servicing records. I am in the midst of completing my report. I will email it to you once it's done and my senior has reviewed it.

Do you require the SCDF Fire Report?

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAUTO) <Naz@lkkauto.com>
Sent: Tuesday, 2 August 2022 12:47 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: OD Fire Case - Vehicle No. SMD9920K - DOA. 31/7/22 - Ref : DMPC2200326H/CT

Dear Ms Tan,

I have received the assignment and will proceed with the investigation.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Monday, 1 August 2022 9:26 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD Fire Case - Vehicle No. SMD9920K - DOA. 31/7/22 - Ref : DMPC2200326H/CT

Dear Naz

New fire case assigned to you. Please do the needful and check for modification.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Monday, 1 August 2022 6:07 pm
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: OD Fire Case - Vehicle No. SMD9920K - DOA. 31/7/22 - Ref : DMPC2200326H/CT

Dear Bryan

New case assignment.

Ol's vehicle caught fire.(refer to merimen for documents)

Please arrange interview with Insured and investigate this matter to ascertain the cause of fire.

Also, please provide market value for us to set aside reserve.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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