

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 21 September 2022 9:53 AM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SMW 6617 G, DOA: 27/07/2022
Attachments: SMW 6617 supp.pdf; SMW 6617 supp (1).pdf

Dear Tony,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 3 August 2022 2:15 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMW 6617 G, DOA: 27/07/2022

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SMW 6617G (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 3 August 2022 2:00 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SMW 6617 G, DOA: 27/07/2022

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 1 August 2022 6:09 PM
To: claims@premiumauto.com.sg; '- OD CLAIM'; '- Survey'; 'CS A Team'
Subject: RE: OD CLAIM FOR SMW 6617 G, DOA: 27/07/2022

Dear all,

Kindly assist follow up repair approval?

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 1 August 2022 1:50 PM
To: claims@premiumauto.com.sg; '- OD CLAIM'; '- Survey'; 'CS A Team'
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMW 6617 G, DOA: 27/07/2022

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 28 July 2022 2:47 PM
To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMW 6617 G, DOA: 27/07/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 1/8/2022 @2pm @Benoi.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

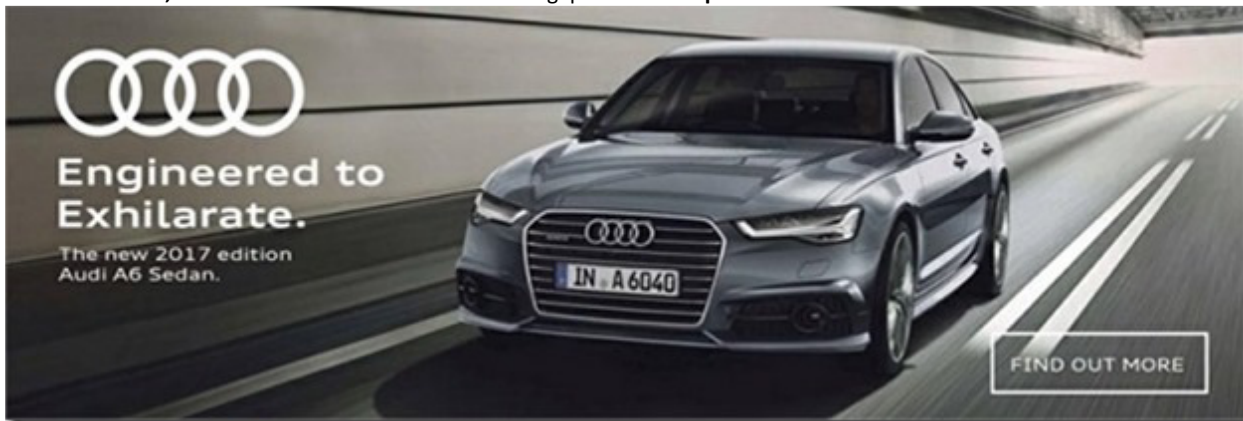
Premium Automobiles Pte Ltd (Reg No 199902271W)

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