

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 August 2022 4:28 PM
To: Claims - Motor Survey; Chua, Gek Tiang Ruth; SUR
Subject: RE: LKK/MC \ CMTD2202591/RUC(nr) - SLD196E | REQUEST FOR PRE-REPAIR INSPECTION FOR SMN 9427R DOA: 30.07.2022
Attachments: SMN9427R estimate.pdf; SMN9427R IA.pdf; SMN 9427R LTA.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SMN 9427R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Monday, 1 August 2022 3:37 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2202591/RUC(nr) - SLD196E | REQUEST FOR PRE-REPAIR INSPECTION FOR SMN 9427R DOA: 30.07.2022

Dear Grace,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Monday, 1 August 2022 2:37 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Jason <jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>
Subject: LKK/MC \ CMTD2202591/RUC(nr) - SLD196E | REQUEST FOR PRE-REPAIR INSPECTION FOR SMN 9427R DOA: 30.07.2022

Without Prejudice

Our Reference : CMTD2202591/RUC

Your Reference: SMN9427R

Dear Shi Ying,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SMN9427R** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Monday, August 1, 2022 2:18 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2202591/RUC(nr) - SLD196E | REQUEST FOR PRE-REPAIR INSPECTION FOR SMN 9427R DOA: 30.07.2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK Auto Consultants - Marcus Chua Kang Seng**) to conduct the pre-repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 7158
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Monday, 1 August 2022 12:39 pm
To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>
Subject: PRI \ CMTD2202591/RUC(nr) - SLD196E | REQUEST FOR PRE-REPAIR INSPECTION FOR SMN 9427R DOA: 30.07.2022

Our Reference : CMTD2202591/RUC
Your Reference: SMN9427R

Date: 01/08/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/s Fastech Auto Pte Ltd

Dear Shi Ying,

ACCIDENT INVOLVING SLD196E & SMN9427R ON 30.07.22

We refer to your Notice of Accident dated 01/08/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	

	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	
		Kenneth Kong (North)	
		Steve Chen (West)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Monday, August 1, 2022 10:53 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Wu Jinee <jinee.wu@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMN 9427R DOA: 30.07.2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SLD 196E.

Date of accident: 30/07/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SMN 9427R.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 7158

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.