



Co. Reg. No.: 201416720C

1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883

Tel : 6636 9100 Fax : 6636 9113

Date : 28/1/2023

Your Ref : CC4/AIS22007291/ea3

Our Ref : 0506/SLW5729K/TP/PC/0722

**Allianz Insurance Singapore Pte Ltd**

**79 Robinson Road**

**#09-01**

**Singapore 068897**

**Attn : Motor Claims Dept.**

Dear Sir/Madam

**ACCIDENT INVOLVING SLW5729K & SLK1281Z ON 29/7/2022 ALONG YISHUN RING RD BEFORE TRAFFIC JUNCTION OF ST 61**

We refer to the above accident.

The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Costs of Repair (Lump Sum)	\$ 2,000.00
Loss of LOU (4 days at \$120/day)	\$ 480.00
LTA TP Search Fee	\$ 7.45
<b>Claimed Amount</b>	<b><u>\$ 2,487.45</u></b>

Enclosed are the supporting documents for your perusal:

1. Invoice 0506
2. LTA Tax Invoice/Receipt
3. Certificate of Insurance
4. Letter of Authority and Indemnity
5. Letter of Authority

Please let us hear from you within the next 14 days.

Yours faithfully



**PREMIUM CARZ SERVICES PTE LTD**

## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLW5729K AND SLK1281Z AT/ALONG  
YISHUN RING ROAD BEFORE TRAFFIC JUNCTION OF STREET 61 ON

29 DAY JULY MONTH 2022 YEAR

- a) I/We, the owner of vehicle no. SLK5729K hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 29 day JULY month 2022 year

Signature : 

Name : GLAMOUR AUTO PTE LTD

NRIC/ROC No. : 202024121C

Address : 60 Jalan lan Huat

#03 - 32

Carros Centre S737 869

Company Stamp





Co. Reg. No.: 201416720C  
1 Kaki Bukit Ave 6 #01-90 Autobay@Kaki Bukit Singapore 417883  
Tel : 6636 9100 Fax : 6636 9113

INVOICE NO: PC12679

Date : 21-4-23

Your Ref.: CCA4/AIS22007291/ea3

Our Ref.: 0506/SLW5729K/TP/PC/0722

Bill To :

Allianz Insurance Singapore Pte Ltd  
79 Robinson Road  
#09 - 01  
Singapore 068897

Our Customer : Glamour Auto Pte Ltd

ROC : 20204121C

Address : 60 Jalan Lam Huat

#03-32, Carros Centre

Singapore 737869

Vehicle No : SLW5927K

Date of Accident : 29-07-22

Model : Honda Shuttle Hybrid 1.5 Auto

**Re: Third Party Claim Against SLK1281Z**

No.	Item Descriptions	Amount
1	FINALIZED SETTLEMENT SUM ( Lump Sum )	\$ 2,247.45
	Remarks:	
	COR \$ 2,000.00	
	LOU - 4 Days@60 \$ 240.00	
	LTA SEARCH FEE \$ 7.45	
TOTAL AMOUNT DUE		\$ 2,247.45

(Singapore Dollars Two Thousand Two Hundred Forty Seven and Cents Forty Five only)

Yours faithfully



**Premium Carz Services Pte Ltd**

\* Cheque should be crossed and make payable to "Premium Carz Services Pte Ltd"

\* Bank Transfer: UOB 369 - 307 - 232 - 6

\* PAYNOW: UEN 201416720CA18 (UOB)

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jul 2022 / 12:11:42

Receipt Date/Time : 29 Jul 2022 / 12:11:42

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220729-001646

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLK1281Z				
As at 29 Jul 2022/07:20:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SLK1281Z Enquiry Fee 20220729121044402857	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
20220729121101120		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 4 August 2022 7:58 PM  
**To:** ngmaylin2011@gmail.com  
**Subject:** ACCIDENT INVOLVING SLK 1281Z & SLW 5729K ALONG YISHUN RING ROAD (YISHUN SOUTH) ON 29/07/2022

4 August 2022

NG TUCK CHING

Dear Sir,

**OUR REF : CC4/AIS22007291/ea3**

**YOUR REF : SLK 1281Z**

**ACCIDENT INVOLVING SLK 1281Z & SLW 5729K ALONG YISHUN RING ROAD (YISHUN SOUTH) ON 29/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from PREMIUM CARZ SERVICES PTE LTD acting on behalf of the owner of SLW 5729K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLW 5729K. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to Allianz or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 6051 or [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher Sng

*Case Handler*

DID: 6841 6051

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

cc Allianz Insurance Singapore Pte. Ltd



## Claim Audit

#### **AUDIT TRAIL**

No.	On	Audit	Remarks	By
1	01 Aug 2022 16:28	<b>Clm Dtl Modified</b>	Claimant's Name: -> GLAMOUR AUTO PTE LTD. Claimant's ID: -> 202024121C.	[A] HOW MEI KWAN
2	01 Aug 2022 16:28	<b>Clm Veh Model Changed</b>	(205259) HONDA SHUTTLE HYBRID 1.5 (A).	[A] HOW MEI KWAN
3	01 Aug 2022 16:28	<b>Clm Created</b>	Reg No: SLW5729K, Acct Date: 2022/07/29, Claim Type: TP, Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premium Carz Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Aug 2022 16:28	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Aug 2022 16:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/11	[A] HOW MEI KWAN
6	01 Aug 2022 16:28	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Aug 2022 16:28	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	05 Aug 2022 08:54	<b>Clm Registration Modified</b>	Pol No:->SP2000692281.	[I] Chan Kian Chuan
9	26 Jan 2023 09:19	<b>Adj Mandate Request</b>	Cur Req:0.00:Liability: 100%, BOLA 27 Insured rear-ended third party. We seek your mandate at \$2,947.45 (if claim LOU) / \$ 3,107.45 (if claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] Ezlyna
10	21 Mar 2023 16:02	<b>Adj Mandate Request Cancelled</b>		[A] Ezlyna
11	31 Mar 2023 12:13	<b>Adj Mandate Request</b>	Cur Req:0.00:Liability: 100%, BOLA 27 Insured rear-ended third party. We seek your mandate at \$2,000.00 (COR), \$240 (LOU -4 days x \$60) & LTA Search \$7.45 =TOTAL:2,247.45. TP-Mandate IA had been uploaded in Merimen. For your approval pls. Ki	[A] Ezlyna
12	31 Mar 2023 12:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/11	[I] Faiz Rosli
13	31 Mar 2023 12:54	<b>Adj Mandate Set</b>	Approved:2247.45.	[I] Faiz Rosli

**Date From**     **Date To**     **Audit Type** None  Go

## ACTIVITY

No record
-----------

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								





## EzLyna (LKKAUTO)

---

**From:** Candice <candice@premiumcarz.com.sg>  
**Sent:** Friday, 21 April 2023 3:39 pm  
**To:** EzLyna (LKKAUTO)  
**Subject:** Re: OFFER / Your Ref: CC4/AIS22007291/ea3 Our Ref: 0506/SLW5729K/TP/PC/0722 / DOA:29.07.2022  
**Attachments:** SLW5729K\_LOD\_PER INV\_REVISED.pdf; SLW5729K\_Final Bill\_Allianz.pdf

Dear Ezlyna,

Attached LOD - revised and Final bill for SLW5729K for your necessary action.

Thank you.

Regards,  
Candice Yee

**PREMIUM CARZ SERVICES PTE LTD**  
**1 Kaki Bukit Ave 6**  
**#01-90 Autobay@Kaki Bukit**  
**Singapore 417883**  
**Tel: 6636 9100**

---

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** 21 April 2023 15:00  
**To:** Candice <candice@premiumcarz.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OFFER / Your Ref: CC4/AIS22007291/ea3 Our Ref: 0506/SLW5729K/TP/PC/0722 / DOA:29.07.2022

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,247.45** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **29-Jul-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

\*Pls forward a copy of Tax Invoice.

Warmest Regards,  
Ezlyna

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.  
P Please consider the environment before printing this e-mail.

---

**From:** Candice <candice@premiumcarz.com.sg>  
**Sent:** Friday, April 21, 2023 1:26 PM  
**To:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Subject:** Re: OFFER / Your Ref: CC4/AIS22007291/ea3 Our Ref: 0506/SLW5729K/TP/PC/0722

Dear Ezlyna,

We confirm acceptance as follows:

	COR	\$2,000.00
	LOU	\$ 240.00
	SF	\$ 7.45
<b>Total</b>		<b>\$2,247.45</b>

Please expedite with DV for our submission.

Thank you.

Regards,  
**PREMIUM CARZ SERVICES PTE LTD**  
**1 Kaki Bukit Ave 6**  
**#01-90 Autobay@Kaki Bukit**  
**Singapore 417883**  
**Tel: 6636 9100**

---

**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Sent:** 21 April 2023 12:39  
**To:** Candice <[candice@premiumcarz.com.sg](mailto:candice@premiumcarz.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / Your Ref: CC4/AIS22007291/ea3 Our Ref: 0506/SLW5729K/TP/PC/0722

**Without Prejudice**

Dear Candice,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

Cost of Repair	- \$2,000.00 (Agreed) -Pls provide amended Tax Invoice
Loss of Use	- \$ 240.00 (4 days x \$60)
LTA search	- \$ 7.45 (Agreed)
<b>Total</b>	<b>- \$2,247.45</b>

Kindly confirm acceptance and E-voucher will follow shortly. Thank you.

With warmest regards,  
Ezlyna

---

**From:** Candice <[candice@premiumcarz.com.sg](mailto:candice@premiumcarz.com.sg)>

**Sent:** Monday, January 30, 2023 6:02 PM

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Your Ref: CC4/AIS22007291/ea3 Our Ref: 0506/SLW5729K/TP/PC/0722

Dear Ezlyna,

Attached LOD for your necessary action.

Thank you.

Regards,

Candice Yee

**PREMIUM CARZ SERVICES PTE LTD**

**1 Kaki Bukit Ave 6**

**#01-90 Autobay@Kaki Bukit**

**Singapore 417883**

**Tel: 6636 9100**