

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 October 2022 11:36 AM
To: geraldpo@lonpac.com
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022 *** LKK REF: CC4/LPC22007285/Eea3
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; XE 4950X LOD.pdf

Your ref: **22/22/22/VC05/026087**
Our ref : CC4/LPC22007285/Eea3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBA9511D(LONPAC) AND XE4950X(TP) ON 28/07/2022

We refer to the above matter.

We have highlighted to your good office on 02/08/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"SIN SHENG AUTO WORKSHOP PTE LTD"** at **\$5,258.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,002.70	\$ 4,538.15
2. Loss of USE (4days x \$220.00)	\$ 880.00	\$ 720.00 (4days x \$180.00)
Total	\$ 6,882.70	<u>\$ 5,258.15</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 2 August 2022 4:55 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022 *** LKK REF: CC4/LPC22007285/Eea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photo

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Sent: Monday, 1 August 2022 10:58 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 1 August 2022 10:39 AM

To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022

Lonpac External - General

Our Ref: 22/22/22/VC05/026087

Dear Yan,

FYNA. Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>
Sent: Monday, 1 August 2022 10:34 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>
Subject: Re: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022

Dear Gerald,

Please assign to LKK - Mohd Taufik.

Thank you and regards,
M/S Sin Sheng Auto Workshop P/L

On 2022-08-01 09:41, GERALD POH WEE BIN wrote:

> Lonpac External - General
>
> WITHOUT PREJUDICE
>
> Our Ref : 22/22/22/ VC05/026087
>
> Dear Sirs,
>
> We intend to conduct a pre-repair survey of your client's vehicle and
> enclose our list of Motor surveyor your attention:-
>
> 1 Jackson Quek -Appraisal
> 2 Nicholas Tey -Appraisal
> 3 Bryan Tammi Ang - LKK
> 4 Qing Guo Qiong- LKK
> 5 Marcus Chua - LKK
> 6 Kenneth Kong- LKK

> 7 Mohd Nazril- LKK
> 8 Mohd Taufik - LKK
> 9 Adrian Ling-LKK
> 10 Mohd Rasul - LKK
>
> Please let us hear from you within the next 2 working days.
>
> Best Regards
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/06 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
>
> -----Original Message-----
> From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>
> Sent: Monday, 1 August 2022 8:59 am
> To: MT_Claim_SG <mt_claim@lonpac.com>
> Cc: Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>
> Subject: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on
> 28-07-2022
>
> Dear Sir/Madam,
>
> We would like to request for the Pre-Repair Inspection to be conducted
> at our premises and kindly let us have your list of surveyors.
>
> Workshop Location:
> Sin Sheng Auto Workshop Pte Ltd
> No. 5 Tuas Avenue 3
> Singapore 639405
> Contact person : Ah Hoe @ 9139 7277
>
> Please note that if you fail to arrange the pre-repair inspection
> within the next two (2) working days excluding any intervening
> Saturday, Sunday and/or Public Holiday, our workshop will commence the
> repair works without any further notice or reference to you.
>
> Thank you and regards,
> M/s Sin Sheng Auto Workshop P/L