

## Hsiao Tong (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 26 October 2022 2:47 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022 \*\*\* LKK REF: CC4/LPC22007285/Eea3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 26 October 2022 11:36 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022 \*\*\* LKK REF: CC4/LPC22007285/Eea3

Your ref: **22/22/22/VC05/026087**  
Our ref : CC4/LPC22007285/Eea3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBA9511D(LONPAC) AND XE4950X(TP) ON 28/07/2022**

We refer to the above matter.

We have highlighted to your good office on 02/08/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**SIN SHENG AUTO WORKSHOP PTE LTD**" at **\$5,258.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair	\$ 6,002.70	\$ 4,538.15
2. Loss of USE (4days x \$220.00)	\$ 880.00	\$ 720.00 (4days x \$180.00)
<b>Total</b>	<b>\$ 6,882.70</b>	<b>\$ 5,258.15</b>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
Hsiao Tong, Chew (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
Sent: Tuesday, 2 August 2022 4:55 PM  
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>  
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
Subject: RE: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022 \*\*\* LKK REF: CC4/LPC22007285/Eea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photo

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.  
Best Regards,  
Mei Kwan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>  
Sent: Monday, 1 August 2022 10:58 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 1 August 2022 10:39 AM

To: assignments <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022

Lonpac External - General

Our Ref: 22/22/22/VC05/026087

Dear Yan,

FYNA. Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>

Sent: Monday, 1 August 2022 10:34 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>

Subject: Re: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on 28-07-2022

Dear Gerald,

Please assign to LKK - Mohd Taufik.

Thank you and regards,  
M/S Sin Sheng Auto Workshop P/L

On 2022-08-01 09:41, GERALD POH WEE BIN wrote:

> Lonpac External - General  
>  
> WITHOUT PREJUDICE  
>  
> Our Ref : 22/22/22/ VC05/026087  
>  
> Dear Sirs,  
>  
> We intend to conduct a pre-repair survey of your client's vehicle and  
> enclose our list of Motor surveyor your attention:-  
>  
> 1 Jackson Quek -Appraisal  
> 2 Nicholas Tey -Appraisal  
> 3 Bryan Tammi Ang - LKK  
> 4 Qing Guo Qiong- LKK  
> 5 Marcus Chua - LKK  
> 6 Kenneth Kong- LKK  
> 7 Mohd Nazril- LKK  
> 8 Mohd Taufik - LKK  
> 9 Adrian Ling-LKK  
> 10 Mohd Rasul - LKK  
>  
> Please let us hear from you within the next 2 working days.  
>  
> Best Regards  
> Gerald Poh  
> Senior Claims Executive | Lonpac Insurance Bhd  
> 300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706  
>  
> -----Original Message-----  
> From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>  
> Sent: Monday, 1 August 2022 8:59 am  
> To: MT\_Claim\_SG <mt\_claim@lonpac.com>  
> Cc: Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>  
> Subject: PRI ~ Accident invlg XE4950X and GBA9511D (Lonpac) on  
> 28-07-2022  
>  
> Dear Sir/Madam,  
>  
> We would like to request for the Pre-Repair Inspection to be conducted  
> at our premises and kindly let us have your list of surveyors.  
>  
> Workshop Location:  
> Sin Sheng Auto Workshop Pte Ltd  
> No. 5 Tuas Avenue 3  
> Singapore 639405  
> Contact person : Ah Hoe @ 9139 7277  
>

- > Please note that if you fail to arrange the pre-repair inspection
- > within the next two (2) working days excluding any intervening
- > Saturday, Sunday and/or Public Holiday, our workshop will commence the
- > repair works without any further notice or reference to you.
- >
- > Thank you and regards,
- > M/s Sin Sheng Auto Workshop P/L