

Your Ref :

Our Ref :

Posezali Bin Jaffar C/O

CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

Date: 17.10.16

The Motor Claims Department

AXA To LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Daya Ubi Ind Park

Singapore 408933

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHB 6335P | YE2888u | SLD R13AT on 28.8.16.

ALONG BKE (PIE) after Dairy Farm Road exit

I am the owner/hirer of motor vehicle taxi, SHB 6335P, which was involved in the above-mentioned accident.

The motor vehicle taxi was surveyed by your appointed appraiser at the premises of M S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and/or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

- 1) Cost of Repair
- 2) Loss of Rental
- 3) Loss of Income
- 4) GIA Report Fee
- 5) LTA Search Fee
- 6) Survey Report Fee

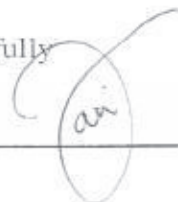
SS 40,660.00
SS 3263.50
SS 1150.00
SS 2.00
SS
SS
SS 45,075.50

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



- ATTACHED CEN DISC 6

LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING S#B 6335P / YE 2888U / LLD 8739T
ALONG BKE (PIE) after Dairy Farm Rd, ^{exit} ON 29.8.16.

I. Pasezali Bin Jaffar . NRIC NO. S 8203258B of
BKE 17 Teck Wngye Lane #12-163 (S) 680017.

Owner/hirer of motor vehicle Registration No S#B 6335P insured by
India International Insurance Pte Ltd under Policy No. MCOM 0016

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle Registration No. YE 2888U in respect of the above mentioned accident. I also hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental, Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s **Chunni Motor Work Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my claim.

Dated : 29.8.16

Signature : 
(Company's chop if necessary)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YE 2888U (Insd veh)	Model: HYUNDAI I40, 1.7 D CRDi (A)
	SHB 6335P (TP veh)	
Date of Accident/ Time:	29/08/2016	

Repair Estimate	\$	
Final Repair Cost	\$	
Loss of Use	\$	days at \$ per day
Rental (if any)	\$	days at \$ per day
LTA / GIA Search Fee	\$	
Others:	\$	
Final Settlement Sum (Global Sum)	\$	25,000.00
Payee Name : Chunni Motor Work Pte Ltd		
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: <u>CHEN YAN FENG</u> Date: <u>02/08/2022</u>	  Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>WILLIAM TEO</u> Date: <u>02/08/2022</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: Date: <u>02/08/2022</u>	

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

TAX INVOICE

ROSEZALI BIN JAFFAR APT BLK 17 TECK WHYE LANE #12-163 SINGAPORE 680017	VEHICLE NO SHB 6335 P	DATE 17.10.2016
	MAKE HYUNDAI	INVOICE NO 5700
	MODEL I40	ACC DATE/TIME 29.08.2016 @ 06:50 HRS

Invoice for Cost of Repair

Total Cost of Repair Amount	\$ 38,000.00
Add : 7 % - GST	\$ 2,660.00
Total Invoice Amount	<u>\$ 40,660.00</u>

(SINGAPORE DOLLARS FORTY THOUSAND SIX HUNDRED AND SIXTY ONLY)



Our Ref: CT16081300

Date: 13 September 2016



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/08/2016 @ 06:50 hrs
ALONG BKE > SLE AFTER DIARY FARM EXIT
INVOLVING YE2888U, SLD8139T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6335P** (the "Taxi"). The Taxi was hired to **ROSEZALI BIN JAFFAR IC NO S8203228B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$130.54** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SHB 6335P

[illegible]



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-101365
Date of Request: 31/08/2016
Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 31/08/2016
Enquiry By CHRIS LIM
TP Vehicle No. YE2888U
Accident Date 29/08/2016

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YE2888U	AXA Insurance Singapore Pte Ltd	25/11/2015-24/11/2016	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
10 Anson Road, #06-16 International Plaza, Singapore 079903
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Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 31/08/2016
Enquiry By CHRIS LIM
TP Vehicle No. YE2888U
Accident Date 29/08/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 September 2016

Chan Chen Chye

Blk 520 Pasir Ris Street 52

#10-21

Singapore 510520

Dear Sir/ Mdm

OUR REF : CC4/AXA16016456/wg3

YOUR REF : YE 2888U

ACCIDENT INVOLVING YE 2888U / SHB 6335P & OTHERS ALONG BKE TO PIE ON 29/08/2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Chunni Motor Work Pte Ltd** acting on behalf of the owner of SHB 2888U against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. Basing on the circumstances of the accident reported, it was a 4 vehicle Chain Collision, your vehicle is the last vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 10 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Sep 2016 08:40	Clim Veh Model Changed	(203141) HYUNDAI I40 1.7 D CRDi (A).	[I] Shailendra Kumar
2	01 Sep 2016 08:40	Clim Created	Reg No: SHB6335P. Policy No: P1693215. Acct Date: 2016/08/29. Claim Type: TP. Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ). Ins.Status => Incoming Claim	[I] Shailendra Kumar
3	01 Sep 2016 12:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Chen Xinyou
4	01 Sep 2016 12:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/13	[I] Chen Xinyou
5	01 Sep 2016 12:44	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Chen Xinyou
6	01 Sep 2016 13:14	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
7	01 Sep 2016 14:55	Label Added	(469):VNI.	[A] Agnes Lim Su Hoon
8	01 Sep 2016 14:55	Adj Adjuster Assigned	[None] -> MA CHIN FOOK	[A] Agnes Lim Su Hoon
9	05 Sep 2016 11:24	Label Removed	(469):VNI.	[A] Agnes Lim Su Hoon
10	05 Sep 2016 11:27	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2016/09/13	[A] Agnes Lim Su Hoon
11	18 Jan 2017 09:59	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
12	18 Jan 2017 09:59	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
13	18 Jan 2017 11:30	Adj Mandate Request	Cur.Req:45075.50:Dear Xinyou, We advise our recommendation as follows: (a) Liability : 100% (b) Quantum : COR :\$ 40,660.00 LOU/Rental :\$ 4,413.50 (LOR-\$ 3263.50 (\$ 130.54 x	[A] VIVIAN LAU PEI FENG
14	26 Jan 2017 09:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/13. Mandate Remarks: Dear Vivian As spoken on 18 Jan 2017, please let us know the calculation on whether it is economical to repair the vehicle. Thank you. Best Regards Xinyou	[I] Chen Xinyou
15	26 Jan 2017 09:23	Adj Mandate Set	Maintained:Dear Vivian As spoken on 18 Jan 2017, please let us know the calculation on whether it is economical to repair the vehicle. Thank you. Best Regards Xinyou	[I] Chen Xinyou
16	12 Jun 2019 14:22	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC1903876.	[A] Suwanna Te-Uttaruang
17	12 Jun 2019 14:22	Adj Rpt Submitted	Amt:38000.00. Late Remarks:	[A] Suwanna Te-Uttaruang
18	12 Jun 2019 14:22	Adj Invoice Submitted		[A] Suwanna Te-Uttaruang
19	19 Aug 2020 15:44	Clim Cancelled	Cancelled:NO DEV	[I] Chan Kian Chuan
20	25 Jan 2021 13:42	Clim Cancelled Reopened		[I] Chan Kian Chuan
21	25 Jan 2021 13:42	Ins Send Back Adj Rpt		[I] Chan Kian Chuan
22	25 Jan 2021 13:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[I] Merimen Administrator
23	25 Jan 2021 13:42	Adj Mandate Set	Maintained.	[I] Merimen Administrator
24	04 Oct 2021 13:44	Adj Mandate Request	Cur.Req:25554.42:Liability: 100%(BOLA 28). \$25,554.42(all-in).	[A] CHEW HSIAO TONG
25	01 Aug 2022 17:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[I] Khor Saw Theng
26	01 Aug 2022 17:36	Adj Mandate Set	Approved:25554.42.	[I] Khor Saw Theng

Date From

Date To

Audit Type

None

Go

ACTIVITY

[18/01/2017 11:30] VIVIAN LAU PEI FENG:
seek mandate via merimen
[18/01/2017 11:15] VIVIAN LAU PEI FENG:
send video to AXA
[07/09/2016 15:55] VIVIAN LAU PEI FENG:
Confirm accident details inform TP claim. OI involved in 4CC OI is the last veh. agree to settl and aware NCD will be affected. Letter send out
[01/09/2016 13:19] CATHERINE CHONG KAI LING:
Please be informed that vehicle currently not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1246179	05 Sep 2016 11:27:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB6335P		10.70