

Our Ref: CT0722/SHC3416D/KS(st)
Date: 27.09.2022



INDIA INTERNATIONAL INSURANCE P/L
64 CECIL STREET #04-00/06-00
Singapore 049711

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 26.07.2022 INVOLVING SHC3416D & SGC2200C ALONG SENGKANG WEST FLYOVER TWDS SLE/TPE

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3416D, which was involved in the captioned accident with your insured vehicle No SGC2200C.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Ubi
320 Ubi Road 3
Singapore 408649

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,391.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,008.57**

A copy each of the following supporting documents marked [X] is enclosed:

<input type="checkbox"/> Original Repair Bill	<input type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING ALONG Hyundai Ioniq SHC3416D , SGC2200C ON 26-Jul-22 08:30
SENGKANG EAST WAY TWDS TPE/SLE**

I / We **TANG LI LING** (Hirer) NRIC No.: **SXXXX732F**

and/or **SIA HAR CHYE** (Relief) NRIC No.: **SXXXX091C**

Taxi Number **SHC3416D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Jul-2022**

Name of Hirer **TANG LI LING**
Hirer NRIC **SXXXX732F**

Signature :



Address **297A COMPASSVALE STREET #02-32
541297**

Contact No. **98226535**

Name of Relief **SIA HAR CHYE**
Relief NRIC **SXXXX091C**

Signature :



Address **209B COMPASSVALE LANE 05-98
542209**

Contact No. **86885066**



INDIA INTERNATIONAL INSURANCE PTE LTD
 Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X
 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
 Office (65) 63476100 Email insure@iii.com.sg
 Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2022D0003974
 Claimant Ref : SHC3416D

We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,800.00 (Global Sum) (~~repair cost~~), ~~SG~~ (~~loss of use/rental~~), ~~SG~~ (~~search fee~~), vehicle no. SHC3416D that was damaged pursuant to the accident which occurred on 26/07/2022 (date) at PUNGGOL WEST FLYOVER TWDS SLE/TP (location) involving vehicle no. SGC2200C (insured vehicle). This is pursuant to the inspection conducted on 27/07/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC3416D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

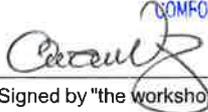
We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC3416D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,800.00 to ComfortDelGro Engineering Pte Ltd

Dated this 12 day of January.....20 23

CLAIMANT:
 Signature: 
 Name: OLIVIA
 NRIC: _____
 Address: CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969
 Nationality: _____
 Occupation: _____

WITNESS:
 Signature: 
 Name: LKK Auto Consultants Pte Ltd
 NRIC: 199607198R
 Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
 Nationality: _____
 Occupation: _____



"The contents of this document apply to vehicle damages only
 All personal injuries and damages arising therefrom are excluded
 from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE 049711

CONTACT NO: 62238122

VEHICLE NO
SHC3416D

NO/DATE
92320618 21.09.2022

MAKE
HYUNDAI

JOB NO.
305524594

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
01.03.2019

CHASSIS CODE
KMHC851CVKU141436

JOB TYPE

Description : 3P 26.07.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,300.00
Add GST @	7.000 %	91.00
Total Invoice amount		1,391.00

Issued by : CHEWBEELENG 21.09.2022 10:48:52
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22070418

Date: 20 September 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/07/2022 @ 08:30 hrs
ALONG SENGKANG WEST FLYOVER TWDS SLE/TPE
INVOLVING SGC2200C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3416D** (the "Taxi"). The Taxi was hired to **TANG LI LING IC NO SXXXX732F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGC2200C

Date of Accident

26/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**

Period of Insurance **18/04/2022 - 17/04/2023**

Requested By **Janet Lim Siang Gek (COMFOR...**

Requested Date **26/07/2022 15:15**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Jul 2022 15:58	CIm Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[R] Jumani Bin Masudin
2	26 Jul 2022 15:58	CIm Created	Reg No: SHC3416D. Acct Date: 2022/07/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Jumani Bin Masudin
3	26 Jul 2022 16:04	CIm Submitted	2806.52.	[R] Jumani Bin Masudin
4	27 Jul 2022 10:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
5	27 Jul 2022 10:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/05	[I] Krishnan Bhuvaneswari
6	27 Jul 2022 10:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	27 Jul 2022 12:15	Assignment 1st Accessed		[A] NA MENG YAN
8	31 Jul 2022 01:02	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	31 Jul 2022 01:02	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	31 Jul 2022 01:03	CIm Dtl Modified	Insured Name: CTPL -> -. Insured ID: 199303821R -> -. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
11	22 Aug 2022 11:58	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% B27 Remark: Insured driver rear-ended 3rd party.	[A] CHEW HSIAO TONG
12	22 Aug 2022 12:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/05. Mandate Remarks: Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
13	22 Aug 2022 12:14	Adj Mandate Set	Approved:0.00:Liability is clear. Please proceed with direct settlement	[I] Gabriel Wee
14	05 Oct 2022 15:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	08 Nov 2022 17:18	Adj Mandate Request	Cur Req:1805.98:Liability: 100%(BOLA 27) *Quantum: \$ 1,805.98(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	08 Nov 2022 17:28	Adj Mandate Set	Approved:1805.98.	[I] Gabriel Wee

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2821906	26 Jul 2022 15:58:44	OD/TP Case (Repairer)	Motor	ComfortDelgro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Loyang)	SHC3416D		xx.xx
2822182	27 Jul 2022 10:09:02	TP Case (Insurer)	Motor	ComfortDelgro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC3416D		xx.xx
2852188	05 Oct 2022 15:57:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC3416D	SGC2200C	11.00

