

Our Ref: CT0722/SHD4651D/KS(st)  
Date: 07.10.2022



INDIA INTERNATIONAL INSURANCE P/L  
64 CECIL STREET #04-00/06-00  
Singapore 049711

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 17.07.2022 INVOLVING SHD4651D & GBL8731J ALONG BALESTIER RD**

**Workshops**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4651D, which was involved in the captioned accident with your insured vehicle No GBL8731J.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

**Ubi**  
320 Ubi Road 3  
Singapore 408649

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,374.69
2. Loss of Rental	4.5 days x S\$ 125.19	S\$	563.36
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4.5 days x S\$ 80.00	S\$	360.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,300.05**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/>	Original Repair Bill	<input checked="" type="checkbox"/>	Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/>	GIA/Police Report(s)	<input checked="" type="checkbox"/>	Rental Rate Letter
<input checked="" type="checkbox"/>	LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/>	Downtime/Mileage Record
<input type="checkbox"/>	Survey Report / Bill	<input type="checkbox"/>	Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/>	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
<input type="checkbox"/>	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



Our Ref: CT22070253

Date: 22 August 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            17/07/2022    @   16:20 hrs  
ALONG                    BALESTIER RD  
INVOLVING              GBL8731J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4651D** (the "Taxi"). The Taxi was hired to **ONG BOON HOE IC NO SXXXX035Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## EzLyna (LKKAuto)

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**From:** Krishnan Bhuvaneshwan <Bhuvana@iii.com.sg>  
**Sent:** Tuesday, 25 July 2023 3:13 pm  
**To:** EzLyna (LKKAuto)  
**Cc:** Admin A; Mei Kwan (LKKAuto)  
**Subject:** RE: [EXTERNAL] - RE: MCV2022D0006254 ACCT INVOL GBL8731J & SHD4651D ON 17.07.2022 \*\*\* LKK REF : CC4/III22007254/Tya3

Dear Team,

Apologise for the confusion.

For the DOA, OI hasn't reported the accident yet. We are repudiating the claim.  
No further action is needed for this claim.

Thanks & Regards

**Bhuvaneshwari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**6 Raffles Quay #22-00 Singapore 048580**  
**Tel: 6347 6100 Ext 231**



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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, July 25, 2023 2:43 PM  
**To:** Krishnan Bhuvaneshwan <Bhuvana@iii.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** [EXTERNAL] - RE: MCV2022D0006254 ACCT INVOL GBL8731J & SHD4651D ON 17.07.2022 \*\*\* LKK REF : CC4/III22007254/Tya3

Dear Bhuvaneshwari,

We refer to your email below.

Please be informed that the OI's GIA (accident date was on 17.06.2022 with SMG3031A) shared in Merimen cannot match the accident which is dated on 17.07.2022 with taxi SHD4651D.

Pls check & update us. Thank you.

With warmest regards,  
Ezlyna

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, July 20, 2023 4:24 PM

**To:** Krishnan Bhuvaneshwan <[Bhuvana@iii.com.sg](mailto:Bhuvana@iii.com.sg)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: MCV2022D0006254 ACCT INVOL GBL8731J & SHD4651D ON 17.07.2022 \*\*\* LKK REF : CC4/III22007254/Tya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Lyna,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Krishnan Bhuvaneshwan <[Bhuvana@iii.com.sg](mailto:Bhuvana@iii.com.sg)>  
**Sent:** Thursday, July 20, 2023 4:16 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** MCV2022D0006254 ACCT INVOL GBL8731J & SHD4651D ON 17.07.2022

Dear LKK team,

Have given grand rights for LOD documents in merimen. Kindly do the needful urgently.

Claim Audit	History Checking	Activity Log	Documents
Edit/Assign Claim	Assign Solicitor	File Review	Adj Market Value
Change Registration	Claim Details	Cancel Adj Assignment	Set/Modify Adj Mandate

## OLDER TRACKING

Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Jul 2022 10:57	18 Jul 2022 14:01	19 Jul 2022 09:45			Pending Adjuster Survey <a href="#">Cancel Case</a>
Feedback Est	S\$ 4,122.04				

Main	Offer Processing	Claim Details	
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## OLDER DETAILS

Company:	WINWAY SUPPLIES PTE. LTD , Co. Reg. No. : -		
Company:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No. : 199303821R		
Policy No.:	<b>SHD4651D</b>	Date of Loss :	17/07 [29 M]
Policy No. (Insured):	TP / MCV2022D0006254 ... [ MRMCaseID: <b>SG1114488</b> ]	Policy/Cover Note No. :	D22M
	GBL8731J	Policy No. (Claimant):	VFX/P
		Excess:	
Address:	ComfortDelGro Engineering Pte Ltd (Loyang) <b>PROFILE</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]		
Broker:	HSBC Life (Singapore) Pte. Ltd. (HQ) - Tel: 6880 4888		
Rating:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... <b>[Final Rpt due 28/07/2022]</b>		
Rating:	4		

Thanks & Regards

**Bhuvanewari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**6 Raffles Quay #22-00 Singapore 048580**  
**Tel: 6347 6100 Ext 231**



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## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 27 July 2023 2:29 pm  
**To:** Aileen Tan Lee Noi  
**Cc:** Admin A  
**Subject:** REPUDIATE LIABILITY / YR VEH NO: SHD4651D / OUR REF: CC4/III22007254/Tya3 - GBL8731J / DOA:17.07.2022

### **Without Prejudice**

Dear Aileen,

We refer to the above matter.

We have our principal's instruction to repudiate this claim due to Non-Report by our insured.

We are unable to handle this claim. Thank you.

\*I am working from home till 28.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)