

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 3 January 2023 5:43 PM  
**To:** Claims  
**Cc:** Admin A; CS A Team  
**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,272.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **28 JULY 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 29 November 2022 2:59 PM  
**To:** Claims <claims@procarcare.com.sg>; CS A Team <cs-a@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi CS team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Sent:** Tuesday, 29 November 2022 2:54 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** FW: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

**Importance:** High

Dear Cecilia

Please refer to our LOD email dated 20.10.2022, kindly revert your early settlement

Thank you and hope to hear from you soon

Regards,

**Lily LIM**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Siew Chin **On Behalf Of** Claims

**Sent:** Thursday, October 20, 2022 2:17 PM

**To:** 'Cecilia Chong (LKK Auto)' <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

Dear Cecilia,

Please refer to attached LOD for your early settlement.  
Thank you

Regards,

**Siew Chin**

Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Wednesday, August 17, 2022 10:46 AM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter

The liability is clear.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Wayne <[wayne@procarcare.com.sg](mailto:wayne@procarcare.com.sg)> **On Behalf Of** Claims

**Sent:** Wednesday, 17 August 2022 9:13 am

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

Dear Cecilia

Appreciate if you can advise on the accident liability.

Thanks and regards

**Wayne Lim**

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Wayne **On Behalf Of** Claims

**Sent:** Wednesday, August 10, 2022 1:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

Dear Mei Kwan

Appreciate if you can advise on the accident liability.

Thanks and regards

**Wayne Lim**

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

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**From:** Wayne On Behalf Of Claims

**Sent:** Thursday, August 4, 2022 3:57 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

Hi

Appreciate if you can advise on the accident liability.

Thanks and regards

**Wayne Lim**

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

M: +65 9125 0606 | T: +65 6741 5336 | F: +65 6741 4906

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, August 1, 2022 7:08 PM

**To:** Siew Chin <[siewchin@procarcare.com.sg](mailto:siewchin@procarcare.com.sg)>

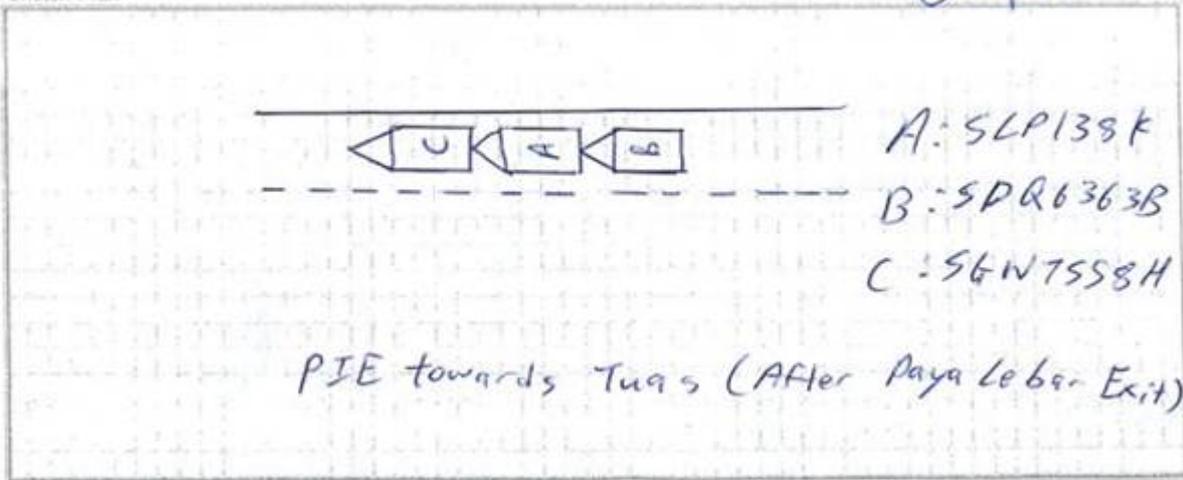
**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: NEW TP DS - FW: Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K \*\*\* LKK REF : CC4/AIS22007253/ga3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



## Describe Circumstance of the Accident

I was travelling along PIE towards Tuas (After Paya Lebar Exit). Due to heavy traffic, vehicle in front of me slowed down and stopped, I also slowed down and stopped. Suddenly, I felt a huge impact from my rear. Due to the huge impact, my vehicle surged forward and hit onto the front vehicle. When I got down to inspect, I realise I was involved in a 3 car chain collision.

**Please provide us the following and arrange for survey.**

- evidence i.e. video and scene photo
- Police investigation result (if any)

Please note that for liability, claim negotiation and settlement, please contact **Cecilia**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Siew Chin <[siewchin@procarcare.com.sg](mailto:siewchin@procarcare.com.sg)> **On Behalf Of** Claims

**Sent:** Friday, July 29, 2022 3:45 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>  
**Subject:** [EXT] Arrange for survey - Acc on 28.07.2022 invlg SGW 7558 H & SLP 138 K

Dear Sirs

Please refer to attached and arrange for survey

VEHICLE NOT IN WORKSHOP

Regards,

**Siew Chin**

Claims Advisory

Progressive Car Care Pte Ltd

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