

**RE: Accident Involving Vehicle SKU2328B and SGY59S (AIG) ON 28/07/2022**

jouis <jouis@jinauto.com.sg>

Tue 13/9/2022 4:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Without Prejudice**

Dear Sirs/Mdm,

We submit our claim as follow :

Cost of repair : S\$1662.24

Rental : S\$ 120.00

Please let us have your offer to settle.

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Thursday, 11 August 2022 10:08 AM

**To:** jin@jinauto.com.sg

**Cc:** jouis <jouis@jinauto.com.sg>; jordan@jinauto.com.sg; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** RE: Accident Involving Vehicle SKU2328B and SGY59S (AIG) ON 28/07/2022

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**\*Kindly arrange for survey.**

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** JIN AUTO SERVICES <[jin@jinauto.com.sg](mailto:jin@jinauto.com.sg)>

**Sent:** Wednesday, 10 August 2022 10:31 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** 'jouis' <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>; [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg); Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; [jin@jinauto.com.sg](mailto:jin@jinauto.com.sg)

**Subject:** Accident Involving Vehicle SKU2328B and SGY59S (AIG) ON 28/07/2022

Dear Cecilia ,

Kindly advise on the liability

Best Regards,

Hong Guo



[BLK%2014%20#01-410/412 Defu Lane 10 Singapore 539195]**Jin Auto Services Pte Ltd**

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg)

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**From:** JIN AUTO SERVICES [<mailto:jin@jinauto.com.sg>]

**Sent:** Friday, 29 July 2022 7:05 pm

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [meikwan@lkkauto.com](mailto:meikwan@lkkauto.com)

**Cc:** 'jouis' <[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)>; [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg)

**Subject:** Accident Involving Vehicle SKU2328B and SGY59S (AIG) ON 28/07/2022

**Without Prejudice**

Dear Sir/Madam

Accident Involving Vehicle [SKU2328B](#) and [SGY59S](#) (AIG ) ON [28/07/2022](#)

We are assisting the owner of [SKU2328B](#) in handling his third party claim recovery against [SGY59S](#) .

Kindly establish liability for this case whether we can do direct settlement .

Thank you.

Best Regards,  
Hong Guo



[BLK%2014%20#01-410/412 Defu Lane 10 Singapore 539195][Jin Auto Services Pte Ltd](#)

[Blk 14 Defu Lane 10 | #01-412 | Singapore 539195](#)

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: [jordan@jinauto.com.sg](mailto:jordan@jinauto.com.sg)

# JIN AUTO SERVICES PTE LTD

## Acknowledgement

Accident involving SKU2328B & SGY59S on 28/07/2022

1. **I / ~~We~~**, KOO HOCK HUA the owner of Vehicle  
Registration Number SKU2328B have been advised by them and understand the content of **my/our** motor claim as specify herein:  
Type of Claim : ☐ Claim Own-Policy Only  
☒ Direct Settlement With Third Party Insurer
2. A compulsory policy excess \_\_\_\_\_ stated in the Motor Policy taken up by you is applicable for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorised to sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as recommended by the surveyor and the benchmark rates published in State Court Practice Direction for Non-Injury Motor Accident (NIMA) Claims.
5. **I/We**, am/are fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party insurer, **I/We** shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or other reasons, you may without referring to us to commence legal proceedings against Third Party on our behalf to recover the damages. **I/We** shall render **my/our** co-operation for the legal claim process. The entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

Signed By :

 type text here

Name: Koo Hock Hua

NRIC: S1155784H

Date: 29/07/2022

**/RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **JIN AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,662.25** (Repair Cost), **S\$100.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SKU 2328B** that was damaged pursuant to the accident which occurred on **28/07/2022** (date) along **303A PUNGGOL CENTRAL MULTI STOREY CARPARK** (location) involving vehicle no/s **SGY 59S**. This is pursuant to the inspection conducted on **25/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KOO HOCK HUA** (the third party claimant”) of vehicle no. **SKU 2328B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKU 2328B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of sept (month) **20 22** (year)



Signed by appointed surveyor



*jouis*  
Signed by “the workshop” (with chop)

**JIN AUTO SERVICES PTE LTD**

Blk 14 #01-412 Defu Lane 10 Singapore 539195  
Tel: 6289 8126 (24 hrs) Fax: 6287 0590  
Email: [jin@jinauto.com.sg](mailto:jin@jinauto.com.sg)  
Company Reg. No: 200704370C GST Reg. No: 200704370C

# TAX INVOICE

M/s ALH Asia Pacific Insurance Pte Ltd.

Invoice No: 19056

Vehicle No: SKU 2328B

Date: 12/9/22

Quantity	DESCRIPTION	Amount
	Date of accident: 28/7/22	
	Parts by Part Repair .	\$ 1553 - 50
N.B No responsibility will be accepted for any loss or damage to any Vehicles or parts left in this workshop for any reason whatsoever.	E. & O. E.	ADD GST \$ 108 - 75 TOTAL \$ 1662 - 25

**JIN AUTO SERVICES PTE LTD**

**Payment via Bank:**

PayNow UEN: 200704370C

Fund Transfer: UOB 344-301-2786

\*Please indicate Invoice No.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 5 August 2022 11:00 am  
**To:** nattsrinara@yahoo.com.sg  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SGY 59S & SKU 2328B ON 28/07/2022

**Importance:** High

Our Ref: CC6/AIG22007252/ga3

05 AUGUST 2022

### NATTHAVUT SRINARA

Dear Sir/Madam,

#### ACCIDENT INVOLVING SGY 59S & SKU 2328B ON 28/07/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SKU 2328B**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2022 18:12	<b>Clim Dtl Modified</b>	Claimant's Name: -> KOO HOCK HUA. Claimant's ID: -> SXXXX784H.	[A] HOW MEI KWAN
2	30 Jul 2022 18:12	<b>Clim Veh Model Changed</b>	(205235) MERCEDES-BENZ E250 2.0 SEDAN (R17) (A).	[A] HOW MEI KWAN
3	30 Jul 2022 18:12	<b>Clim Created</b>	Reg No: SKU2328B. Acct Date: 2022/07/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	30 Jul 2022 18:12	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Jul 2022 18:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/10	[A] HOW MEI KWAN
6	30 Jul 2022 18:12	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Jul 2022 18:12	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Jul 2022 18:12	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	30 Jul 2022 18:13	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Jul 2022 18:13	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	10 Aug 2022 16:39	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	26 Aug 2022 09:29	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
13	23 Sep 2022 08:43	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	23 Sep 2022 08:43	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	23 Sep 2022 08:43	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/06/18.	[A] JOANNE LEE KHANG MIN
16	23 Sep 2022 08:43	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	24 Sep 2022 21:22	<b>Adj Mandate Request</b>	Cur.Reg:1782.25:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,662.25 + (b)LOR(1day x \$120.00): \$120.00= Total: \$1,782.25 *1 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	26 Sep 2022 10:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/10	[I] Lee, Ming-Yao
19	26 Sep 2022 10:24	<b>Adj Mandate Set</b>	Approved:1782.25.	[I] Lee, Ming-Yao
20	27 Sep 2022 11:24	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2824722	01 Aug 2022 13:32:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKU2328B	SGY59S	11.00
2828106	10 Aug 2022 14:28:55	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SKU2328B	HOW MEI KWAN	xx.xx



				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2846728	23 Sep 2022 08:43:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKU2328B	SGY59S	11.00