

Our ref: SMZ 3898R
Your ref: _____

Date: 12 OCT 2022 *Direct Settlement*

To: Lompac Insurance BHD

Singapore 199555

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SMZ3898R & YN1523G
At/Along Jalan Bunga Rampai On 29/07/22 @ 09:15

I am the owner of vehicle no. SMZ3898R that was involved in an accident with your insured vehicle no. YN1523G of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>16,988.71</u>
2. Loss of Use / Rental (<u>14</u> days @ \$ <u>170</u> per day)	\$ <u>2,546.60</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total: \$ <u>19,537.31</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature


Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Alan Quek/ Ms Amanda Ang
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info			
LONPAC INSURANCE BHD				Cust No/Name	/Pengfeng Chen		
MOTOR CLAIM DEPARTMENT				Reg No/Reg Date	SMZ3898R / 19/04/2021		
300 BEACH ROAD				Date In/Mileage	01/08/2022/ 42060		
#17-04/07 THE CONCOURSE				Chassis No	W1N2539802F9072277		
SINGAPORE 199555				Engine No	26492030356470		
Contact No 62507388				Make/Model	MB/GLC 200		
				Colour/Trim	021 197 Obsidian Bl/ 041 128 ARTICO Magm		
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	26/09/2022/ 23:19	AQ	305 / Alan Quek Ai Lun	58604	28183123	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE :DMPCSNW00069952200 // 29-07-2022							
DRIVE IN:29-07-2022 // TP CAR NO:YN1523G (LONPAC INSURANCE)							
DATE IN/DATE SURVEY:01-08-2022 // LKK STEVE							
BY/AUTHORIZED ON :HSIAO TONG // 01-08-2022							
A BPILAB					0.10		380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO							
STANDARD SETTINGS.NETT							120.00
A BPILAB							960.00
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT							180.00
A BPILAB							120.00
REMOVE & INSTALL REAR BOOT LID COMPARTMENT INTERIOR							4320.00
A BPILAB							2000.00
CAVITY PRESERVATION ON REPLACED OR REPAIRED BODY PANELS PERFORM							100.00
A BPILAB							533.10
BEADS, SEAMS AND FLANGES ON REPLACEMENT BODY PANELS/ COMPONENTS							1002.77
A BPILAB							535.33
REMOVE & REPLACE REAR BUMPER, REAR LEFT FENDER & REMOVE REAR SUPPORT							7.10
ASSY COMPONENTS & REFINISH.							3452.02
A BPIRES					0.02		256.65
RESPRAY REAR BUMPER, REAR LEFT FENDER & REAR END PANEL							422.92
S BPNSUB							
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: LH REAR QUARTER PANEL							
D/O NO: AE/09444							
X	LH/R TAIL LAMP	1.00			533.10		533.10
X	REAR BUMPER	1.00			1002.77		1002.77
X	REAR BUMPER BOTTOM PANEL	1.00			535.33		535.33
X	LH/R PARKING SENSOR SEAL	1.00			7.10		7.10
X	LH/R FENDER	1.00			3452.02		3452.02
X	LH/R FENDER SIDE TRIM	1.00			256.65		256.65
X	LH/R FENDER 3/4 GLASS	1.00			422.92		422.92

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name /Pengfeng Chen
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SMZ3898R / 19/04/2021
300 BEACH ROAD	Date In/Mileage 01/08/2022/ 42060
#17-04/07 THE CONCOURSE	Chassis No W1N2539802F9072277
SINGAPORE 199555	Engine No 26492030356470
Contact No 62507388	Make/Model MB/GLC 200
	Colour/Trim 021 197 Obsidian Bl/ 041 128 ARTICO Magm

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	26/09/2022/ 23:19	AQ	305 / Alan Quek Ai Lun	58604	28183123

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X GLAZING REPAIR KIT	1.00	179.31	179.31
X ADHESIVE SEALANT	1.00	858.76	858.76
X SEAM SEALANT	1.00	116.07	116.07
X CAVITY WAX PROTECTION	1.00	116.04	116.04
X BASIC MOUNTING FOR BUMPER	1.00	46.59	46.59
X LH/R BUMPER SIDE BRACKET	1.00	165.24	165.24
X PLUG	2.00	2.70	5.40

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	7,697.30	Nett	15,877.30
Labour	8,080.00	7% GST on	1111.41
Standard Menu	0.00		
Specialist Job	100.00	Total Payable	16,988.71
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	16,988.71
Total(w/o GST)	15,877.30		

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Singapore 128378
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www.mercedes-benz.com.sg

FLEXI-DRIVE ENTERPRISE

SLK9247X

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

ALAN.

INVOICE

RA : 09907

V. A. No.		Vehicle Regn. No. SLK 9247 X		Model Type Mazda 6		Renting Location 188 Pandan Loop C&C	
Reference <div style="display: flex; justify-content: space-between;"> <div> <p>\$ 181.90 per Day 14 Day</p> <p>\$ per Week</p> <p>\$ per Month</p> </div> <div> <p>per</p> <p>per</p> <p>Cts per Kilometre</p> </div> </div>				Agreed Return Date		5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)	
				KM In		Time / Date In 12 AUG 22 . 19:30pm	
				KM Out		Time / Date Out 29/07/22 11:30am	
				KM Drvn		Total / Time Chargeable	
Hirer's Name Mr Chan Payfeng Address Blk 102A #14-79 Canberra Street Sgure 751102 I/C No. 589721272				Rental Charges Total 14 Days Rental		Dollars \$18190 X 14 Day Cents	
Reference Contact 91017058		Tel. No. 98006058					
Driver's Name Mr Chan Qinzong		Passport / IC No. / Country S2656456E					
Address AS ABOVE.				Petrol Out E 1/4 1/2 3/4 F Petrol In E 1/4 1/2 3/4 F		Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F @\$ per 1/4	
Driving Licence No.		Expiry		Issued by			
Additional Driver		Tel. No. (Home)					
Address		Passport / IC No. / Country					
Driving Licence No.		Expiry		Issued by			
Method of Payment Bill to: CYCLE & CARRIAGE IND. PTE LTD 188 PANDAN LOOP.				Sub-Total			
				Others			
				Grand Total		\$ 2,546.60	
Prepayment Received \$							
By: (Name in Block Letters)				CASH		CHEQUE	
Amount Due / Refundable							
- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY. - THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE. Hirer's signature signifies acceptance of agreement <div style="text-align: center;"> X Hirer's Signature / Company Stamp </div>				Refund Received \$		by receiver X	
				Out by Mr.		In by Mr.	
				<div style="text-align: center;"> CAR </div>		<div style="text-align: center;"> MPV </div>	
Remarks							

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YN1523G

Date of Accident

29/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **31/03/2022 - 30/03/2023**

Requested By **Courtney Ang Peck Yen (CYCLE...**

Requested Date **29/07/2022 10:36**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	29/07/2022 13:58 (SGT)
Reported by	Driver
Date of Accident	29/07/2022 09:15 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	JALAN BUNGA RAMPAI
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMZ3898R
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	CHEN PENGFENG
Passport No/FIN	SXXXX127Z
Email Address	CPFCREATIVE@GMAIL.COM
Mobile Phone No	(Phone) +65-98006058
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Glc200
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1991

INSURANCE COMPANY

Name of Insurance Company	China Taiping Insurance (Singapore) Pte. Ltd.
Policy Number / Cover Note Number	DMPCSNW00069952200

DRIVER

Name of Driver	CHEN QIUZONG
NRIC No	SXXXX456E
Date Of Birth	14/07/1967
Occupation	Indoor

Date Of Driving Pass	26/03/1996
Driving experience	26 YEARS AND 4 MONTHS
Gender	Male
Mobile Number	(Phone) +65-91017058
Alt. Phone Number	-
Email Address	CPFCREATIVE@GMAIL.COM
Address	BLK 102A CANBERRA ST #14-79
Address complement	-
Postcode	751102
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Parent
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Side Swipe
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

- 1) 'A' VEHICLE PARK STATIONARY OUTSIDE OWNER SHOP. I WAS IN MY SHOP.
- 2) ALL OF A SUDDEN I HEARD A LOUD BANG, I WENT OUT MY SHOP TO SEE AND SAW 'B' VEHICLE REAR RIGHT COLLIDED MY CAR.
- 3) 'B' VEHICLE DRIVER TOLD ME WHILE TURNING RIGHT HE COLLIDED MY CAR. HE APOLOGIZE TO ME AND PASS ME HIS COMPANY CONTACT.
- 4) SPOKEN TO 'B' VEHICLE DRIVER COMPANY IN-CHARGE AND WAS ADVISE TO CLAIM HIS INSURANCE.
- 5) NO ONE WAS INJURE.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN1523G
Vehicle Manufacturer	-
Vehicle Model	-



Vehicle Variant
Vehicle Colour
Vehicle Category
Name of Driver
NRIC No
Contact Number
Address
Address complement
Postcode
Insurance Company Name
Nature Of Damage
Details of property damaged in accident
No. Of Passenger (Including Driver)

-
-
Commercial vehicle
CHUA CHING KEONG
SXXXX002I
(Phone) +65-97611160
-
-
-
-
-
-
1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

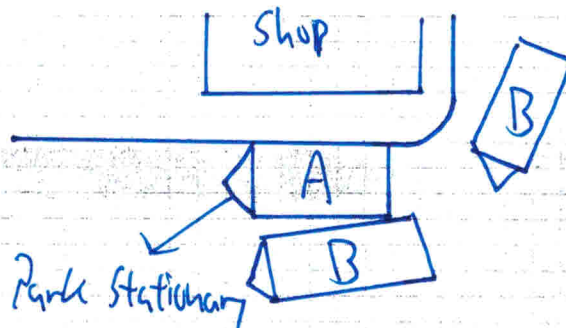
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



(A) SMZ3898R
(B) YN1523G

Describe Circumstances of the Accident

- ① 'A' vehicle park stationary outside owner shop. I was in my shop.
- ② All of a sudden I heard a loud bang, I went out my shop to see and saw 'B' vehicle rear right collided my car.
- ③ 'B' vehicle driver told me while turning right he collided my car. He apologize to me and gave me his company contact.
- ④ Spoken to 'B' driver company in-charge and was advise to claim his insurance.
- ⑤ No one was injure.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel
Alan Quek 29/07/20



Motor Private Car

MX1E

N SN

AN0641A

Cov. Type:C

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Engine No.: 26492030356470

Cha. No.: W1N2539802F907227

CERTIFICATE No. DMPCSNW00069952200

1. Index Mark and Registration Number of Vehicle SMZ3898R

2. Name of Policy Holder CHEN PENG FENG

3. Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment 19/04/2022 (00:00:00)

4. Date of Expiry of Insurance 18/04/2023

Named Drivers Ex Sect. I	S\$750.00
Additional Ex Other than Named Drivers:	
Ex Sect. I - Age <= 25	S\$3,000.00
Ex Sect. I - Age >= 26	S\$500.00
* Age as at date of accident	
EX ON WINDSCREEN .	S\$100.00

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use:*

Use for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover use for hire or reward tuition driving test racing pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

Excess whichever is applicable for losses occurring outside Singapore (Constructive Total Loss/Theft) will be doubled. One time Waiver of Excess for the first S\$1,000 will apply to the Insured and Named Drivers in the event of Own Damage Claim at our

Authorised Workshops for each Policy Year.

HIRE PURCHASE CO. : DAIMLER FINANCIAL SVCS AFRICA & ASIA PACIFIC LTD

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act 1987 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please see reverse

For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Issued By: LEGEND SJ
Authorised Officer


Authorised Signatory

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number: **S2656456E**
Name: **CHEN QIUZONG**

Birth Date: **14 Jul 1967**
Issue Date: **27 Apr 2009**



 001733885D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg	26 Mar 1996

NP 428A

Licence No: S2656456E

