Our ref: SMZ 3898 R
Your ref:

Date: 1 2 OCT 2022

To: Longac Insurance BHD

Singapore 19955

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SMZ 3898R & YN 15236

At/Along Jalah Bunga Rampai On 29/07/22 @ 09:15

I am the owner of vehicle no. \$\frac{\\$M73898R}{\}\$ that was involved in an accident with your insured vehicle no. \(\frac{\\$N1\$336}{\} \) of the above accident.

Direct Settlement

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of CYCLE & CARRIAGE INDUSTRIES PTE LTD at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Alan Quek/ Ms Amanda Ang

E-mail: <u>alan.quek@cyclecarriage.com.sg</u> / <u>amanda.ang@cyclecarriage.com.sg</u>

Fax No. 67795383

LETTER OF AUTHORIZATION

То:	LONPAC INSURANCE				
	Singapore				
Attent	tion: Motor Claims Departme	nt			
Dear S	Sir/Madam,				
мот	OR ACCIDENT INVOLV	ING SMZ3	3898R		_ (OWNER'S
	ICLE NO.) AND YN15230				
NO.)	ON 29/07/2022	(DATE)	AT	09:15	(TIME)
AT/A	$_{ m LONG}$ $_{ m JALAN}$ bunga ran	/IPAI	<u>.</u>		(ROAD)
	he registered owner of SMZ3				
its ag	by authorize CYCLE & CAR ents or any person(s) authored to do all or any of the follow	rized by C			
•	Submit, resolve and make Third Party insurers; and/or Execute and sign discharge documents in connection w	voucher, in	ndemnit	ty forms a	nd all necessary
-	ayment towards settlement of LE & CARRIAGE INDUSTR	•			ade in favor of
		SIGN HEI	RE		
_	tered Owner's Signature pany stamp & authorized sign	nature if it is	s a com	npany-regi	stered vehicle)
Name	: CHEN PENGFENG				
NRIC	: <u>S/T/F/G XXXX 1</u> 2 7				
Date	: 01/08/2022				



CLAIM NO : 22/22/VC05/026085

DATE : 19 JAN 2023

DISCHARGE VOUCHER

I/We, CHEN PENGFENG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YN1523G the sum of Singapore Dollar Nineteen Thousand Five Hundred Thirty Seven and Cents Thirty One Only (\$19,537.31) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMZ3898R and YN1523G on 29/07/2022 along/at JALAN BUNGA RAMPAI.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ SUPERSONIC MAINTENANCE SERVICES PTE LTD AND/OR CHUA CHING KEONG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "CYCLE & CARRIAGE INDUSTRIES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

CHEN PENGFENG 31.01.2023

Name of vehicle owner /Date



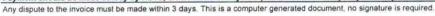
TAX INVOICE

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info
LANGUA THANKS BUR	Cust No/Name	/Pengfeng Chen
LONPAC INSURANCE BHD	Reg No/Reg Date	SMZ3898R / 19/04/2021
MOTOR CLAIM DEPARTMENT	Date In/Mileage	01/08/2022/ 42060
300 BEACH ROAD	Chassis No	W1N2539802F9072277
#17-04/07 THE CONCOURSE SINGAPORE 199555	Engine No	26492030356470
	Make/Model	MB/GLC 200
Contact No 62507388	Colour/Trim	021 197 Obsidian B1/ 041 128 ARTICO Magm

Account No	Terms	Date/Time Prin	ted	CSE	Operator		WIP No	Invoice/Cred	it Note No
WL001605	Credit	26/09/2022/	23:19	AQ	305 / Alan Quek	Ai Lun	58604	28183123	
		Descriptio	n of Goods	s / Services		Qty	Unit Price SS	5	Amount S
DRIVE I	N:29-07-202 N/DATE SURVE	:DMPCSNW0006 2 // TP CAR N Y:01-08-2022	0:YN1523 // LKK S	G (LONPAC I TEVE					F.0.C.
A BPILAB USE XEM	NTRY TO CHEC	:HSIAO TONG K CONTROL UNI			0			0.10	380.00
A BPILAB	RD SETTINGS.		CONDUCT	WATER TEST	FOR ANY LEAKAGE.NET	т			120.00
A BPILAB	e THETALL D	CAR ROOT LIR	COMPARTM	ENT INTEDIO	Q.				960.00
A BPILAB		EAR BOOT LID			i i i				180.00
A BPILAB					ANELS PERFORM				120.00
A BPILAB REMOVE		EAR BUMPER, R			S/ COMPONENTS EMOVE REAR SUPPORT				4320.00
A BPIRES		R, REAR LEFT	FENDER &	REAR END P	ANFI			0.02	2000.00
S BPNSUB SUPPLY FILM ON	AND INSTALL	1 PC HUPER O UARTER PANEL			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				100.00
X LH/R TA	IL LAMP					1.00	533.10 1002.77		533.10 1002.77
X REAR BU	MPER BOTTOM	DANEL				1.00	535.33		535.33
	RKING SENSOR					1.00	7.10		7.10
X LH/R FE		JEAL				1.00	3452.02		3452.02
X LH/R FE	NDER SIDE TE NDER 3/4 GLA					1.00	256.65 422.92		256.65 422.92

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.







TAX INVOICE

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info
	Cust No/Name	/Pengfeng Chen
LONPAC INSURANCE BHD	Reg No/Reg Date	SMZ3898R / 19/04/2021
MOTOR CLAIM DEPARTMENT	Date In/Mileage	01/08/2022/ 42060
300 BEACH ROAD	Chassis No	W1N2539802F9072277
#17-04/07 THE CONCOURSE SINGAPORE 199555	Engine No	26492030356470
	Make/Model	MB/GLC 200
Contact No 62507388	Colour/Trim	021 197 Obsidian B1/ 041 128 ARTICO Magn

Acc	count No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL(001605	Credit	26/09/2022/ 23:19	AQ	305 / Alan Quek Ai Lun	58604	28183123
			Description of Goods	/ Services	Qty	Unit Price S\$	Amount S\$
Y	GI AZ ING	REPAIR KIT			1.00	179.31	179.31
Ŷ	ADHESIVE				1.00	858.76	858.76
X	SEAM SEA				1.00	116.07	116.07
Y		AX PROTECT	TON		1.00	116.04	116.04
Y		UNTING FOR			1.00	46.59	46.59
Y		PER SIDE B			1.00	165.24	165.24
X	PLUG	LK SIDE D	INTONE I		2.00	2.70	5.40

Guarantee Your Warranty, Maintain with Cycle & Carriage!

	***	10.75		
Parts	7,697.30		Nett	15,877.30
Labour	8,080.00		7% GST on 15877.30	1111.41
Standard Menu	0.00			
Specialist Job	100.00		Total Payable	16,988.71
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	16,988.71
Total (w/o GST)	15,877.30			

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg



FLEXI-DRIVE ENTERPRISE

SLK9247X

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone: 9667 5455 (24 Hrs)

ALAN.

INVOICE

RA: 09907

VAN UULLE W				_
V. A. No. Vehicle Regn. No.		da 6 Renting La	7 1 1 600	
Reference	11/1 /190	Agreed Return Date		1
4. 0			5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension	1)
THE DAN	1	км	Time / Date In	
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\$ per Week \$	per	KM	75/07/22 11:30	1
\$ per Month Cts Hirer's Name	per Kilometr	KM	Total / Time Chargeable	_
Mr Chay Payfen		Drvn	7711259910071 351 359 351 359 351 350 351 350 350 340 277 110 354 350 3	_
Address		Rental Charges	BISI 90 X 14D	-
BIK 102A # 14-79 (a)	benry Street	Total Days Ren	tal ABIOITO A IAD	3
Som 751102				
1/C No. 589721272				
Reference Contact	Tel. No.			_
91017058	98006058			_
Driver's Name	Passport / IC No. / Country			_
Mr Chpy Qinzon	57656456E			
Address		Petrol E 1/4 1/2 3/4 F	Petrol E 1/4 1/2 3/4 F	-
AS ASA	6.	Out \	In \	
Driving Licence No. Expiry	Issued by	Outstanding Petrol will charge i	n every 1/4, 1/2, 3/4, F	
		@\$ per 1/4	1	_
Additional Driver	Tel. No. (Home)	Sub-Total		_
Additional Driver	rei. No. (Home)	Others		
Address	Passport / IC No. / Country	Grand Tatal	0 2511	_
M		Grand Total	\$ 2,546.6	>C
Driving Licence No. Expiry	Issued by	Prepayment Received \$		
		By: (Name in Block Letters)		-
Method of Payment	ARRIAGE	20/5/301	CASH CHEQUE	
3000	951	Amount Due / Refundable		
188 PANDAN W	200	(1) (2) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1		-
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- THE HIRER IS SOLELY RESPONSIBL	E FOR BREACH OF	Refund Received \$	by receiver X	
TRAFFIC LAWS AND ANY PARKING DURING PERIOD OF HIRE.	FINES OR SURCHARGES	Out by	In by	
Hirer's signature signifies acceptance of agree	ment		FRONT	-
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		0 • 0		
		SITIE	SA TO BE	
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Hirer's Signature / Company Stamp	-	LH	LH 0 RH	
Remarks				
			0.0	
		REAR	400	
		CAR	REAR	

INSURER ENQUIRY Find insurer Vehicle reg. no.

YN1523G

Date of Accident

29/07/2022 #

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Lonpac Insurance Bhd Insurance Period of Insurance _______31/03/2022 - 30/03/2023 Requested By Courtney Ang Peck Yen (CYCLE... Requested Date _______29/07/2022 10:36

Payment details

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735 RE: [SEEK MANDATE]- YN1523 *** LKK REF : CC4/LPC22007251/Ega3 // THIRD PARTY VEHICLE: SMZ3898R

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Mon 28/11/2022 3:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 28 November 2022 10:52 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE]- YN1523 *** LKK REF: CC4/LPC22007251/Ega3 // THIRD PARTY VEHICLE:

SMZ3898R

Your ref: **22/22/22/VC05/026085** Our ref: CC4/LPC22007251/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN1523G(LONPAC) AND SMZ3898R(TP) ON 29/07/2022

We refer to the above matter.

The accident occurred when our driver collided onto third party stationary vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "CYCLE & CARRIAGE INDUSTRIES PTE LTD" at \$19,537.31(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 21,714.85	\$ 16,988.71 (\$15,877.30 + 7%GST)
2. Loss of RENTAL (14days x \$170.00)(w/GST)	\$ 2,546.60	\$ 2,546.60 (14days x \$170.00)(w/GST)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,263.45	\$ 19,537.31

Surveyor recommended 10days for repair + 2PRS + 1SUNDAY + 1PH(09/08/22) = 14days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 5 November 2022 1:12 PM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG < <mt_claim@lonpac.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: YN1523 *** LKK REF: CC4/LPC22007251/Ega3

Dear Gerald,

We are preparing report to seek mandate.

We will expedite the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 3 November 2022 11:24 AM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com> **Cc:** MT_Claim_SG < mt_claim@lonpac.com>

Subject: FW: YN1523 *** LKK REF: CC4/LPC22007251/Ega3

Lonpac External - General

Our Ref: 22/22/VC05/026085

Dear Hsiao Tong,

Please advise if the case is handled by you.

For your information , the third party is chasing for payment.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 2 August 2022 4:08 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: YN1523 *** LKK REF: CC4/LPC22007251/Ega3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Our case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Monday, 1 August 2022 1:27 PM

To: assignments < assignments@lkkauto.com> Cc: MT_Claim_SG < < < claim@lonpac.com >

Subject: RE: YN1523

Lonpac External - General

Our Ref: 22/22/VC05/026085

Dear Yan,

Attached addendum report of YN1523G.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Monday, 1 August 2022 12:45 pm

To: 'assignments' <assignments@lkkauto.com> Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: YN1523

Lonpac External - General

Dear Yan,

FYI. I have requested the workshop to file the addendum.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Woon Meng < woonmeng@singnet.com.sg>

Sent: Monday, 1 August 2022 12:33 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Subject: YN1523

Dear Gerald,

We refer to the matter below for your kind attention.

Kindly assist to find enclosed sketch plan for your reference.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578) Tel: 63161131 / 63161151 || Fax: 63167050

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Monday, 1 August 2022 9:50 AM

To: Heng Sew Sow < woonmeng@singnet.com.sg>

Subject: FW: YN1523

Lonpac External - General

Please revert.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Saturday, 30 July 2022 9:33 am

To: Heng Sew Sow < <u>woonmeng@singnet.com.sg</u>>

Subject: YN1523

Lonpac External - General

Dear Ms Heng,

Our insured states that he was turning right but the sketch plan indicates otherwise.

Please verify.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.