

Our ref: SMZ 3898R  
Your ref: \_\_\_\_\_

Date: 12 OCT 2022 *Direct Settlement*

To: Lompac Insurance BHD

Singapore 199555

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SMZ3898R & YN1523G  
At/Along Jalan Bunga Rampai On 29/07/22 @ 09:15

I am the owner of vehicle no. SMZ3898R that was involved in an accident with your insured vehicle no. YN1523G of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>16,988.71</u>
2. Loss of Use / Rental ( <u>14</u> days @ \$ <u>170</u> per day)	\$ <u>2,546.60</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total: \$ <u>19,537.31</u></b>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

**I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.**

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



**Name & Signature**

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Alan Quek/ Ms Amanda Ang  
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: LONPAC INSURANCE  
\_\_\_\_\_  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attention: Motor Claims Department

Dear Sir/Madam,

**MOTOR ACCIDENT INVOLVING** SMZ3898R **(OWNER'S**  
**VEHICLE NO.) AND** YN1523G **(THIRD PARTY'S VEHICLE**  
**NO.) ON** 29/07/2022 **(DATE) AT** 09:15 **(TIME)**  
**AT/ALONG** JALAN BUNGA RAMPAL **(ROAD)**

I am the registered owner of SMZ3898R (Vehicle No.).

I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the following:

- Submit, resolve and make any claims which I may have against the Third Party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



 **SIGN HERE  
PLEASE!**

**Registered Owner's Signature**

(Company stamp & authorized signature if it is a company-registered vehicle)

**Name:** CHEN PENGFENG

**NRIC:** S/T/F/G XXXX 1 2 7 4

**Date :** 01/08/2022



# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026085  
DATE : 19 JAN 2023

## DISCHARGE VOUCHER

I/We, CHEN PENGFENG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YN1523G the sum of Singapore Dollar Nineteen Thousand Five Hundred Thirty Seven and Cents Thirty One Only (**\$19,537.31**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMZ3898R and YN1523G on 29/07/2022 along/at JALAN BUNGA RAMPAL.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SUPERSONIC MAINTENANCE SERVICES PTE LTD AND/OR CHUA CHING KEONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**CYCLE & CARRIAGE INDUSTRIES PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 **SIGN HERE  
PLEASE!**

.....  
Signature of vehicle owner/Date


**CHEN PENGFENG**     **31.01.2023**  
.....  
Name of vehicle owner /Date



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info			
LONPAC INSURANCE BHD				Cust No/Name	/Pengfeng Chen		
MOTOR CLAIM DEPARTMENT				Reg No/Reg Date	SMZ3898R / 19/04/2021		
300 BEACH ROAD				Date In/Mileage	01/08/2022/ 42060		
#17-04/07 THE CONCOURSE				Chassis No	W1N2539802F9072277		
SINGAPORE 199555				Engine No	26492030356470		
Contact No 62507388				Make/Model	MB/GLC 200		
				Colour/Trim	021 197 Obsidian Bl/ 041 128 ARTICO Magm		
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	26/09/2022/ 23:19	AQ	305 / Alan Quek Ai Lun	58604	28183123	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE :DMPCSNW00069952200 // 29-07-2022							
DRIVE IN:29-07-2022 // TP CAR NO:YN1523G (LONPAC INSURANCE)							
DATE IN/DATE SURVEY:01-08-2022 // LKK STEVE							
BY/AUTHORIZED ON :HSIAO TONG // 01-08-2022							
A BPILAB					0.10		380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO							
STANDARD SETTINGS.NETT							120.00
A BPILAB							960.00
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT							180.00
A BPILAB							120.00
REMOVE & INSTALL REAR BOOT LID COMPARTMENT INTERIOR							4320.00
A BPILAB							2000.00
CAVITY PRESERVATION ON REPLACED OR REPAIRED BODY PANELS PERFORM							100.00
A BPILAB							533.10
BEADS, SEAMS AND FLANGES ON REPLACEMENT BODY PANELS/ COMPONENTS							1002.77
A BPILAB							535.33
REMOVE & REPLACE REAR BUMPER, REAR LEFT FENDER & REMOVE REAR SUPPORT							7.10
ASSY COMPONENTS & REFINISH.							3452.02
A BPIRES					0.02		256.65
RESPRAY REAR BUMPER, REAR LEFT FENDER & REAR END PANEL							422.92
S BPNSUB							
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: LH REAR QUARTER PANEL							
D/O NO: AE/09444							
X	LH/R TAIL LAMP	1.00			533.10		533.10
X	REAR BUMPER	1.00			1002.77		1002.77
X	REAR BUMPER BOTTOM PANEL	1.00			535.33		535.33
X	LH/R PARKING SENSOR SEAL	1.00			7.10		7.10
X	LH/R FENDER	1.00			3452.02		3452.02
X	LH/R FENDER SIDE TRIM	1.00			256.65		256.65
X	LH/R FENDER 3/4 GLASS	1.00			422.92		422.92

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



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# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name /Pengfeng Chen
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SMZ3898R / 19/04/2021
300 BEACH ROAD	Date In/Mileage 01/08/2022/ 42060
#17-04/07 THE CONCOURSE	Chassis No W1N2539802F9072277
SINGAPORE 199555	Engine No 26492030356470
Contact No 62507388	Make/Model MB/GLC 200
	Colour/Trim 021 197 Obsidian Bl/ 041 128 ARTICO Magm

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	26/09/2022/ 23:19	AQ	305 / Alan Quek Ai Lun	58604	28183123

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X GLAZING REPAIR KIT	1.00	179.31	179.31
X ADHESIVE SEALANT	1.00	858.76	858.76
X SEAM SEALANT	1.00	116.07	116.07
X CAVITY WAX PROTECTION	1.00	116.04	116.04
X BASIC MOUNTING FOR BUMPER	1.00	46.59	46.59
X LH/R BUMPER SIDE BRACKET	1.00	165.24	165.24
X PLUG	2.00	2.70	5.40

*Guarantee Your Warranty, Maintain with Cycle & Carriage!*

Parts	7,697.30	Nett	15,877.30
Labour	8,080.00	7% GST on	1111.41
Standard Menu	0.00		
Specialist Job	100.00	Total Payable	16,988.71
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	16,988.71
Total(w/o GST)	15,877.30		

**Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.**

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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



# FLEXI-DRIVE ENTERPRISE

SLK9247X

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

ALAN.

INVOICE

RA : 09907

V. A. No.	Vehicle Regn. No. SLK 9247 X	Model Type Mazda 6	Renting Location 188 Pandan Loop Cdc
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Reference	Agreed Return Date	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)
\$ 181.90 per Day	KM In	Time / Date In 12 AUG 22 19:30
\$ per Week	KM Out	Time / Date Out 29/07/22 11:30
\$ per Month	KM Drvn	Total / Time Chargeable

Hirer's Name  
Mr Chan Payfeng

Address  
Blk 102A #14-79 Canberra Street  
Spore 751102

I/C No. 589721272

Reference Contact  
91017058

Tel. No.  
98006058

Driver's Name  
Mr Chan Qinzong

Passport / IC No. / Country  
52656456E

Address  
AS ABOVE.

Driving Licence No. Expiry Issued by

Additional Driver Tel. No. (Home)

Address Passport / IC No. / Country

Driving Licence No. Expiry Issued by

Method of Payment

Bill to: CYCLE & CARRIAGE  
IND. PTE LTD  
188 PANDAN LOOP.

- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.  
- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF  
TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES  
DURING PERIOD OF HIRE.

Hirer's signature signifies acceptance of agreement

X  
Hirer's Signature / Company Stamp

Remarks

Rental Charges	Dollars	Cents
Total 14 Days Rental	\$181.90	X 14 Day

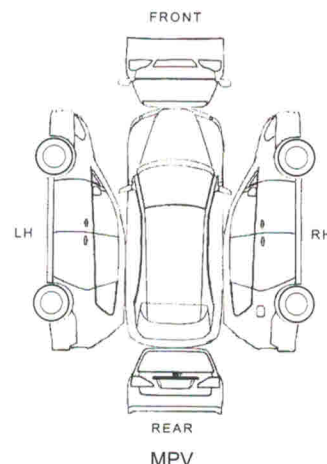
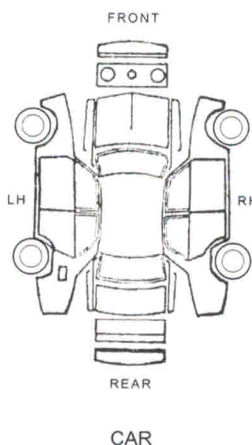
Petrol Out E 1/4 1/2 3/4 F Petrol In E 1/4 1/2 3/4 F

Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F  
@\$ per 1/4

Sub-Total		
Others		
Grand Total	\$2,546.60	
Prepayment Received \$		
By: (Name in Block Letters)	CASH	CHEQUE
Amount Due / Refundable		

Refund Received \$ by receiver X

Out by In by



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YN1523G

Date of Accident

29/07/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **31/03/2022 - 30/03/2023**

Requested By ..... **Courtney Ang Peck Yen (CYCLE...**

Requested Date ..... **29/07/2022 10:36**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

RE: [SEEK MANDATE]- YN1523 \*\*\* LKK REF : CC4/LPC22007251/Ega3 // THIRD PARTY VEHICLE: SMZ3898R

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 28/11/2022 3:08 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Monday, 28 November 2022 10:52 am

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** [SEEK MANDATE]- YN1523 \*\*\* LKK REF : CC4/LPC22007251/Ega3 // THIRD PARTY VEHICLE: SMZ3898R

Your ref: **22/22/22/VC05/026085**

Our ref : CC4/LPC22007251/Epa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING YN1523G(LONPAC) AND SMZ3898R(TP) ON 29/07/2022

We refer to the above matter.

The accident occurred when our driver collided onto third party stationary vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** at **\$19,537.31(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 21,714.85	\$ 16,988.71 (\$15,877.30 + 7%GST)
2. Loss of RENTAL (14days x \$170.00)(w/GST)	\$ 2,546.60	\$ 2,546.60 (14days x \$170.00)(w/GST)



3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 24,263.45</b>	<b>\$ 19,537.31</b>

Surveyor recommended 10days for repair + 2PRS + 1SUNDAY + 1PH(09/08/22) = 14days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 5 November 2022 1:12 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: YN1523 \*\*\* LKK REF : CC4/LPC22007251/Ega3

Dear Gerald,

We are preparing report to seek mandate.

We will expedite the matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 3 November 2022 11:24 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: YN1523 \*\*\* LKK REF : CC4/LPC22007251/Ega3

## Lonpac External - General

Our Ref: 22/22/22/VC05/026085

Dear Hsiao Tong,

Please advise if the case is handled by you.

For your information , the third party is chasing for payment.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 2 August 2022 4:08 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Cecilia Chong (LKK AUTO) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YN1523 \*\*\* LKK REF : CC4/LPC22007251/Ega3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Our case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 1 August 2022 1:27 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: YN1523

## Lonpac External - General

Our Ref: 22/22/22/VC05/026085

Dear Yan,

Attached addendum report of YN1523G.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 1 August 2022 12:45 pm  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: YN1523

## Lonpac External - General

Dear Yan,

FYI. I have requested the workshop to file the addendum.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Woon Meng <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>  
**Sent:** Monday, 1 August 2022 12:33 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** YN1523

Dear Gerald,

We refer to the matter below for your kind attention.

Kindly assist to find enclosed sketch plan for your reference.

Thank you & Warmest Regards,

### Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23  
#01-06 Midview Building, Singapore (659578)  
Tel : 63161131 / 63161151 || Fax : 63167050

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 1 August 2022 9:50 AM  
**To:** Heng Sew Sow <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>  
**Subject:** FW: YN1523

## Lonpac External - General

Please revert.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN  
**Sent:** Saturday, 30 July 2022 9:33 am  
**To:** Heng Sew Sow <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>  
**Subject:** YN1523

## Lonpac External - General

Dear Ms Heng,

Our insured states that he was turning right but the sketch plan indicates otherwise.

Please verify.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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