### EzLyna (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Monday, 21 November 2022 11:24 AM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 23/7/2022 involving SHB 5322H & GBK 7569Z (China Taiping's

insured) Our Ref: TAX/07/22/2079/lg

Attachments: 07 22 2079 - supporting documents.pdf; SHB5322H - scene1.jpg; SHB5322H -

scene2.jpg; SHB5322H - scene3.jpg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2,681.95					
Loss of Rental	\$1,306.47	(	16.5	days x	\$79.18	)
Total	\$3,988.42					

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) Scene photographs (video footage is not available)

### Our hirer is claiming his injury and loss of income through his own lawyer.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

### Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



## **AUTHORISATION TO ACT**

We, <u>STRIDES TAXI PTE LTD</u> ("the third party claimant") of <u>No. 60 Woodlands Industrial</u> <u>Park E4, Singapore 757705</u> (address), owner of <u>SHB 5322H</u> (vehicle no.) hereby authorize <u>Strides Automotive Services Pte Ltd</u> ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. <u>SHB 5322H</u> was damaged pursuant to the accident which occurred on <u>23/7/2022</u> (date) along <u>Block 507B</u> <u>Wellington Circle rubbish chute</u> (location) involving vehicle no/s. <u>GBK 7569Z</u> ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 2023 (year)

Signed by "the third party claimant" (with company stamp if applicable)

Signed by "the workshop" (with company stamp)

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00145422101 Claim No : SNM22D205192/C02/GBK7569Z/LEEPG

Claimant : STRIDES TAXI PTE LTD

Amount : \$\$3,236.21

SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED THIRTY SIX AND

CENTS TWENTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB5322H Insured Vehicle No. : GBK7569Z

Date of Loss : 23/07/2022

Place of Accident : BLK 507A WELLINGTON CIRCLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TUAN GOU PTE LTD Driver Name : WANG BAOQIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$	
	Cost of Repair/ <del>Excess</del>	S\$	2,681.95
	Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	554.26
(4)	GIA/Police Reports/		
	Investigation Results/Search Fees	S\$	
(5)	Medical Reports/Expenses	S\$	
(6)	Survey Fees/P.T. Fees/Towing	S\$	
(7)	Cost including Disbursement	S\$	
	TOTAL	s\$	3,236.21
	*	20 10 10 10 10 10 10 10 10 10 10 10 10 10	

Claimant Name:

NRIC No : SXXXX 106

Signature

\_\_\_\_

Date : 24-FE8 202

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

### Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV221100145
Date : 15.11.2022
Vehicle No. : SHB5322H

Your Ref No. : TAX/07/22/2079

Our Ref No. : 24115707
Terms : 30 Days

			TETINS		€ 30 D	ays	
Description	Qty		Add /		scount)		Amount
Parts		Cost	<u>*************************************</u>	A	mount		
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$	0.00	\$	0.00
TYRE		\$ 126.74	0.00	\$	0.00	\$	0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 11.00	0.00	\$	0.00	\$	0.00
PAD, RR BUMPER, CTR	0.00	\$ 11.00	0.00	\$	0.00	\$	0.00
WHEEL, DISC	0.00		0.00	\$	0.00	\$	0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00		0.00	\$	0.00	\$	0.00
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.50	0.00	\$	0.00	\$	0.00
GARNISH, REAR SEAT SIDE, RH	0.00	\$ 241.90	0.00	\$	0.00	\$	0.00
DUCT ASSY, QUARTER VENT , RH & LH	0.00	\$ 67.00	0.00	\$	0.00	\$	0.00
WEATHERSTRIP, REAR DOOR OPENING TRIM, RH	0.00	\$ 293.00	0.00	\$	0.00	\$	0.00
LINER, REAR FENDER , RH	0.00	\$ 139.80	0.00	\$	0.00	\$	0.00
HUB & BEARING ASSY, RH & LH	0.00	\$ 668.90	0.00	\$	0.00	\$	0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 RH	0.00	\$ 261.00	0.00	\$	0.00	\$	0.00
LAMP ASSY, REAR, RH	0.00	\$ 293.60	0.00	\$	0.00	\$	0.00
LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$ 339.60	0.00	\$	0.00	\$	0.00
GUARD, RR BUMPER, LOWER	0.00	\$ 374.50	0.00	\$	0.00	\$	0.00
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00	\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$	0.00	\$	0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 4.00	0.00	\$	0.00	\$	0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.30	0.00	\$	0.00	\$	0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 4.00	0.00	\$	0.00	\$	0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	\$	11.25	\$	33.75

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.

Bank Name : DBS Bank Ltd - SGD

Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Nov 16, 2022 11:45 GMT+8)

Authorised Signature

for Strides Automotive Services Pte. Ltd.



Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV221100145
Date : 15.11.2022
Vehicle No. : SHB5322H

Your Ref No. : TAX/07/22/2079

Our Ref No. : 24115707 Terms : 30 Days

			Terms			: 30 Da	ays	
Description	Qty	Unit Cost	Add %	1	_	scount)		Amount
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00	)	\$	121.40	\$	364.20
RETAINER, RR BUMPER, RH	1.00	\$ 132.60	(25.00	)	\$	33.15	\$	99.45
PANEL SUB-ASSY, FENDER REAR RH	1.00	\$ 871.50	(25.00	)	\$	217.87	\$	653.63
PATCH, SIDE PANEL REAR END , RH & LH	1.00	\$ 33.70	(25.00	)	\$	8.42	\$	25.28
LENS & BODY, REAR COMBINATION LAMP, RH	1.00	\$ 339.60	(10.00	)	\$	33.96	\$	305.64
				Sul	о-То	tal	\$	1481.95
Labour								
TO REPAIR REAR PORTION RH	1.00	\$ 700.00	0.00		\$	0.00	\$	700.00
Others								
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00		\$	0.00	\$	200.00
TO RESPRAY REAR FENDER RH	1.00	\$ 200.00	0.00		\$	0.00	\$	200.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00		\$	0.00	\$	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00		\$	0.00	\$	30.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00		\$	0.00	\$	20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00		\$	0.00	\$	20.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00		\$	0.00	\$	0.00
TO RESPRAY FLOOR CORNER PANEL RH	0.00	\$ 180.00	0.00		\$	0.00	\$	0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00		\$	0.00	\$	0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00		\$	0.00	\$	0.00

### Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.

Bank Name : DBS Bank Ltd - SGD

Bank Account No.: 018-008617-4

Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Nov 16. 2022 11.45 GMT+8)

Authorised Signature

for Strides Automotive Services Pte. Ltd.



Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161

Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV221100145 Date : 15.11.2022

Vehicle No. : SHB5322H
Your Ref No. : TAX/07/22/2079

Our Ref No. : 24115707
Terms : 30 Days

Description	Qty	Unit	Add	d / (Discount) Amount		Amount	
		Cost	8				
			GR	AND TOTAL	\$	2,681.95	

Remark :

Make/Model : PRIUS4FL Accident Date : 23.07.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.

Bank Name : DBS Bank Ltd - SGD

Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung Koo Yew Chung (Nov 16, 2022 1:45 GMT+8

Authorised Signature

for Strides Automotive Services Pte. Ltd.



## Laid Up Report

Accident Start Date : 19/07/2022

Date Generated: 15/08/2022

Accident End Date : 15/08/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/07/22/2079	SHB5322H	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24115707	25/07/2022 3:32 PM	11/08/2022 2:40 PM



### **MEMORANDUM**

To:

Claims Dept

Our Ref:

TAX/07/22/2079

From:

Strides Taxi Pte Ltd

Date:

11th August 2022

# ACCIDENT ON 23/7/2022 INVOLVING SHB 5322H & GBK 7569Z AT BLK 507B WELLINGTON CIRCLE RUBBISH CHUTE

This is to confirm that the daily rental rate for SHB 5322H is \$79.18 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely STRIDES TAXI PTE LTD





Our Ref: TP/IP/21013/2022

NG KIM HENG

000065

Traffic Police 10 Ubi Avenue 3 Singapore 408865

IB Call Centre: 65470000 eservices.police.gov.sg

Date: 28/09/2022

Dear Sir

# TRAFFIC ACCIDENT INVOLVING GBK7569Z AND SHB5322H ALONG WELLINGTON CIRCLE ON 23.07.2022 AT ABOUT 12.30AM

I refer to the above accident.

- We have completed our investigation into the case. Action has been initiated against the driver of <u>GBK7569Z</u> for the offence of <u>Careless Driving Causing Hurt under Section 65(1)(b)</u> of the Road Traffic Act 1961 p/u Section 65(4)(a) of the same Act.
- 3 If you have any clarification, you may contact the Investigation Officer, Fahkrul Razi Bin Suhaime at office number: 65476404.

Yours faithfully, Sr Staff Sgt Fahkrul Razi Bin Suhaime Investigation Officer (GIT 3) Traffic Police Singapore Police Force

This is a computer-generated letter. No signature is required.

### EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Tuesday, 22 November 2022 2:42 PM

To: catherine.low@tiantian.sg

Cc: Admin A

Subject: ACCIDENT INVOLVING GBK7569Z (CHINA TAIPING) AND SHB5322H AT/ALONG BLK

507A WELLINGTON CIRCLE ON 23/07/2022

Our Ref: CC3/CTI22007250/Eea3

**Insured Name: TUAN GOU PTE LTD** 

Insured Driver: Wang Baoqian

Dear Sir/Madam,

# ACCIDENT INVOLVING GBK7569Z (CHINA TAIPING) AND SHB5322H AT/ALONG BLK 507A WELLINGTON CIRCLE ON 23/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB5322H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

### EzLyna (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 18 February 2023 8:45 PM

**To:** EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE} /SNM22D205192/C02/GBK7569Z/LEEPG / FW: Direct Settlement -

Accident Involving GBK7569Z (OI: CTI - TBA) and SHB5322H (TP: LKK REF -

CC3/CTI22007250/Eea3) on 23/07/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Wednesday, 15 February 2023 2:13 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} /SNM22D205192/C02/GBK7569Z/LEEPG / FW: Direct Settlement - Accident Involving

GBK7569Z (OI: CTI-TBA) and SHB5322H (TP: LKK REF-CC3/CTI22007250/Eea3) on 23/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: OUR REF: SNM22D205192/C02/GBK7569Z/LEEPG

LKK ref: CC3/CTI22007250/Eea3

Dear Cecilia,

ACCIDENT INVOLVING GBK7569Z (CHINA TAIPING) AND SHB5322H (TP) ON 23.07.2022

We refer to the above matter.

It is an accident under BOLA 22, OI collided onto TP parked vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "STRIDES TAXI PTE LTD" at \$3,236.21 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,577.34	\$ 2,681.95

2. Loss of Rental (16.5 days x \$79.18)	\$ 1,306.47	\$ 554.26 (7 days x \$79.18 )
Total	\$10,883.81	\$ 3,236.2 <u>1</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com >

Sent: Monday, August 1, 2022 2:40 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D205192/C02/GBK7569Z/LEEPG / FW: Direct Settlement - Accident Involving GBK7569Z (OI: CTI -

TBA) and SHB5322H (TP: LKK REF - CC3/CTI22007250/Eea3) on 23/07/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 1 August 2022 12:30 pm

**To:** Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Admin A < <a href="meikwan@lkkauto.com">admin-a@lkkauto.com</a>; Asher Sng (LKKAuto)

<a href="mailto:</a><a href="mailto:AsherSng@lkkauto.com"><a href="mailto:AsherSng@lkkauto.com">mailto:AsherSng@lkkauto.com</a><a href="mailto:AsherSng@lkkauto.com">mailto:AsherSng@lkk

Subject: O/R: SNM22D205192/C02/GBK7569Z/LEEPG / FW: Direct Settlement - Accident Involving GBK7569Z (OI: CTI -

TBA) and SHB5322H (TP: LKK REF - CC3/CTI22007250/Eea3) on 23/07/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205192/C02/GBK7569Z/LEEPG.

Dear Cecilia.

Pls revert LKK.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Saturday, 30 July 2022 11:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK7569Z (OI: CTI - TBA) and SHB5322H (TP: LKK REF -

CC3/CTI22007250/Eea3) on 23/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5322H at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

### Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

# $To\ check\ availability\ of\ the\ case\ handler\ ,\ you\ may\ contact\ the\ under signed.$

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd