

**From:** Adeline Chng [adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)  
**Subject:** RE: SNM22D205293/C02/GBJ992K/CHNGPW / RE: SCE85T (Pre-Inspection) / Your Vehicle : GBJ992K I DOA : 28/07/2022  
**Date:** 29 July 2022 at 4:57 PM  
**To:** HD Perfect Autowork [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com), assignments [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

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## Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城  
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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Friday, July 29, 2022 4:53 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** Re: SNM22D205293/C02/GBJ992K/CHNGPW / RE: SCE85T (Pre-Inspection) / Your Vehicle : GBJ992K I DOA : 28/07/2022

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Dear Adeline



Dear Adeline,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SCE85T.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Jul 29, 2022 at 4:04 PM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Without Prejudice, Save as to Costs

**Our reference: SNM22D205293 C02/ GBJ992K /Chngpw**

**Your reference: SCE85T**

Dear Sirs

**ACCIDENT INVOLVING GBJ992K & SCE85T ON 28/07/2022**

[We refer to your email of 29/07/2022](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufik (LKK)



FTA NG (FTA)	LKK NG (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, July 29, 2022 2:35 PM  
**To:** 'HD Perfect Autowork' <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>; Adeline Chng  
<[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D205293/C02/GBJ992K/CHNGPW / RE: SCE85T (Pre-  
Inspection) / Your Vehicle : GBJ992K | DOA : 28/07/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SCE85T.

Note: officer in charge Adeline Chng 63896155.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Friday, 29 July 2022 11:24 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SCE85T (Pre-Inspection) / Your Vehicle : GBJ992K | DOA : 28/07/2022

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Dear Sir / Madam,

We are instructed by **Soh Lai Yim** to notify you of a road traffic accident on **28/07/2022** at about **18:00 hours** at/along **Newton Circus Roundabout Towards Newton Road** involving our client's/customer's vehicle registration number **SCE85T** and vehicle registration number **GBJ992K** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-00



8 KAKI BUKIT AVENUE # 00-00  
Premier @ Kaki Bukit  
Singapore 415875