

From: Irene Tay irene.tay@sg.cntaiping.com
Subject: RE: SNM22D205285/C02/GBG4040Y/TAYHP / FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON 26.07.2022@ ABOUT 1600 HOURS
Date: 29 July 2022 at 5:31 PM
To: zul@juseq.com.sg, assignments@lkkauto.com, Admin A admin-a@lkkauto.com
Cc: claims@juseq.com.sg

IT

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with **V-Tech Auto Service** to conduct survey.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平
獅城 Taiping SG

From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Friday, 29 July 2022 4:27 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: claims@juseq.com.sg

Subject: RE: SNM22D205285/C02/GBG4040Y/TAYHP / FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON 26.07.2022@ ABOUT 1600 HOURS

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Dear Irene

Your Ref: **GBG4040Y**

Our Ref: JEQ/ 220469 /0722 (VT)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S / CLIENTS’ VEHICLE: SMN4940H

We refer to your email of today’s and wish to inform that we have our client’s instructions to reject your list of surveyors.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.5, we furnish herewith our client’s list of surveyors for your consideration: -

1. PAL’S APPRAISER PTE LTD;
2. MC-COY APPRAISER PTE LTD; and
3. AEON AUTO CONSULTANTS LLP.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's motor vehicle SMN4940H is available for pre-repair inspection at the workshop as stated below: -

V-Tech Auto Service

No. 1 Soon Lee Street

#06 – 04 to 07

Tel: 6264 6211 Fax: 6264 6233

We would also like to draw your attention that pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

Thank you.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Friday, July 29, 2022 3:33 PM

To: zul@juseq.com.sg

Cc: claims@juseq.com.sg

Subject: RE: SNM22D205285/C02/GBG4040Y/TAYHP / FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON 26.07.2022@ ABOUT 1600 HOURS

Dear Sirs,

We refer to your email

Kindly note the following:-

Kindly note the following.

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

From: zul@juseq.com.sg <zul@juseq.com.sg>
Sent: Friday, 29 July 2022 2:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: claims@juseq.com.sg
Subject: RE: SNM22D205285/C02/GBG4040Y/TAYHP / FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON 26.07.2022@ ABOUT 1600 HOURS
Importance: High

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Dear Sirs / Madam

Your Ref: **GBG4040Y**
Our Ref: JEQ/ 220469 /0722 (VT)

We refer to our email dated 28 July 2022.

Please let us have your list of surveyors for our client's selection urgently.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, July 29, 2022 9:53 AM
To: 'zul@juseq.com.sg' <zul@juseq.com.sg>; claims@juseq.com.sg; Irene Tay

to: zai@jaseq.com.sg , zai@jaseq.com.sg , claims@jaseq.com.sg, Irene Tay
<irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D205285/C02/GBG4040Y/TAYHP / FW: NOTICE OF ACCIDENT -
PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON
26.07.2022@ ABOUT 1600 HOURS

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for **SMN4940H**.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮
城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 29 July 2022 9:46 AM

To: 'zul@juseq.com.sg' <zul@juseq.com.sg>

Cc: claims@juseq.com.sg

Subject: RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON 26.07.2022@ ABOUT 1600 HOURS

Importance: High

Without Prejudice

Save as to costs

Dear Sir,

As spoken, can kindly confirm accident date and timing as per your provided accident report with your client, as there is another case similar date and month, for us to process pri
urgently.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Thursday, 28 July 2022 10:07 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: claims@juseq.com.sg

Subject: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMN4940H AND GBG4040Y ON 26.07.2022@ ABOUT 1600 HOURS

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Dear Sirs

Your Ref: **GBG4040Y**

Our Ref: JEQ/ SMN4940H / 0722 (VT)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S / CLIENTS’ VEHICLE: SMN4940H

We act for the owner / owners of motor vehicle no. **SMN4940H**.

We are instructed to claim for damages against you in connection with the above accident and copy of our client’s / clients’ GIA report is attached herewith for your attention.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client’s / clients’ motor vehicle no. SMN4940H.

Please be informed that our client / clients will be sending his / her / their vehicle no. SMN4940H to the workshop as stated below: -

V-Tech Auto Service

No. 1 Soon Lee Street

#06 – 04 to 07

Tel: 6264 6211 Fax: 6264 6233

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client’s / clients’ repairers shall proceed to repair our client’s / clients’ vehicle no. SMN4940H.

We look forward to hearing from you by the stipulated time.

With Regards

Zul

On behalf of Mr. Caleb Tan

JusEquity Law Corporation

133 New Bridge Road #10-03

Chinatown Point

Singapore 059413

Tel: 6536 9339

Fax: 6536 5368

E-mail: zul@juseq.com.sg

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