

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 8 December 2022 5:53 PM
To: Tan Kah Leong; SUR
Cc: assignments; Claims Dept of CTI; Chee So Chow
Subject: RE: SNM22D205222/C02/tankl - Accident involving SLS 1486 H & SKV 7962 G on 26/07/2022 (PRE-REPAIR SURVEY REQUEST)
Attachments: SLS1486H IA.pdf

Dear Kah Leong,

Enclosed herewith preliminary advise of SLS 1486H.

Kindly assist to create claim in Merimen System.

The make & model is VOLKSWAGEN POLO 1.4 AT 6R13E7

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 29 July 2022 12:25 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Re: SNM22D205222/C02/tankl - Accident involving SLS 1486 H & SKV 7962 G on 26/07/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Kah Leong,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 29 Jul 2022, at 12:10 PM, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Dennis,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Friday, 29 July 2022 9:04 am
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Joseph Koh <claims@bifrostauto.com>;
Claims Dept <claims_rar@bifrostauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: Re: SNM22D205222C02 - Accident involving SLS 1486 H & SKV 7962 G on 26/07/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign MOHD TAUFIKH to conduct the survey please.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 28 Jul 2022 at 19:21, Chee So Chow <sochow.chee@sg.entaiping.com> wrote:

Dear Elaine

We refer to your email of 27.07.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Please liaise with Tan Kah Leong on pre-repair survey.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, July 27, 2022 10:31 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: Accident involving SLS 1486 H & SKV 7962 G on 26/07/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the list of surveyors please.

PLEASE TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

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On Tue, 26 Jul 2022 at 15:02, Assessment Dept
<assessment_ral@bifrotauto.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, MOHAMAD FAZIL BIN MUHAYAT to notify you of the aforesaid accident involving our client's vehicle SLS1486H and your insured's vehicle SKV7962G on 26/07/2022 at 0800HRS along TAMPINES CARPARK 42.

This serves as a **NOTICE** that we are claiming against SKV7962G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 26/07/2022

PRS ARRANGEMENT (Date & Time) : 27/07/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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DENNIS TING

Motor Claims Department

Tel: 9385 5409

