

**Veron Chen (LKKAUTO)**

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Monday, 1 August 2022 3:17 PM  
**To:** 'Norazima Khairuddin'; Claims; SUR; Admin A  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Chan, Yoke Shi  
**Subject:** aigencrypt OD / 8845859196SG / SMQ1698L - Insured Requesting Callback on Vehicle Repair Status

**Importance:** High

Hi Premium Automobile/LKK team,

Insured brought up that she would like to have her vehicle to be repaired at soonest.  
Kindly assist to expedite on this at soonest and provide an update to insured.  
Insured can be contacted at 97535152.

Kindly be informed that coverage has been confirmed on 29/7/2022 with final excess at \$800.

*Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

Claims Adjuster II  
Claims | AIG Asia Pacific Insurance Pte Ltd  
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