

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 29 July 2022 4:55 PM
To: Claims; Admin-D (LKKAUTO); SUR; CS A Team; Admin A
Subject: RE: OD CLAIM FOR SMQ 1698 L, DOA: 26/7/2022

Dear Nadia,

As instructed by our client , please proceed to repair the **insured vehicle SMQ 1698L , (Excess \$800.00).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 29 July 2022 9:54 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMQ 1698 L, DOA: 26/7/2022

Dear All,

On behalf of Service Advisor: Tony Foong

Kindly advise on OIC and repair approval.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

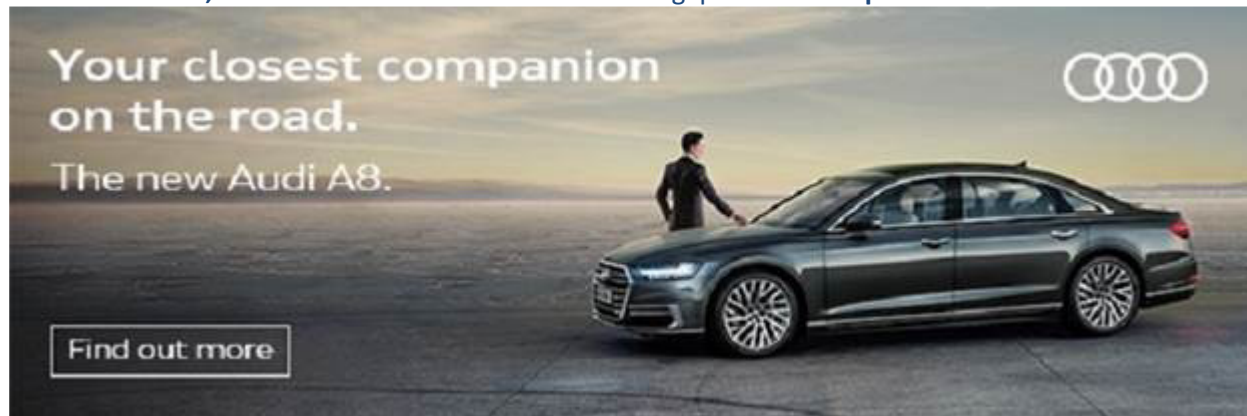
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 28 July 2022 11:27 AM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SMQ 1698 L, DOA: 26/7/2022

Dear All,

On behalf of Service Advisor: Tony Foong

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Thank you.

Best Regards,

Nadia Hani

Claims Administrator

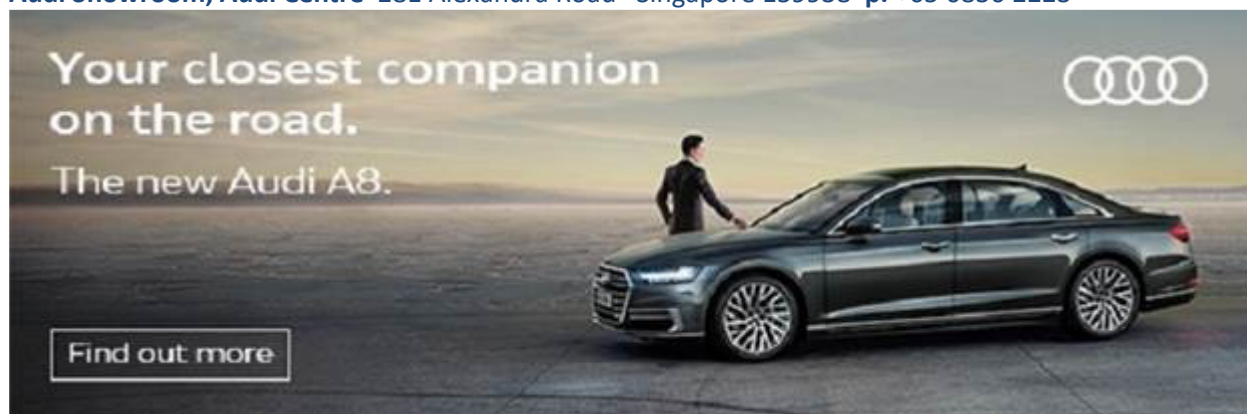
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From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Tuesday, 26 July 2022 4:17 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OD CLAIM FOR SMQ 1698 L, DOA: 26/7/2022

Dear Nadia,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 26 July 2022 3:53 pm

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SMQ 1698 L, DOA: 26/7/2022

Dear All,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 28/7/2022, 10am. Ubi Service Centre. Owner waiting.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

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