

From: Adeline Chng adeline.chng@sg.cntaiping.com
Subject: RE: SNM22D205148/C02/SKH7957X/CHNGPW / FW: China Tai ref - SKH7957X / Our ref - SGC6936L CX5 / 24-7-2022 / TP Claim - China Tai / Survey +
Date: 28 July 2022 at 5:42 PM
To: Jess Francis Carlos jess.carlos@eurokars.com.sg, assignments assignments@lkkauto.com
Cc: Eric Paul Glorioso eric.glorioso@eurokars.com.sg, Stephanie Loke stephanie.loke@eurokars.com.sg, Randell Goon randell.goon@eurokars.com.sg, Derek Oh derek.oh@eurokars.com.sg, Jason Wong jason.wong@eurokars.com.sg, Tan Wei Cin weicin.tan@eurokars.com.sg, Falcoe Lee falcoe.lee.wf@eurokars.com.sg, James Ng james.ng.wk@eurokars.com.sg

AC

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Thursday, July 28, 2022 5:42 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee <falcoe.lee.wf@eurokars.com.sg>; James Ng <james.ng.wk@eurokars.com.sg>
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Hi,

We will choose Mr Marcus Chua of LKK for this case.

Kindly administer the assignment to LKK for our arrangement.

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 8128 9802

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1.618



From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 28 July 2022 5:24 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee <falcoe.lee.wf@eurokars.com.sg>; James Ng <james.ng.wk@eurokars.com.sg>

Subject: RE: SNM22D205148/C02/SKH7957X/CHNGPW / FW: China Tai ref - SKH7957X / Our ref - SGC6936L CX5 / 24-7-2022 / TP Claim - China Tai / Survey +

Without Prejudice, Save as to Costs

Our reference: SNM22D205148C02/ SKH7957X/Chngpw
Your reference: SJG6377T

Dear Sirs

ACCIDENT INVOLVING SKH7957X & SGC6936L ON 24/07/2022

We refer to your email of 27/07/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 28, 2022 11:51 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Weicin Tan <weicin.tan@eurokars.com.sg>; Falcoe Lee Weng Fai <falcoe.lee.wf@eurokars.com.sg>; James Ng <james.ng.wk@eurokars.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D205148/C02/SKH7957X/CHNGPW / FW: China Tai ref - SKH7957X / Our ref - SGC6936L CX5 / 24-7-2022 / TP Claim - China Tai / Survey +

Without Prejudice

Dear Adeline,

Please conduct PRS for SGC6936L.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Wednesday, 27 July 2022 11:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Falcoe Lee <falcoe.lee.wf@eurokars.com.sg>; James Ng <james.ng.wk@eurokars.com.sg>
Subject: China Tai ref - SKH7957X / Our ref - SGC6936L CX5 / 24-7-2022 / TP Claim - China Tai / Survey +

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To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey Type (New Survey / Resurvey)	SURVEY
Vehicle to be surveyed :	SGC6936L CX5
CHINA TAI Insured Vehicle :	SKH7957X
Date of Accident :	Sunday, 24 July 2022
Date of Survey :	TBA
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	5 UBI CLOSE, Singapore 408605
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802

Any Undercarriage involved : (please indicate Yes / No)	NO
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Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 8128 9802

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From: scan@eurokars.com.sg <scan@eurokars.com.sg>
Sent: 27 July 2022 11:26 AM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: Attached Image